

2018

Annual Report

CHARGING FORWARD
INFLUENCING POSITIVE CHANGE



Call2Recycle Canada, Inc.

CALL2RECYCLE CANADA, INC.

BOARD MEMBERS & OFFICERS at close of 2018

INDEPENDENT BOARD MEMBERS

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Chair, Executive Committee*

Jeff Haltrecht

*Chair, Finance Committee
Executive Committee*

Douglas Jure

Douglas Jure and Associates Inc.

Alan Moyer

Finance Committee

Carl Smith

Call2Recycle, Inc.

Saqib Vali

Beyond Frontiers Inc.

Harriet Velazquez

*Velazquez Consulting, Inc.
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*Familiprix Inc.
Finance Committee*

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Katherine Larocque

Costco Wholesale Canada Ltd.

Maury McCausland

London Drugs Ltd.

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Director, Business Management

Call2Recycle Canada, Inc.

Changing habits. Inspiring action.™



LETTER FROM THE CHAIRMAN

2018 was a record year for Call2Recycle Canada, Inc. For the first time, our program reached a new milestone collecting more batteries in a single year than in the history of the organization. As a leading producer responsibility organization, we continued to champion environmental sustainability through battery collection and recycling and deepened and expanded relationships with partners across Canada.

As consumers' reliance on battery-operated tools and devices grows, Call2Recycle continued its focus to deliver a vitally important service by collecting used batteries for recycling and easing pressures on the environment. Consumers are increasingly embracing Call2Recycle's messages about battery recycling and are mobilizing to reduce their environmental impact through the Call2Recycle program. In 2018, Canadians dropped off more than 2.7 million kilograms of used batteries in Call2Recycle boxes, surpassing 2017's collection by 200,000 kilograms and continuing the organization's steady growth trajectory.


These results are a testament to the strong organizational team Call2Recycle has in place, operating under the leadership of President, Joe Zenobio. Together, they have sharpened Call2Recycle's focus on excellence and thoughtfully identified and implemented efficiencies that continue to strengthen the organization. With their focus on delivering value to Canadians, our members and our partners, Call2Recycle is well positioned to meet the demands and challenges of the year ahead.

While being nimble and adaptive is critical to Call2Recycle's success, two things that have not and will not change are our commitment to the highest standards of safety and performance. This was evidenced again in 2018 as Call2Recycle updated our certified processes to ensure optimal efficiency and material recovery, introduced new safety measures, and implemented operational improvements to optimize partnerships with sorters and processors for greater quality assurance.

From a governance standpoint, the board of directors remains an active, engaged check on the activities of Call2Recycle including its strategic direction and risk. In 2018, the board welcomed Douglas Jure, whose extensive government and corporate experience adds a valuable perspective to the business and industry expertise around the table. Our diversity supports thorough examination of issues and balanced decision-making and I thank all of my board colleagues for their stalwart engagement and commitment to exceptional governance.

Call2Recycle has come a long way from the small stewardship organization that launched in Canada in 1997. Over the last 21 years, Call2Recycle has collected more than 19 million kilograms of batteries for recycling. Today, it is Canada's premier consumer battery stewardship organization, a champion for environmental responsibility, a collaborative and proactive partner, and poised to expand on its leadership into 2019.

Sincerely,



Norman Clubb
Board Chairman, Call2Recycle Canada, Inc.

MESSAGE FROM THE PRESIDENT

In 2018, Call2Recycle continued to assert its leadership role in the battery recycling space working on behalf of our members to responsibly manage end-of-life product requirements and compliance according to provincial regulations. We renewed our focus on safety measures, program growth, and consumer education developing new programs to further advance our mission of providing accessible battery recycling for Canadians and increasing the number of batteries diverted from landfill. Our consumer awareness campaigns gained greater traction and engagement; we deepened our partnerships; and we continued to identify and implement operational and safety efficiencies.

Through our consumer education efforts and the continued partnership of committed members and collection sites, Call2Recycle collected and recycled more than 2.7 million kilograms of batteries in 2018. More than two-thirds came from the regulated provinces of British Columbia, Manitoba and Quebec, illustrating the value of regulation and the importance of program standardization and harmonization across the provinces.

