2019
Annual Report

ADVANCING HOUSEHOLD BATTERY COLLECTION & RECYCLING

Call2Recycle Canada, Inc.

Call2Recycle Canada, Inc.
Changing habits. Inspiring action.™

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(at close of 2019)

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Chair, Executive Committee

Douglas Jure
Douglas Jure and Associates Inc.

Alan Moyer
Finance Committee

Carl Smith
Call2Recycle, Inc.

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Director, Operations

Viviane Wans
Director, Business Management

LETTER FROM THE CHAIR

2019 was a banner year for Call2Recycle Canada. Consumer battery recyclers across Canada deposited close to three million kilograms of used household batteries into the Call2Recycle® program for recycling. This marks a nine per cent increase in battery collections in the regulated provinces over the year before and is a testament to Call2Recycle's ongoing commitment to protecting and preserving the environment through responsible battery recycling.

As Canada's leading consumer battery collection and recycling program, Call2Recycle continues to explore opportunities to advance its environmental mission through research and development for batteries and the growing industry. Call2Recycle's collaboration with a Government of Quebec research study in 2019 identified opportunities for broader development of the Lithium Ion (Li-Ion) battery sector in Quebec including for end-of-life battery management. This R&D reinforces the strong foundation Call2Recycle has built over the past 22 years and is an example of organization's dynamic support for industry advancement.

With battery power becoming ever more prevalent in today's lifestyle, Call2Recycle remains ahead of trends as the organization plans for future industry advancements. This year, Call2Recycle completed an evaluation into service expansion for the collection and recycling of used electronic bicycle (eBike) and scooter (eScooter) batteries. Working with eBike and eScooter manufacturers and retailers, Call2Recycle will launch this new service offering in 2020.

As our stakeholders' needs evolve, we were pleased to welcome two new members to Call2Recycle's Board of Directors in 2019: Joe Borsellino and Peter Daley. As we tailor our approach to better serve our members, each brings extensive industry and retail experience to the Board, enhancing Call2Recycle's leadership as regulated product stewardship becomes a key provincial strategy for achieving waste management goals. Joe and Peter join ten other professionals on Call2Recycle Canada's Board of Directors, who collectively provide guidance and counsel on the activities of the organization and support its leaders by examining issues and making informed, balanced decisions.

This leads me to recognizing the Call2Recycle management and team, under the leadership of President, Joe Zenobio. In addition to remaining focused on meeting collection targets and fulfilling steward obligations, the team conducts consistent program evaluations to identify opportunities for greater efficiencies, cost savings and streamlined services for members.

I am confident that as Call2Recycle continues to develop new provincial programs and looks to new service offerings, with growing staff and management, we are moving forward as a strong and leading organization driven by a commitment to continued excellence, good governance and continued positive environmental outcomes.

Sincerely,

Norman Clubb
Board Chairman,
Call2Recycle Canada, Inc.

MESSAGE FROM THE PRESIDENT

2019 was a year of revisions and enhancements, expansion, and success for the Call2Recycle® program. Call2Recycle saw its highest year of volume to date, with nearly three million kilograms of used consumer batteries collected and recycled.

The organization owes much its program success to the ongoing participation and support of its close to 9,000 collection sites and partners who share in Call2Recycle's mission of diverting used consumer batteries from landfill and helping protect the environment. In continued recognition of our partners who generated the highest-volume battery collections, we presented Call2Recycle's 11th Leader in Sustainability Awards. Now, with the addition of 1,000 new collection sites established in the regulated provinces, Canadians have greater access to battery recycling than ever before.

We are proud of several key efforts and accomplishments throughout 2019:

- Through traditional advertising and social media channels, our public awareness campaigns contributed to 80 per cent of residents in the regulated provinces being aware that old batteries need to be recycled.
- Focused on delivering a cost-effective, harmonized program for our members, we undertook our annual fee review to ensure provincial environmental handling fees (EHFs) accurately reflect program costs. Accordingly, single-use battery fees were reduced in the regulated provinces of British Columbia, Manitoba and Quebec.
- A third-party management review was commissioned to assess the benefits, costs, and efficiencies of continuing our shared executive-level services agreement with Call2Recycle, Inc., our U.S.-based partner organization. As a result, it was recommended Call2Recycle Canada, Inc. continue to leverage the expertise and experience of the U.S. management team according to current financial arrangements.
- Providing program and service excellence for our members remains a key driver of our organization. Call2Recycle instilled a member satisfaction survey seeking steward feedback and perspective on our program. Conducted by a leading research firm, overall survey feedback was excellent and guided reporting and system enhancements that were implemented immediately and will continue to evolve in 2020.
- Call2Recycle entered into an agreement with Li-Cycle, a Lithium Ion (Li-Ion) battery processor located in Kingston, Ontario to plan for future efficiencies. The partnership not only recognizes the dramatic year-over-year growth in use and sales of Li-Ion batteries, it lowers our environmental footprint, helps contain costs, and better positions Call2Recycle to manage its continued evolution.
- In response to provincial regulations, Call2Recycle's program formally launched in Prince Edward Island for single-use and rechargeable consumer batteries. Following the program launch, consumer battery collections increased by an impressive 34 per cent over the previous year.
- Extended Producer Responsibility (EPR) regulations were introduced in both Saskatchewan and Ontario. Working closely with the Government of Saskatchewan, Call2Recycle developed its program plan supporting the new Household Hazardous Waste Products Stewardship Regulation. In close collaboration with industry partners including the Retail Council of Canada (RCC) and the National Electrical Manufacturers Association (NEMA), Call2Recycle also prepared for the rollout of a new individual producer responsibility (IPR) program in Ontario for 2020.

While we are proud of our accomplishments, they did not come without challenges. Safe, efficient, and ethical business operations are the guiding principles of our program including not exporting to developing countries or sending materials to local landfills. It is our strict adherence to these principles that confirmed our decision to halt shipments of Nickel Cadmium (Ni-Cd) batteries to a North American-based processor in 2018. While this was no doubt the right thing to do, the disruption created a surplus of Ni-Cd batteries for processing in 2019 which we reported to our board of directors and provincial authorities. Over the course of the year, we identified alternative, qualified processors and began shipping the accumulated batteries at the end of 2019, which will continue into 2020.

With our year of program revisions, enhancements, and success behind us, we remain committed to delivering a best in class program for our members and stewards, diverting greater volumes of batteries from landfill and championing environmental stewardship. We look forward to our program expansion, as we formally launch in Saskatchewan and Ontario in 2020.

Joe Zenobio
President, Call2Recycle Canada, Inc.

2019 BY THE NUMBERS

Call2Recycle in 2019

Nearly 3M kg of batteries collected!