To broaden our consumer education and awareness activities, in August 2018, we launched our Canadian social media properties including a bilingual Facebook page and French and English Twitter sites. Our new communication channels provide the opportunity to deliver tailored messaging to target audiences and locations. Since launching, we've secured nearly 2,000 Facebook followers and have reached more than one million Canadians through targeted and paid efforts, resulting in more than 4,000 shares of our content and more than 228,000 web-based locator searches.

We remain committed to supporting and recognizing the collection efforts of our partners. Our Leader in Sustainability Award honours high-volume battery collection organizations across Canada and their commitment to responsible end-of-life battery management. In 2018, we also

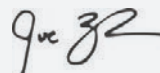
translated over two decades of battery recycling experience into best practice guidelines to support both the retail and municipal sectors to better engage consumers in battery recycling.

Our focus on safety was unwavering, as this year we introduced flame-retardant liners in our collection boxes for greater safety, as well as specialty kits for damaged, defective and recalled (DDR) batteries. We also expanded our *Charge Up Safety!* campaign with online training for partners, to ensure the safe handling of batteries and to help prevent thermal events.

Implementing the highest safety standards has contributed to Call2Recycle's certification as Responsible Recycling (R2) R2:2013 compliant. Each provision of the R2 Standard is designed to help ensure the quality, transparency, and environmental and social responsibility of the certified recycling facility. This distinction reinforces our commitment to following the most stringent requirements for safe and secure battery collection and processing.

We are constantly evaluating our services to identify improved operations, cost savings, and safety measures to enhance our extended producer responsibility program. In 2018, as a result of securing new members and creating greater operational efficiencies, Call2Recycle was able to introduce fee reductions across almost all battery product categories. This aligned with our efforts to harmonize battery collection and recycling programs in the regulated provinces.

With millions of batteries diverted from landfills in 2018, we know that there is still considerable room for growth. We look forward to continuing our work with provincial partners, our collection partners and communities to raise awareness, inspire action and optimize the efficiency, safety and effectiveness of the Call2Recycle program in 2019.



Joe Zenobio
President, Call2Recycle Canada, Inc.

2018 AT-A-GLANCE

2.7 MILLION KILOGRAMS OF BATTERIES diverted from landfills

BATTERY COLLECTION HIGHLIGHTS

British Columbia



MORE THAN
600K kg
of batteries collected

Manitoba



MORE THAN
100K kg
of batteries collected

Quebec



MORE THAN
1.1M kg
of batteries collected

IMPROVED PROXIMITY & ACCESSIBILITY



1,000 NEW
COLLECTION SITES
added in Canada



NEARLY
250
federal government
collection sites

91%

OF THE
POPULATION
HAS ACCESS
to a Call2Recycle collection site

BOOSTING SAFE BATTERY RECYCLING AWARENESS

45



school assemblies in partnership
with Earth Rangers



**8 AWARENESS
CAMPAIGNS**

promoting battery recycling &
battery safety awareness

ENHANCING CONSUMER CONNECTIONS

f Facebook

Twitter

New Facebook & Twitter
pages launched in Aug. 2018

MORE THAN

40,000

visitors driven to Call2Recycle
websites via social channels

4,000

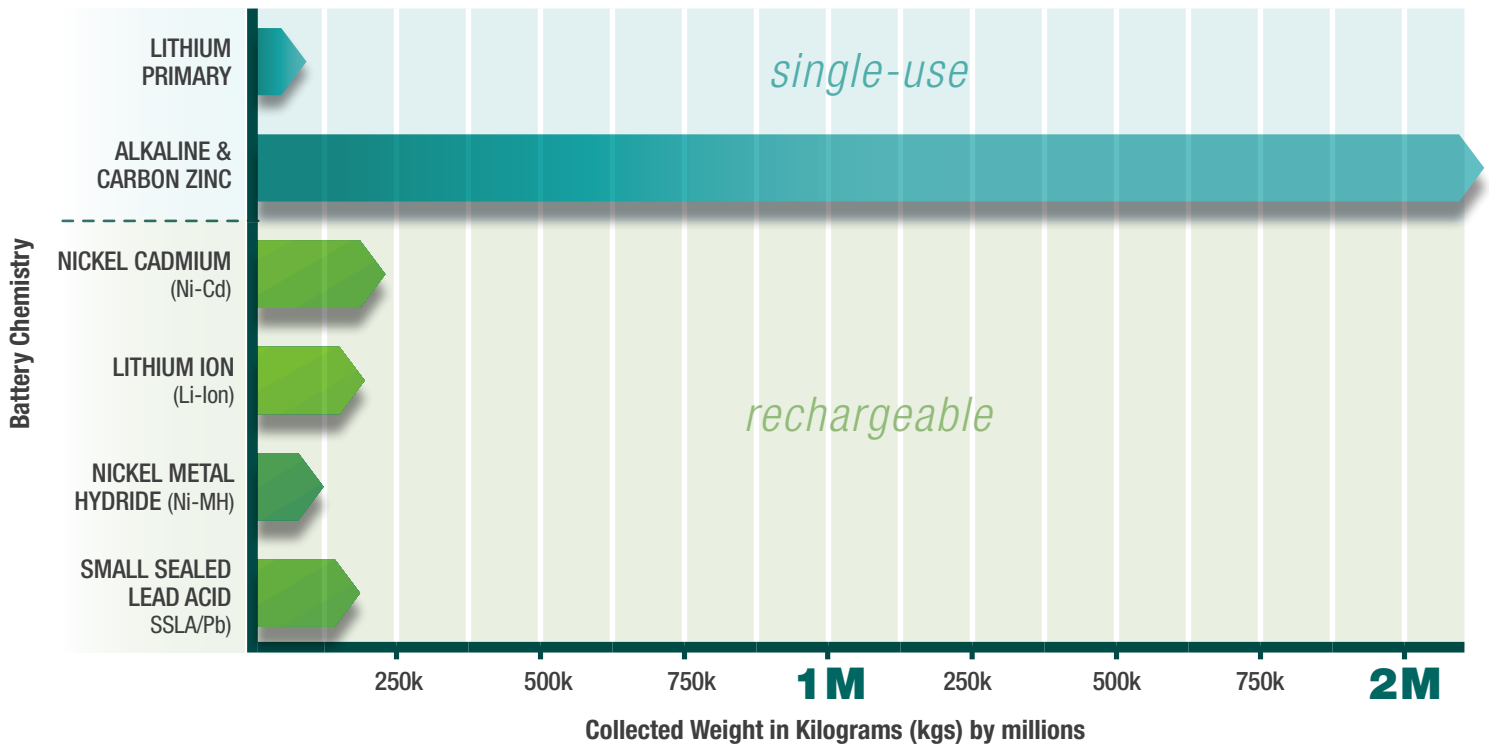
social content
shares



Program Overview

For more than 20 years, Call2Recycle Canada, Inc., has provided an efficient, convenient, and environmentally sound consumer battery collection and recycling program across Canada, helping residents, businesses, municipalities, retailers and manufacturers manage batteries responsibly at their end of life. Working on behalf of more than 300 stewards, Call2Recycle delivers its battery collection and recycling program according to government-approved extended producer responsibility plans in British Columbia (BC), Manitoba (MB), Quebec (QC) and most recently in Prince Edward Island (PEI) where the agreement was formalized in 2018 for implementation April 1, 2019. It operates a voluntary program in New Brunswick under a memo of understanding (MOU) and is the official battery collection and recycling program for the Federal Government, with approximately 200 new Federal Government collection locations introduced in 2018. Through a network of collection partners with more than 8,800 collection facilities, Call2Recycle diverted more than 2.7 million kilograms of batteries in 2018. This document provides highlights from specific national and provincial program achievements.

2018 TOTAL CANADIAN BATTERY COLLECTIONS 2.7 MILLION KILOGRAMS COLLECTED



Consumer Education

Call2Recycle continues to focus a significant portion of its education efforts on children and youth, recognizing their ability to influence their wider families and the long-lasting effect of developing responsible recycling behaviours early. To this end, Call2Recycle renewed its partnership, now in its fifth year, with children's conservation group Earth Rangers to continue to bring battery recycling education to school-age children. Earth Rangers held assemblies in 45 schools across MB, BC, and PEI in 2018, inspiring students to participate in Battery Blitz collection contests at their school. Students dropped off over 11,000 kg of used batteries in their school's Call2Recycle collection box, and the school that collected the most batteries by weight in each province won a pizza party. At the same time, Earth Rangers held an online Battery Blitz mission that encouraged rangers across Canada to take their family's used batteries to a Call2Recycle box near them. More than 3,800 children participated in this challenge by snapping a picture of themselves dropping off their batteries and submitting the photo with their story to the Earth Rangers' website.