A 9% increase from 2018

COLLECTION HIGHLIGHTS

Quebec
OVER **1.2M kg** COLLECTED | **UP 8%** from 2018

Manitoba
OVER **119K kg** COLLECTED | **13% MORE** than in 2018

British Columbia
OVER **722K kg** COLLECTED | **14% MORE** than in 2018

Prince Edward Island
OVER **37K kg** COLLECTED | **UP 34%** from 2018

PROGRAM EXCELLENCE

379 MEMBERS
ENROLLED IN THE PROGRAM

PROGRAM PLANS **RENEWED IN ALL** REGULATED PROVINCES

R2 CERTIFIED FOR **12TH YEAR** RUNNING

PROXIMITY & ACCESSIBILITY

MORE THAN **1,000 NEW** COLLECTION SITES ADDED
for a total of close to 9,000 in Canada

BETWEEN **91% & 98%** OF CANADIANS LIVE
within 15 km of a collection site

ENHANCING CONSUMER CONNECTIONS

Over **252,000** to **call2recycle.ca**

Over **137,000** to **appelarecycler.ca**

OVER **389K VISITORS**

Over **369,000** searches made **with our online drop-off locator**

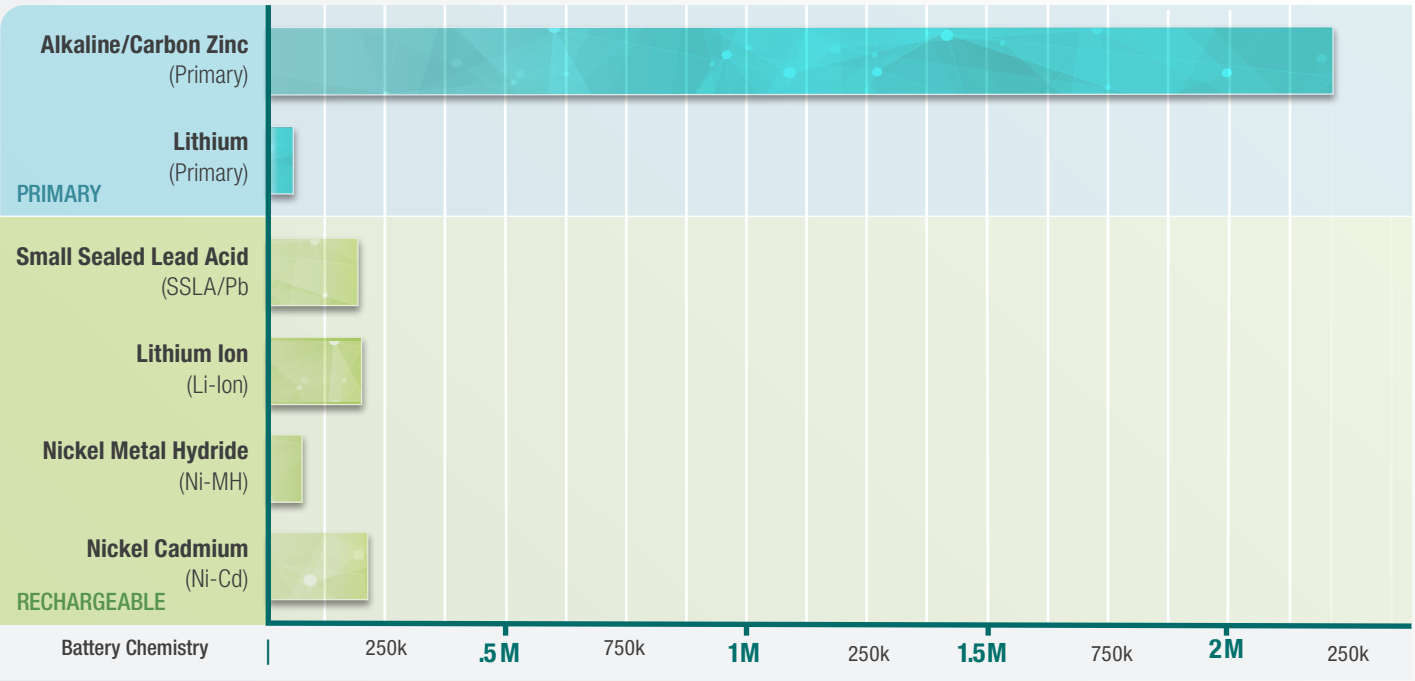
Program Overview

For more than 20 years, Call2Recycle Canada, Inc. has fulfilled its mission to responsibly recycle end-of-life consumer batteries to keep them out of landfills through its consumer battery collection and recycling program, Call2Recycle®. Call2Recycle is the country's first and largest consumer battery extended producer responsibility (EPR) organization and operates its collection and recycling program across Canada, including the regulated provinces of British Columbia, Manitoba, Quebec, and Prince Edward Island. The non-profit organization, reporting to its Canadian Board of Directors, fulfills the product stewardship obligations of its members, including identified obligated producers of primary and rechargeable batteries in the regulated provinces.

Call2Recycle offers an extensive battery collection network of public and private collection facilities including retailers, businesses, municipalities, environmental organizations, and other facilities to deliver on its mission.

In each of the regulated provinces, Call2Recycle satisfies provincial recycling regulations for end-of-life battery management, including maintaining exceptional accessibility rates, supporting local collection events (as applicable) and increasing the volume of used consumer batteries diverted from landfill.

2019 BATTERY COLLECTIONS BY CHEMISTRY



Collected Weight in Kilograms (kgs) by millions

Safety

Safe battery management, collection and transportation is core to the Call2Recycle program. All Call2Recycle collection boxes come affixed with flame-retardant liners updated in 2019. Manufactured from used plastic bottles, the liner is both reusable and recyclable and provides an extra safeguard for battery handling and transportation. With its focus on safety, Call2Recycle adheres to the highest recognized standards for safe and efficient operations standards. For the twelfth year running, Call2Recycle completed R2:2013 certification with the Responsible Recycling Practices Standard as well as ISO 14001:2015 and OHSAS 18001:2007 certifications. Call2Recycle is the only program of its kind in Canada to meet these safety and operations certifications affirming its commitment to proper downstream management of battery collections.

Safe battery collection: Call2Recycle's small collection box featuring a flame-retardant liner

Consumer Education & Awareness

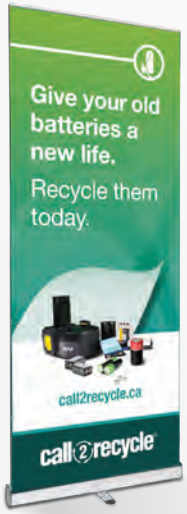
Raising awareness of the importance of end-of-life battery management, encouraging consumers to recycle their used batteries, and providing information on how and where to do so are key elements of Call2Recycle's efforts to divert used batteries from landfill. Call2Recycle employs a multi-pronged approach to public education and awareness that includes national strategies for television, print, radio and digital advertising campaigns with social media outreach, influencer marketing, partnerships and sponsorships.