More youth engaged in battery recycling through a collaborative Call2Recycle initiative with Environnement JEUnesse (ENJEU) in Quebec this year, building on the success of the partnership in 2017. Call2Recycle and ENJEU hosted a second youth battery recycling contest, this time expanding beyond colleges and CEGEP institutions to include elementary and high schools as well. The contest attracted participation from 264 schools during the 2017/18 school year, compared to 30 in 2016/17 and generated more than 50,000 kg in battery collections.

Battery recycling education efforts were not limited to youth in 2018, however. Call2Recycle continued to spotlight the safe handling of used batteries, adding a training course to the *Charge Up Safety!* campaign for collection site partners to ensure safe handling of batteries and reduce rare but potentially dangerous incidence of fire due to battery mismanagement. Call2Recycle also sponsored regional waste management conferences across the country to increase awareness and understanding about battery recycling as part of responsible waste management activities.

Call2Recycle also developed Best Practices Guides for municipalities and retailers, providing ideas gleaned from more than 20 years of battery recycling experience, to support them to inform and inspire their communities to act on good recycling intentions.

Call2Recycle teamed up with Earth Rangers for the fifth year to educate school-age children.



PARTNERS
IN 2018

Consumer Awareness

Call2Recycle continually strives to raise consumer awareness of the importance of battery recycling and the ease with which they can participate in diverting batteries from landfill.

In the weeks leading up to National Battery Day (February 18th), Call2Recycle and its collection partners promoted the National Battery Day campaign, which included radio ads and digital advertising through Facebook, Google, and weathernetwork.com. These efforts garnered more than 1.3 million impressions and 12,625 clicks to the Call2Recycle website. In addition, an informative, animated Call2Recycle video attracted 3,000 views and 3,400 unique page views nationally to the National Battery Day web pages, an increase of 57 per cent over last year.

Call2Recycle revitalized its spring cleaning campaign in 2018 as the Battery Hoarding Happens campaign to address the habit among consumers of accumulating used batteries in their junk drawers, garages, etc. The campaign encouraged consumers to recycle their batteries while decluttering their living spaces. Call2Recycle also hosted an online 'Break the Battery Hoarder Habit' contest entered by 115 contestants, five of which were awarded anti-hoarding battery kits.

In the week leading up to moving day in Quebec (July 1), Call2Recycle used print and digital ads to encourage consumers to recycle their used batteries as part of their moving process. Call2Recycle-branded Publisac bags were distributed to one million Montreal residences, encouraging them to use the Call2Recycle site locator and the bag to drop off their used batteries at a convenient collection site. Jour de la Terre also promoted the campaign on its website, social media networks and its June 13th newsletter, resulting in 970 clicks on the Appelarecyclier.ca website.

On the industry side, Call2Recycle sponsored the Retail Council of Canada's (RCC) Excellence in Retailing Award in the Environmental Leader category. Joe Zenobio, President of Call2Recycle, attended the RCC's two-day STORE conference and presented the award. Research commissioned by Call2Recycle this year revealed the convenience of recycling at retail drop-off locations positively influences shopping activity. The RCC sponsorship elevated Call2Recycle's profile across all retail categories and provided opportunities to share information and recognize retailers' critical role in the success of the stewardship and collection program.



Charlotte Charger

British Columbia

The Government of British Columbia (BC) renewed Call2Recycle’s Extended Producer Responsibility plan in 2018, establishing new targets for collection performance and recovery rates.

Call2Recycle’s focus remains on optimizing efficiency in terms of number of collection facilities, location, and performance. An additional 42 collection sites were added to Call2Recycle’s BC collection network bringing the total to 1,545. With 652 public collection sites, 97 per cent of BC residents have access to a Call2Recycle collection drop-off site within 15 km of their home.