In addition to Call2Recycle's annual campaigns including National Battery Day and Daylight Saving, Call2Recycle introduced a new campaign in 2019 to provide basic education and awareness by explaining why, how and where to recycle used batteries along with a clear call to action: "Add Batteries to your Recycling List!" The campaign targeted consumer groups open to recycling their batteries but not consistently doing so through radio, digital and social media advertising. Radio advertising on top-ranked stations generated ten million impressions and digital advertising garnered 14,048 clicks to the Call2Recycle Always-On page, a far greater click-through rate (0.45 per cent) than the industry standard of 0.08 per cent.

To further engage students in battery recycling, Call2Recycle continued its longstanding partnership with Earth Rangers. Fifty schools in British Columbia, Manitoba and Prince Edward Island participated in the Earth Rangers Call2Recycle school assembly and collection contest generating more than 4,000 kilos in battery collections and providing winning schools with an all-student pizza lunch. Earth Rangers' members across all provinces also participated in the national Battery Blitz Mission conducted in Spring and Fall generating close to 200,000 kilos in battery collections.

Call2Recycle's National Battery Day campaign generated six million impressions and a 51 per cent increase in consumer traffic to the Call2Recycle website.

Poster developed for the Always On campaign explaining why, how and where to recycle batteries.

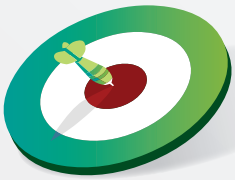


Industry Outreach

Outreach was also conducted with the Canadian recycling industry at large for opportunities to exchange best practices and meet with other industry leaders. Call2Recycle participated in conferences and trade shows across the regulated provinces including the British Columbia Coast Waste Management Conference, and Salon Fédération Québécois des Municipalités in Quebec at which it gained more exposure to various municipalities. Call2Recycle had a high-profile presence at the Manitoba Association for Regional Recyclers Forum (MARR) where staff presented about battery recycling to forum attendees and also engaged them with handouts and giveaways at a booth. Staff also attended the 2019 biannual Conference on Canadian Stewardship in Vancouver with other product stewardship organizations.

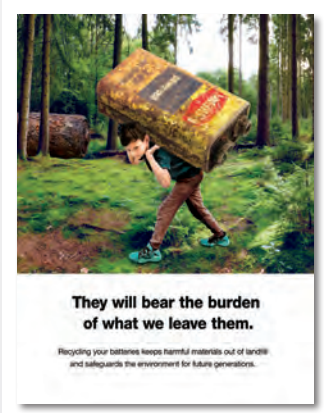
Demonstrating continued support for the retail sector, Call2Recycle sponsored the Retail Council of Canada's (RCC) annual STORE Conference where management presented the Excellence in Retailing Award in the Environmental Leader category. The RCC sponsorship provides opportunities to share information and recognize retailers' critical role in the success of the stewardship and collection program.

Refining Our Message



To gain more clarity and certainty regarding the impact of its consumer key messages and creative, Call2Recycle initiated a testing program to identify message themes and supporting creative that would best motivate individuals to recycle their batteries. The program sought to inform future campaign development including: the leading key message theme that would most motivate someone to recycle their batteries; preference for associated headlines relating back to the leading message; and the most impactful creative to illustrate and deliver the related message.

Through a Google Survey, three separate key messages about the benefits of battery recycling were tested with consumers in the regulated provinces of British Columbia, Manitoba, Quebec and Prince Edward Island. Choosing from environmental sustainability, safety and economic benefits of battery recycling messages, the environmental sustainability message scored highest consistently across the provinces. Using the message testing feedback, Call2Recycle identified three related headline themes, each supporting the overarching environmental key message of keeping batteries out of landfill. Headlines were then tested in a series of focus groups with choices of creative images illustrating the desired message.



Feedback was consistent: Call2Recycle will be using the top three messaging and creative concepts to support public education and awareness campaigns in 2020.

British Columbia

Call2Recycle celebrated its best year of collections in B.C., with 722,781 kg of batteries diverted from landfill, representing a 14 per cent increase over 2018 collections.

Educating British Columbians about the importance of battery recycling remains a key driver behind the Call2Recycle program. In addition to running annual consumer awareness campaigns through advertising and social media outreach, Call2Recycle participated in community events for the opportunity to meet with residents and explain the importance of battery recycling. Last spring, Call2Recycle attended the City of Vancouver's Landfill open house, City of Richmond's Public Works open house and City of Vancouver's city-wide campaign called Keep Vancouver Spectacular. As a result of public awareness campaigns and promotions, activity on the Call2Recycle website B.C. page increased by 14.4 per cent in 2019, with a total of 3,064 visits to the page.

As part of the First Nations Recycling Initiative, a program supported by several stewardship associations in B.C. that serves First Nations who are interested in starting recycling programs in their communities, Call2Recycle partnered with the Penticton Indian Band to collect batteries at their community collection event last year.

To help educate our younger generations and their families about battery recycling, Call2Recycle partners with Earth Rangers, an environmental conservation program for elementary school students. As part of this program in 2019, 20 B.C. schools from Kamloops to Vancouver participated in a battery recycling competition collecting 226 boxes of used batteries. Call2Recycle also sponsors B.C. Science World's Green Games where local schools submit projects with new ideas for improving battery recycling. Call2Recycle awarded each of the two winning schools, Springvalley Middle School and Fraser Heights Secondary, a $2,500 VISA gift card to use towards technology for their school or towards a sustainability initiative.

To assess consumer awareness of battery recycling and battery recycling behaviour, Call2Recycle commissioned annual survey research in B.C. The survey found awareness of battery recycling across the province remains high at 85 per cent. 80 per cent of residents knew that primary batteries can be recycled, while 73 per cent were similarly aware about rechargeables.

Public accessibility to Call2Recycle boxes remained steady. Call2Recycle offers collection boxes within agencies, retailers, municipalities/local governments, and businesses including the IC&I sector. Of the 1,574 collection sites, 675 were public sites, surpassing the 600-site target in the provincial plan.

2019 was the first year that environmental handling fees were applied to rechargeable stand-alone/replacement batteries. Sales surpassed expectations, which impacted the calculation of the recovery rate. Once a full year of both primary and rechargeable sales into the market have been tracked, Call2Recycle will be able to more accurately calculate the future recovery rate.

To ensure participating collection partners are fairly compensated for their service in the collection and handling of Call2Recycle program material, Call2Recycle engaged a Canadian national accounting, tax and business firm, to review its cost compensation to contracted collectors. Using the study findings, Call2Recycle evaluated existing compensation against identified costs and determined a rate increase would be introduced in 2020.

Call2Recycle looks forward to continuing fulfilling member obligations according to the B.C. Recycling Regulation for end-of-life battery management, including maintaining an exceptional accessibility rate, participating in local collection events (as applicable) and diverting even more used consumer batteries from landfill.

2019 PROVINCIAL PERFORMANCE

TOTAL 2019 COLLECTIONS
722,781 kg | ⬆14% YOY

Primary Collections
588,051 kg

Rechargeable Collections
134,730 kg

Active Collection Sites
1,574 locations

Drop-Site Locator Tool
39,557 visits

Access
97% of residents live within 15 km of a drop-off site

Provincial Revenues
$5,091,862

Provincial Expenses
$4,316,608

Manitoba

2019 PROVINCIAL PERFORMANCE

TOTAL 2019 COLLECTIONS
119,626 kg | ⬆13% YOY

Primary Collections
95,598 kg

Rechargeable Collections
24,028 kg

Active Collection Sites
686 locations

Drop-Site Locator Tool
12,044 visits

Access
90% of residents live within 15 km of a drop-off site

Provincial Revenues
$1,333,986

Provincial Expenses
$883,293

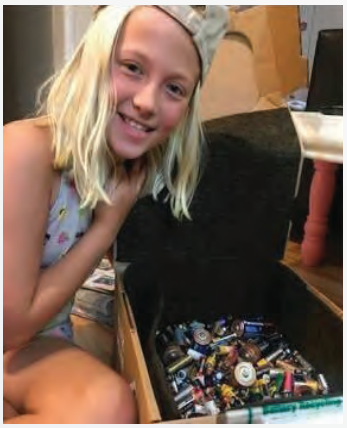
In 2019, Call2Recycle's collections of used single-use and rechargeable batteries increased by 13 per cent, representing the third consecutive year of collection growth and continuing a general upward trend in recycled batteries since the provincial program began in 2011. A total of 119,626 kg of batteries were collected by Call2Recycle in Manitoba (Man.) in 2019. Primary battery collections outpaced rechargeable batteries, with 95,598 kg of primary batteries collected across the province, a 15 per cent increase over 2018. Rechargeable battery collections increased by seven per cent, with 24,028 kg collected.

To increase awareness and incidence of household battery recycling, in addition to targeted public awareness campaigns, Call2Recycle tested a direct community engagement at-home collection program in select Man. communities. Battery recycling kits were distributed to 5,000 residences in the neighborhoods of River Heights, Winnipeg and to 7,481 households in Portage la Prairie. Urban Mine and Portage and District Recycling, third-party recycling service providers for each municipality, along with the City of Winnipeg and the municipalities of Portage la Prairie helped deliver the program to residents. More than 1,000 kg of batteries were picked-up over the two-week collection period and 83 per cent of program participants reported they would like used battery recycling included as part of a permanent curbside program. While the pilot received positive reviews from participants, it also revealed that more time is required to motivate consumers to act and adapt behaviours, even when making recycling extremely convenient.

Call2Recycle continued its successful partnerships with organizations such as Earth Rangers and Assiniboine Park Zoo to encourage battery recycling specifically among youth and their families. These partnerships included events and contests that generated nearly 2,000 kg of collected used batteries. Twenty schools from across Man. participated in the Earth Rangers battery recycling competition collecting more than 1,200 kg of used batteries; and 19 individual Earth Rangers members participated in a Man. home-based collection contest with three winners receiving a Call2Recycle prize pack.

According to Call2Recycle's annual consumer awareness and behaviours survey, awareness of battery recycling remains high and steady in Man., with more than three-quarters of survey respondents (77 per cent) aware that consumer household batteries can be recycled. Nearly half of batteries (44 per cent) are recycled, while 22 per cent of respondents noted that they hold on to their used batteries for recycling at a later date. Among survey respondents, 28 per cent indicated they throw their batteries away, citing such reasons as not knowing where to recycle batteries or that they perceive discarding them to be easier than recycling. Public education efforts will continue into 2020 to help increase battery recycling awareness.

For recycling convenience, Manitobans have access to 686 active Call2Recycle collection facilities across the province, a 17 per cent increase over the previous year. Call2Recycle strategically locates its collection boxes to maximize accessibility for residents and for greater participation in the program. Call2Recycle's goal by 2021 is to provide 95 per cent of Manitobans access to a collection location within 15 km of their home.



Winnipeg Earth Ranger: "I have helped keep lots of harmful batteries out of the landfill"

Quebec

Consumers and businesses diverted 1,160,643 kg of batteries in Quebec (Que.) in 2019. Call2Recycle also collected an additional 117,291 kg of small sealed lead acid batteries (SSLA) for a combined total of 1,277,934 kg, an increase of eight per cent over 2018. This represents the highest provincial collections in Canada in 2019.

To encourage battery recycling and mobilize local communities, Call2Recycle designed and piloted a home collection project with residents of Repentigny. Recycling kits were distributed to 2,700 households and over a three-day period, 270 bags of batteries were collected. Although the quantity of batteries collected was below expectations, participating residents were enthusiastic and pleased with the program. We continue to evaluate this, along with other collection approaches, to help increase household battery collections.

Call2Recycle also tested a return-to-retail battery collection program partnering with 69 RONA stores across the province. Customers were invited to bring their used batteries to participating RONA stores in exchange for an Air Miles coupon and a reusable bag. Close to 8,000 coupons were distributed and the promotional activities generated a 53 per cent increase in batteries collected over the same period the year before.

To help educate our younger generations and their families about battery recycling, Call2Recycle continued its three-year partnership with ENvironnement JEUnesse, an environmental conservation program for youth. Schools, colleges, and universities across the province were challenged to collect the most batteries for recycling. More than 40,000 kg of batteries were collected from 278 schools with A.S. Johnson Memorial School and St. Patrick Elementary School each receiving the bursary prize.

Call2Recycle also renewed its partnership with Jour de la Terre/Earth Day for the July "Move your batteries" campaign as part of Que. Moving Day promotions. The campaign included prominently displayed creative posters and social media activities including blog posts linking to the Call2Recycle drop-off locator and the Earth Day Facebook and Instagram accounts.

Reaching out to the public through our municipal partners, Call2Recycle supported 20 local municipalities at their household recycling events in communities across the Greater Montreal Area, Laval and Quebec City. Call2Recycle promoted the recycling events in local newspapers and interacted with residents and City officials at the booth and through our presentation at the Quebec City event.

As part of Call2Recycle's support of research into development related to the circular economy, Call2Recycle continued its partnership with Recyclage Lithion in Ville d'Anjou. The company developed an improved hydrometallurgical recycling technology in 2018 for Lithium Ion (Li-Ion) batteries, particularly those used for electric vehicles. Building on this new technology, Recyclage Lithion is now developing processes allowing for the extraction of 95 per cent of Li-Ion battery components. The extracted materials will then be recycled to make new batteries with properties equal in quality to those made with virgin materials.

Call2Recycle was also proud to provide financial support and industry expertise to Propulsion Québec for a study conducted by KPMG on the potential growth of the Li-Ion battery sector in the province. The collaboration highlights Call2Recycle's commitment to support research and development for the battery industry in the province. KPMG's study has determined opportunities for the broader development of the Li-Ion battery sector in Quebec, particularly for the management of end-of-life batteries.

Students and teachers at A.S. Johnson Memorial School receiving their bursary prize In 2019 for collecting the highest volume of used batteries.