BC continues to be one of the strongest performing provinces in the Call2Recycle program. Collections in 2018 increased by 2 per cent over the previous year to reach 634,536 kg. Rechargeable batteries accounted for 117,067 kg (up five per cent over 2017), while single-use batteries contributed 517,468 kg (up one per cent from 2017). The results mean almost 40 per cent of all batteries sold in the province in 2018 (by weight) were recycled with Call2Recycle and diverted from landfill.

Call2Recycle continued to invest considerable effort into raising awareness about battery recycling and encouraging British Columbians to drop off used consumer batteries at a collection facility in 2018. For the sixth year, Call2Recycle partnered with Science World’s BC Green Games as sponsor of the highly visible Viewer’s Choice Award. The Games also offered the opportunity to

distribute materials to 2,700 participants at community science celebrations in Prince Rupert, Prince George and Campbell River.

Call2Recycle sponsored industry events, such as the Recycling Council of British Columbia (RCBC) Zero Waste Conference and the Coast Waste Management Association (CWMA) Conference. It also educated the public through local open houses with the City of Richmond and the Vancouver Landfill. Vancouver residents also dropped almost 600 kg of used batteries in Call2Recycle boxes as part of the Keep Vancouver Spectacular campaign in partnership with the City of Vancouver.

The annual Stewardship Agencies of BC (SABC) waste composition studies — this year conducted in the District of Squamish and Columbia Shuswap Regional District — identified less than one kilogram of consumer batteries per capita were disposed of in landfill in those regions.

Call2Recycle’s annual Ipsos survey of BC residents revealed 44 per cent had recycled batteries in 2017 and an additional 30 per cent recycled some of their consumer batteries. British Columbians continue to be positive towards recycling consumer household batteries; nine in ten agree that recycling batteries has environmental benefits, as well as being important to them. Call2Recycle will continue to invest in educational and promotional campaigns to encourage more British Columbians to recycle their batteries.

BRITISH COLUMBIA BY THE NUMBERS

Collection Sites

1,545 total
(652 public, 893 private)

New 2018 Sites

42

Registered Members

04

Marketing Spend

\$507,257

Accessibility Rating

97%

Revenues

\$5,915,821

Expenses

\$3,707,575

Collections (kg)

634,536



MANITOBA BY THE NUMBERS

Collection Sites

588 total
(233 public, 355 private)

New 2018 Sites

35

Registered Members

104

Marketing Spend

\$186,867

Accessibility Rating

91%

Revenues

\$1,367,290

Expenses

\$694,205

Collections (kg)

105,932



Manitoba

The Province of Manitoba’s Minister of Sustainable Development approved Call2Recycle’s five-year program plan renewal in 2018 to further support environmental sustainability through battery recycling.

In 2018, Call2Recycle exceeded its Manitoba commitment targets for accessibility, public awareness and recovery rate, demonstrating continued improvement over 2017 results.

Call2Recycle collected 105,932 kg of used household batteries from Manitoba consumers in 2018, a 15 per cent increase over 2017 results.

Thanks in part to a new partnership with leading retailer The North West Company, Call2Recycle expanded its reach into northern and First Nations communities, giving more residents access to convenient channels for recycling their used batteries. Thirty-five new MB collection sites were strategically added, bringing the total of active locations to 588 in 2018. As a result, 91 per cent of Manitobans have access to a Call2Recycle drop-off location within 15 kilometres of their home—a jump up from 87 per cent in 2017.

Call2Recycle was active in the community to raise battery recycling awareness across the province. A partnership with Assiniboine Park Zoo (APZ) targeted children and their families through educational materials for APZ members and site visitors, province-wide media interviews, and collection

points in the Zoo gift shop. Call2Recycle served as the Giant Movie Zone sponsor for downtown Winnipeg’s largest festival, ManyFest, and it also participated in The Pas Recycling Centre’s tradeshow. In the summer, Call2Recycle sponsored the Manitoba Association for Resource Recovery Corporation’s ambassador program, through which it interacted with consumers and distributed recycling magnets.