2019 PROVINCIAL PERFORMANCE

TOTAL 2019 COLLECTIONS
1,277,934 kg | ⬆8% YOY

Primary Collections
950,639 kg

Rechargeable Collections
327,295 kg

Active Collection Sites
3,881 locations

Drop-Site Locator Tool
162,924 visits

Access
98% of residents live within 15 km of a drop-off site

Provincial Revenues
$7,780,625

Provincial Expenses
$6,522,460

New Brunswick

2019 PROVINCIAL PERFORMANCE

TOTAL 2019 COLLECTIONS
131,066 kg | ⬆67% YOY

Primary Collections
107,521 kg

Rechargeable Collections
23,546 kg

Active Collection Sites
207 locations

Drop-Site Locator Tool
4,815 visits

Access
76% of residents live within 15 km of a drop-off site

Call2Recycle continues to operate its consumer battery collection and recycling program in New Brunswick (N.B.) according to a memorandum of understanding with the provincial government.

Call2Recycle's collections of used single-use and rechargeable batteries were 131,066 kg, a 67 per cent increase over the previous year in N.B., making it the province with the highest collection growth among Canada's official provincial collection programs. Single-use battery collections accounted for 107,521 kg; however, rechargeable batteries outpaced single-use collections in year-over-year growth, more than doubling from last year for a total of 23,546 kg. This is particularly notable as rechargeable batteries are taking on smaller, more lightweight forms, having a moderating effect on collection weight growth.

Supporting this year's outstanding collection results were Call2Recycle's public education efforts to raise awareness about battery recycling and motivate residents to responsibly manage their end-of-life batteries. These efforts included the annual National Battery Day campaign in February, Daylight Saving Time campaigns in the spring and fall, and a holiday season campaign in December. As a result of the campaigns, N.B. residents used Call2Recycle's online locator 4,815 times in 2019 to find a public drop-off location near them.

With more than three-quarters of N.B. residents having a Call2Recycle collection facility located within 15 km of their home, Call2Recycle offers the majority of consumers across the province the opportunity to recycle their batteries easily and conveniently.

In the coming year, Call2Recycle looks forward to continuing its program in N.B. and will remain focused on driving increased collection numbers.

Fall Daylight Saving Campaign social media post

Prince Edward Island

After 15 years' operating a voluntary consumer battery collection and recycling program in Prince Edward Island (P.E.I.), Call2Recycle was very pleased to formally launch its provincially-approved program in March of 2019. The program was developed according to new provincial regulations for end-of-life battery management introduced at the end of 2018 by the Prince Edward Island Department of Communities, Land and Environment. The five-year, all-battery consumer collection and recycling plan became effective on April 1, 2019 and includes single-use stand-alone batteries, rechargeable stand-alone batteries (including SSLA batteries) and batteries sold in or with other products (consistent with Man. and Que. regulations).

To introduce the program and promote the importance of battery recycling across P.E.I., Call2Recycle implemented a two-phased launch program. To begin, students across the Island were treated to Earth Rangers Assembly events and challenged with battery collection contests to share the importance of keeping batteries out of provincial landfill with family, friends, and their communities. This was then followed by the launch event at the collection contest winning school, Central Queens Elementary. Call2Recycle, former Minister Brown, John Chisholm, Provincial Deputy Fire Marshal, and Heather Myers of Island Waste Management Corporation presented to students and parents about the importance of battery recycling for environmental sustainability followed by interviews with local media. Overall collections increased by an average of 25 per cent following these public awareness initiatives.

Following the spring program launch, Call2Recycle continued its public awareness promotions in the province including outreach during the fall and holiday season. Through local print, radio and digital advertising, Islanders were reminded to set their clocks back and recycle their batteries during the shift to fall Daylight Saving, and to recycle their batteries during the holiday season.

Thanks to awareness building efforts and collaboration with the Island Waste Management Corporation (IWMC), Call2Recycle's collections of used single-use and rechargeable batteries increased significantly by 34 per cent over the previous year in P.E.I. Working with IWMC, Call2Recycle transitioned 25 sites previously managed by the IWMC to its program which contributed to more than double the number of Call2Recycle collection facilities across the province. In 2019, Call2Recycle achieved its accessibility target of 95 per cent of residents having a Call2Recycle collection site within 15 km of their home.

Call2Recycle will continue to explore effective ways to reach more P.E.I. residents to raise awareness and educate Islanders about the importance and ease of battery recycling to help drive increased collection rates.

2019 PROVINCIAL PERFORMANCE

TOTAL 2019 COLLECTIONS
37,325 kg | ⬆34% YOY

Primary Collections
32,375 kg

Rechargeable Collections
4,950 kg

Active Collection Sites
72 locations

Drop-Site Locator Tool
4,334 visits

Access
95% of residents live within 15 km of a drop-off site

Provincial Revenues
$142,753

Provincial Expenses
$263,150

Call2Recycle program launch event at Central Queens Elementary School with students, parents and local media, former Minister Brown and other community leaders

EDUCATION
Charged up over batteries

Event photo featured with article in the Charlottetown Guardian.

2019 CALL2RECYCLE INDUSTRY STEWARDS & MEMBERS

Accès Audition Inc.
Access Hearing Care
Acer America Corporation
Acklands-Grainger Canada Inc.
Addison-Electronique - 9117-4227 Québec Inc.
Add-Tronique Inc.
Add-Tronique Inc.
Agilent Technologies Inc.
Aida Calderon Audioprothésiste
Aircraft Modelers Research Inc.
All Battery Ltd.
Alltrade Tools LLC
Alyn Simard Audioprothésiste Inc.
Amazon Canada / Amazon.com.ca, Inc.
Amazon.com, Inc.
Amazon.com.ca, Inc.
American Lawn Mower Company
André Lamy Audioprothésiste
Anne E. Legault audioprothésiste
APC America Inc. and Schneider Electric IT Corporation
Apple Canada Inc.
Apple, Inc.
Arlo Technologies, Inc.
Army & Navy Department Store Ltd.
Arris Group, Inc.
Asus Computer International, Inc.
Audio Video D.G. Enr. (Gestion Quémar Inc.)
Audioprothèse Morency Inc.
Audioprothésistes Milot & Tremblay Inc.
Auditio Clinique Auditive
Aures Solution Auditive Inc.
Axiom Mobile Group
Baccus Global LLC
Bass Pro Shops Canada ULC
Batteries du Québec Inc.
Batteries Illimitées Inc.
Batteries Included
Batteries St-Eustache Inc.
Battery Canada
Battery World Corp.
Bay6 Computer Services
Bayco Products, Inc.
BC Fasterners & Tools (2000) Ltd.
BDKS Ent. Inc.
Beau Photo Supplies Inc.
Beaudry Roy Audioprothésistes Inc.
Bed Bath and Beyond Canada L.P.
Belkin International, Inc.
Bell Canada (Residential Services)
BellMTS, a division of Bell Canada
Benoit Industriel Inc.
Bergeron Audioprothésistes Inc.
Bérubé Brassard Beauce Inc.
Best Buy Canada Ltd.
Best Buy Co., Inc.
BionX International
BISSELL Canada Corporation
Bissell Homecare, Inc.
Bonner Audio Inc.
Boostmi Technologies Inc.
Bose Corporation
Brother International Corporation
Buropro Citation Inc.
Buy-Low Foods LP
BYD Company Limited
Cabela's LLC
Canac-Marquis Grenier Ltée
Canada Computers Inc. / Ordinateurs Canada
Canadian Energy and Power Corporation
Canadian Tire Corporation, Ltd.
Canon Canada Inc.
Cantin et Fils Limitée
Car Mate USA Inc.
Cardinal Health Canada Inc.
Carl Zolov Enterprises Ltd.
Carry's Company (2797836 Canada Inc.)
Casio America, Inc.
CDE Électrique
Cell Mechanics Inc.
CellFurb Inc.
Centre Auditif Lotbinière Inc.
Centre Reid
Centres auditifs Amer-Ouali Inc.
Centres Masliah Inc.
Century Optronic Inc.
Changzhou Globe Tools Co. Ltd.
Chantal Rivest Audioprothésiste Inc.
Château Manis Electronics Inc.
Chervon KH Limited
Cisco Systems Inc.
Claude Forest, Audioprothésiste
Cleva North America, Inc.
Clinique Annie Dumontier audioprothésiste
Clinique Auditive Baribeau-Lafrance
Clinique Auditive Bouchard, Tremblay & Associés, Audioprothésistes Inc.
Clinique Auditive Bougie, Audioprothésistes
Clinique auditive Dumais & Laporte audioprothésistes
Clinique auditive Généreux Gaudreault et Rhéaume Inc.
Clinique Auditive Gougeon (9332-2030 Québec Inc.)
Clinique auditive Ioannoni Inc.
Clinique Auditive Laniel Inc.
Clinique Auditive Mathieu Baribeau, Audioprothésiste
Clinique Bergeron Audioprothésistes Inc.
Clinique Danie Jean Audioprothésistes
Clinique de l'Audition Décarie
Clinique de l'oreille St-Pierre Inc.
Clinique Entendre
Cognex Inc.
Connect Hearing Canada
Core-Mark International Inc.
Corporate Express Canada Inc.
Corporate Express Canada Inc. (Staples Advantages TM)
Costco Wholesale Canada Ltd.
Costco Wholesale Ltd.
Couche-Tard Inc.
CTE Energy Co., Ltd.
CTG Brands Inc.
Daphné Godin Blouin Audioprothésistes
Deere & Company
Dell Canada Inc.
Deltran USA LLC
Descair Inc.
Deschenes & Fils Ltée - Division Montréal
Deschenes & Fils Ltée - Division Québec
Désilets Galarneau Audioprothésistes Inc.
Diane Monette Audioprothésiste
Dickner Inc.
Digi-Key Corporation
Distribution aux Modélistes Inc.
Distribution Industrielle GC Inc.
Distribution Voltimage Inc.
Distributions Franco
Distributions Johnson Inc.
DMS Industriel
Dollar Tree Stores Canada Inc.
Dollarama L.P.

Dominique Landry Audioprothésiste Inc.
Dubo Électrique Ltée
Dupont & Gignac Audioprothésistes
Durabook Americas, Inc.
Duracell Canada Inc.
Dynabook Canada Inc.
East Penn Canada (Power Battery Sales Ltd.)
EB Horsman & Son
ECHO Power Equipment (Canada)
Edma Marketing Ltd.
Edmonds Batteries Ltd.
Edouard Beauchesne (1985) Inc.
EECOL Electric ULC
Electrimat Ltée
Electro-5 Inc.
Electronique Raybel Inc.
Elgered Tv Sales & Services Ltd.
Elite Tools Inc.
Enerco Group Inc.
Energizer Canada Inc.
Energizer Holdings, Inc.
EnerSys Delaware Inc.
Epson America, Inc.
Equipement industriel Polar Inc.
Equipement Polar Saguenay s.e.n.c.
Équipements Confortek Inc.
Equipements Industriels Joliette Inc.
Esselte Corporation
Eve-Marie Gaudreault & Linda Rhéaume Audioprothésistes Inc.
Extreme Electronics - 4620390 Manitoba Ltd.
EZsmart Gutter Cleaner, LLC
Familiprix Inc.
Fastenal Canada, Ltd.
FDK America, Inc.
Fdk America, Inc.
Fedco Electronics, Inc.
Federated Co-Operatives Limited
Fédération Québécoise des coopératives en milieu scolaire
Ferno - Washington, Inc.
Ferronerie Sept Iles Inc.
Finish Thompson, Inc.
First Choice Builders Supply Ltd.
Flying Dragon Development Ltd.
Fourniture de Bureau Denis Inc.
Franklin Empire Inc.
Frederick Deslauriers Inc.
Fuji Electronics (Shenzhen) Co, Ltd.
FujiFilm Holdings America Corp.
Fujitsu America
Fujitsu Canada Inc.
FuturPlus (Division of Cathelle Inc.)
G & S Distributors
Gaétan Noël Audioprothésiste Inc.
Gagné-Bélanger Audioprothésistes
Garmin International, Inc.
Garrett Industriel Inc.
Gauthier Gasnal Audioprothésiste
GE Healthcare Canada, Inc.
Gescan (Sonepar Canada)
Gestion Bérubé Brassard Inc.
Gestion Big Audio Inc.
Getac Inc.
Giant Bicycle Canada Inc.
Giant Tiger Stores Limited
Gibson Innovations USA, Inc.
Gilles & Marie-Josée Tremblay Audioprothésistes
Glaswegian Enterprises Inc.
Global Technology Systems, Inc.
GMS Lobe Inc.
Google Canada Corporation
Google, Inc.
GP Batteries
GRACO, Inc.
Gradus Group
Grand & Toy Ltd.
Graybar Canada Limited
Great Canadian Dollar Store
Gregg Distributors Limited Partnership
Groupe Access Electronique Inc.
Groupe Archambault Inc.
Groupe BBH Inc.
Groupe Blais Inc.
Groupe BMR Inc.
Groupe JSV Inc.
Groupe MEB Inc.
Guillaume Richard Audioprothésiste
Guillevin International Cie
Harris Corporation
HD Santé Auditive
HearingLife Canada Ltd.
Henry's (A Division of Cranbrook Glen Enterprises Ltd.)
Hewlett Packard Inc.
Hilti Canada Corporation
Hinse &Harnois Audioprothésistes Inc.
Hitfar Concepts Ltd.
Hobbico, Inc.
Home Hardware Stores Limited
HoMedics USA, LLC
Honeywell International Inc.
HP Inc.
HRS Global
HTC Corporation
Hudson's Bay Company
Husqvarna AB
Husqvarna Canada Corp.
IDX System Technology Inc.
Ikea Canada
IKEA Supply AG
ILINK Industries Ltd.
Importation Sobel Imports Inc.
Indigo Books and Music Inc.
Industrial Battery Service Inc.
Ingersoll Rand
Inspired Energy, LLC
Intec Industries Co., Ltd.
Inter Trade Canada Ltd.
Interstate All Battery Centre of Kelowna
Interstate Batteries Inc.
Invacare Corporation
Invox Hardware Limited
iRobot Corporation
Ivan Hupalo -2448131 Manitoba Ltd.
J.P. Hearing Care Centre
Jacques Boucher Audioprothésiste Inc.
Jacques Laferté Ltée
Jasco Products Company
JC Technology, Inc. dba Ace Computers
Jean-Claude Genest Audioprothésiste
Jiawei Technologies (USA) Ltd.
JKH Health Co., Ltd.
John Deere Canada ULC
Johnston Drug Wholesale Ltd.
J-P Denis Audioprothésiste, solutions auditives Inc.
Julie Kovacs Audioprothésiste
Julie Rodier Audioprothésiste Inc.
Julie Sabourin Audioprothésiste
JVCKENWOOD USA Corp
KAN Battery Co., Ltd.
Karcher North America
Karmin Industries
Kays Wholesale
Kerrisdale Cameras
Keysight Technologies

Kimberley Building Supplies - Timbermart
KMS Tools and Equipment Ltd.
Koki Holdings Canada Co., Ltd.
Konica Minolta
Kwonnie Electrical Products Ltd.
L. Villeneuve et Cie (1973) Ltée
L.L.Lozeau Ltée
L3Harris Technologies Inc.
Laflamme & Associés, Audioprothésistes Inc.
Laliberté d'Entendre Inc.
Landco Import International Inc.
Le Groupe Jean Coutu (PJC) Inc.
Ledvance Ltd.
Ledvance, LLC.
Lee Valley Tools Ltd.
Lefebvre et Benoit SEC
Lego Brand Retail, Inc.
Leica Camera Inc.
Lem-Rich Foods Ltd.
Lenmar Enterprises, Inc.
Lenovo (Canada) Inc.
Lenovo (United States) Inc.
Lenovo Canada Inc.
Les Équipements Rapco Inc.
Les magasins Korvette
Les pièces d'Auto Transit Inc.
Les Variétés P. Prud'homme Inc.
Lexel Battery Co. Ltd.
LG Electronics Canada, Inc.
Librairie Renaud-Bray Inc.
Lilium-Tech Corporation Ltd.
L'Image Home Products Inc.
Linda Rhéaume audioprothésiste Inc.
Loblaws Inc.
Logitech Inc.
London Drugs Limited
Longtest Inc.
Lordco Parts Ltd.
Lowe's Canada ULC.
Lumen
M&M Nord-Ouest Inc.
M. Lemieux Inc.
M.F. Schurman Company, Limited
Macao Commercial Offshore Ltd.
Maddison Electronique Inc.
Madeleine Trudel Inc.
Magasins Hart Inc.
Magnacharge Battery Corporation
Makita Canada Inc.
Marcel Baril Limitée
Marie-Eve Trudel audioprothésiste Inc.
Marie-Josée Paul Audioprothésistes
Marie-Josée Paul Clinique Auditive
Mark & Lachance Inc.
Martine Brassard Audioprothésiste
Mastermind LP
Matériaux Bonhomme Inc.
Matériaux Jolette Inc.
Matériaux Laurentiens Inc.
Materiaux Manic Inc.
Matériaux Robert Boyer Inc.
Mattel, Inc.
MB Battery Distributors Inc.
McKesson Canada
McMahon Distribution Pharmaceutique
McMunn and Yates
Metabo Corporation
Metalic Safety Supply Ltd.
Metro Inc.
Michael Rossy Ltée
Michaels Stores Inc.
Michèle Dufour Audioprothésiste
Microsoft Corporation
Miller Manufacturing Company
Mills Office Productivity
Mitchell & Bonhomme Audioprothésistes
Mi-T-M
Miracle Ear Canada Ltd.
Monk Office Supply Ltd.
Morgan's Battery Store
Moshi
Motorola Mobility, LLC
Motorola Solutions, Inc.
Mountain Equipment Co-op
MSA Safety Sales, LLC
MTD Products Inc.
MTRLC LLC
myCharge
Myriam Brunel Audioprothésiste
Nadia Pozzoli
National Battery
NEC Corporation of America
Nedco Québec
Nedco West Division
Neptune Technology Group Inc.
Nest Labs, Inc.
Netgear, Inc.
NexGen Hearing Group
NII Northern International Inc.
Nikon Canada Inc.
Nikon Inc. EL3R
Nippon Primex Inc.
NIS Northern Industrial Sales
Noble Gift Packaging Inc.
Normark Innovations Inc.
Northern Building Supply Inc.
Northern Specialities Ltd.
Nouvelle Electronique
Novatel Wireless Inc.
Novexco Inc.
Nylube Products Company LLC
O'Leary Building Centre Ltd.
Olympus Corp. of the Americas
Omer DeSerres Inc.
OMRON Healthcare
Onlybatteries.com
OOMA Inc.
Oracle America, Inc.
Orgill Inc.
Orka Division Rexel Canada Electrical Inc.
Outibo Inc.
Outillage Placide Mathieu
Outil-Pac Inc.
Outils Mag Inc.
Outils Pierre Berger Inc.
P.E.I. Photo Lab
Panasonic Canada Inc.
Panasonic Corporation
Pantech Co Ltd.
Patrick Morin Inc.
Paulette Girard Audioprothésiste Inc.
Peavey Industries Limited
Pelican Products, Inc.
Performance/Laliberté Électronique Inc.
Philips
Philips Consumer Electronics
Photo Central Inc.
Pioneer Home Entertainment
Plantronics Inc. (Poly)
Plantronics, Inc.
Polycom, Inc.
Positec Tool Corporation
Power Battery Sales Ltd. o/a East Penn Canada
Power Products LLC
Prairie Battery Ltd.
Premier Montréal Inc.
Premier Québec Inc.
Prévost Audioprothésistes Inc.
Prime Deals International Ltd.
Princess Auto Ltd.
Proflash Techonologies Inc.
ProTeam, Inc.
PSA Parts, Ltd.

Quality One Wireless
René Leclair Audioprothésiste
Réseau Vos Oreilles Parent-Sasseville ap.
Resideo, Inc DBA Ademco
Rexel Canada Inc.
Richpower Industries, Inc.
Ricoh Imaging Americas Corporation
Ridge Tool Company (RIDGID)
Riese Und Muller GmbH
RKI Instrument, Inc.
Robert Bosch Inc. (Canada)
Robert Bosch LLC
Robert Bosch Tool Corporation
Roberts Holdings Inc.
RONA Inc.
Royal Consumer Information Products, Inc.
S.P.Richards Co. Canada, Inc.
SAIL plein-air Inc.
Sato America Inc.
Save On Foods Limited Partnership
Scosche Industries, Inc.
Scotts Canada Ltd.
SDI Technologies Inc.
Sébastien Lauzon audioprothésiste Inc.
SEKA - 10405795 Canada Inc.
Senco Products, Inc.
Services Informatiques YJS Inc.
SGB Enterprises Ltd. dba Dollar Smart
SharkNinja Operating LLC
Sharp Electronics Corporation
ShenZhen EPT Battery Co., Ltd.
Shenzhen Grepow Battery Co., Ltd.
Shimano Inc.
Shopper+Inc.
Shoppers Drug Mart Inc.
Sigma Corporation
Simply Computer Inc.
Slegg Construction Materials
SLHCA Inc. (Groupe Forget)
Snap-on Inc.
Snap-On Tools of Canada Ltd.
Sobeys Capital Inc.
Sobeys Quebec Inc.
Solution Oreille Inc.
Sonia Guertin Audioprothésiste
Sony Corporation of America
Sophie Gagnon Audioprothésiste Inc.
Sophie Gamache Audioprothésiste
Southwick Technologies Inc.
Southwire Company, LLC
Spectrum Brands Holdings, Inc.
Spectrum Brands, Inc.
SPI Santé Sécurité Inc.
Spring Valley Building Centre Ltd.
SRAM, LLC
Standard Products Inc.
Stanley Black & Decker Canada
Stanley Black & Decker, Inc.
Staples Canada Inc.
Stihl Limited
StorTronics
Streamlight Inc.
Summer Infant, Inc.
Summit Tools
Sunbeam Corporation (Canada) Ltd.
Super Thrifty Drug Stores
Supreme Basics
Surefire, LLC
Surplus Général Tardif
Sylvain Daoust Audioprothésiste
Synnex Canada Ltd.
Tacony Corporation
TCED INTL Inc.
TCT Mobile Canada Limited
TCT Mobile Inc.
Techtronic Cordless GP
Techtronic Industries GmbH
Techtronic Trading Ltd.
Telus Communications Company
Tenaquip Limited
Test-O-Son
Texas Instruments Inc.
The $1. Store Plus
The Battery Man
The Coleman Company
The Home Depot of Canada Inc.
The Medical Battery Corporation
The North West Company
The Source (Bell) Electronics Inc.
The Stevens Medical Company Limited
The Toro Company
Tip Top Electronics Supply Ltd.
TomTom Inc.
ToolTown Inc.
Toys R Us Canada, Ltd.
Tradelco Inc.
Transcosmos America, Inc.
Traxxas, L.P.
Trek Bicycle Corporation
TTEK Assemblies Inc.
Turcotte Habel, audioprothésiste CH Inc.
Turcotte Habel, audioprothésiste SL Inc.
UAP Inc.
UBC Bookstore
Uline Canada Corporation
Ultralife Corporation
Uniden America Corporation
uniPHARM Wholesale Drugs Ltd.
Uniprix Inc.
Vancouver Battery Corp.
Variétés B. Desmarais 1992 Inc.
VARTA Microbattery Inc.
Venom Power
Veritas Technologies LLC
Veritiv Canada Inc.
Vernier Software & Technology LLC
Vibratex, Inc.
Vizio Inc.
Vornado Air, LLC
VTech Telecommunications Ltd.
WACOM TECHNOLOGY CORP
Wacom Technology Corporation
Wallace and Carey Inc.
Walmart Canada
Water Pik Inc.
Wesco Distribution Canada
Westburne Division (Québec)
Westburne Electric
Westburne Midwest Division
Western Institute for the Deaf and Hard of Hearing
Wisdome Electronics Inc.
WOHLER USA
Wurth Canada Ltd.
XM Wholesale & Trade Corporation
Xplore Technologies Corporation
Zebra Technologies Corporation
Zippo Manufacturing Company

CALL2RECYCLE CANADA, INC.

Statement of Financial Position

December 31, 2019 and 2018

	2019	2018
	($'000)	
ASSETS		
Cash	$ 2,294	$ 1,106
Accounts Receivable	5,989	6,013
Marketable Securities	19,684	17,757
Other Assets	534	160
Total Assets	**$ 28,501**	**$ 25,036**
LIABILITIES & NET ASSETS:		
Accounts Payable and Accrued Expenses	$ 2,104	$ 2,689
Net Assets		
Undesignated	8,692	7,006
Board Designated	17,705	15,341
Total Net Assets	26,397	22,347
Total Liabilities & Net Assets	**$ 28,501**	**$ 25,036**

INDEPENDENT AUDITORS' REPORT

Board of Directors, Call2Recycle Canada, Inc.

Opinion

The accompanying summary financial statements, which comprise the summary statement of financial position as of December 31, 2019 and the summary statement of operations and net assets for the year ended, are derived from the audited financials statements of Call2Recycle Canada, Inc. for the year ended December 31, 2019. We expressed an unmodified audit opinion on those financials statements in our report dated May 20, 2020.

In our opinion, the accompanying summary financial statements are a fair summary of the organization's audited financial statements, on the basis described in the Note to the Financial Statements.

Summary Financial Statements

The summary statements do not contain all the statements and disclosures by Canada accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Call2Recycle Canada, Inc.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary of audited financial statements on a basis as described in Note to Summary Financial Statements.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Audit Standards (CAS 810, 'Engagements to Report on Summary Financial Statements').

BDO Canada LLP

Chartered Professional Accountants
Brandon, Manitoba

May 20, 2020

CALL2RECYCLE CANADA, INC.

Statement of Operations and Changes in Net Assets

For the Year Ended December 31, 2019

	2019	2018
	($'000)	
Revenues		
Steward Fees	$ 18,507	$ 22,773
Investment Income (loss)	1,107	(308)
Other	171	363
Total Revenues	**$ 19,785**	**$ 22,828**
Expenses		
Material Management and Processing	$ 11,097	$ 9,417
Public Education & Awareness	1,759	2,071
Other (Salary, Professional, Admin)	2,879	2,715
Total Expenses	15,735	14,203
Excess Revenues Over Expenses	**$ 4,050**	**$ 8,625**
Net Assets, Beginning of Year	22,347	13,722
NET ASSETS, END OF YEAR	**$ 26,397**	**$ 22,347**

NOTE TO SUMMARY FINANCIAL STATEMENTS

Management is responsible for the preparation of summary financial statements. The summary presentation included only the summary statement of financial position and the summary statement of operations and changes in net assets. It does not include any other schedules, the significant accounting policies and notes to the statements. The summary statements of financial position and operations and net assets are presented in the same detail as the audited financial statements, except the note referencing has been removed and the statements of operations and net assets have been combined into one schedule.

Copies of the audited December 31, 2019 financial statements are available at the organization's office at 100 Sheppard Avenue East, Suite 800, Toronto, Canada M2N6N.

Call2Recycle Canada, Inc.

Changing habits. Inspiring action.™

1-888-224-9764 | www.call2recycle.ca

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Suite 800
Toronto, ON M2N 6N5

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Suite 201
Vancouver, BC V6H 3H1

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7200 boulevard Grande-Allée
Suite 203
Saint-Hubert, QC J3Y 0N8