Visits to Call2Recycle’s English website from within the province increased by 22.5 per cent in 2018 and the French website saw a remarkable 750 per cent increase, from 36 visitors in 2017 to 306 in 2018.

Provincial research conducted by Ipsos on behalf of Call2Recycle revealed an opportunity exists for further growth in battery collections in Manitoba. While 77 per cent of survey respondents believe that consumer household batteries can be recycled, only 44 per cent recycled them. Lack of knowledge about where to recycle batteries was the top reason cited for not recycling (38 per cent).

Call2Recycle remains focused on building greater awareness of how and where to responsibly recycle used batteries, while putting emphasis on engagement of young adults.

Quebec

The last few years have seen exceptional growth and performance for Call2Recycle in Québec as it has efficiently consolidated activities and launched initiatives to increase battery collection activity. In 2018, Quebec surpassed its collection targets by 15 per cent and led all Canadian provinces in Call2Recycle battery collections. With 1,186,000 kg of batteries collected through bulk and box collections including SSLA and other household batteries in the province, Quebec's total represented almost half of the results achieved across the country.

Also on the rise was Call2Recycle's QC collection network which added 47 new sites in 2018, bringing the total to 3,439 collection sites across the province.

Call2Recycle renewed its partnership with Quebec's Environnement JEUnesse (ENJEU) in 2018. The two organizations deepened a collaboration to encourage young people to recycle their batteries by expanding a 2017 contest beyond colleges and CEGEP institutions to include elementary and high schools as well. The contest attracted participation from 264 schools during the 2017/18 school year, compared to 30 in 2016/17, and generated more than 50,000 kg in battery collections.

In 2018, Call2Recycle's established partnerships with local retailers and other collectors helped bring 98 per cent of the province's population within 15 km of a Call2Recycle drop-off location.

Call2Recycle also established a relationship with Recyclage Lithion in Ville d'Anjou. The company has developed and patented a lithium-ion battery recycling solution that will recover valuable materials to be reused for making other batteries. This is the first lithium-ion battery recycling project in Quebec.

Finally, Call2Recycle also conducted an in-depth review of the environmental handling fee (EHF) schedule. Based on this revision exercise, Call2Recycle introduced an average rate reduction of 30 – 35 per cent on the environmental handling fees (EHF) across all battery types effective January 1, 2019.

QUEBEC BY THE NUMBERS

Collection Sites

3,439 total
(1,365 public, 2,074 private)

New 2018 Sites

47

Registered Members

333

Marketing Spend

\$1,122,485

Accessibility Rating

98%

Revenues

\$10,575,941

Expenses

\$6,235,755

Collections (kg)

1,186,000



PRINCE EDWARD ISLAND BY THE NUMBERS

Collection Sites

59 total
(32 public, 27 private)

New 2018 Sites

0

Accessibility Rating

91%

Collections (kg)

27,769

Prince Edward Island

In October 2018, the government of Prince Edward Island (PEI) added batteries to the regulation. In November 2018, Call2Recycle was approved as the regulated battery stewardship program to collect and recycle consumer batteries in the province, effective April 1, 2019, which coincides with the EHF implementation date.

Call2Recycle continued to invest in a range of national promotional campaigns, including National Battery Day and the Battery Hoarding Happens campaign, as well as a partnership with Earth Rangers in PEI to encourage students and their families to recycle with Call2Recycle.

A robust web and social media presence resulted in a 35 per cent increase in visits to the English website from PEI while visits to the French site from within the province grew from 2 in 2017 to 65 in 2018.

In PEI, the number of public collection facilities remained steady at 32, while collections grew by 20 per cent, totalling 27,769 kg in 2018.



Joe Zenobio presenting to students at Sherwood Elementary School in Prince Edward Island

New Brunswick

The Call2Recycle program continued operation under a Memo of Understanding with the province of New Brunswick (NB) government.

Call2Recycle increased its network of collection facilities across New Brunswick by almost one-third in 2018 to 232 active facilities. Residents continue to demonstrate interest in the Call2Recycle program, and website locator searches for Call2Recycle drop-off facilities increased by 13 per cent to 6,525.

The province's residents and businesses deposited 78,580 kg of used batteries for Call2Recycle this year, falling short of the previous year's collections by 17 per cent.

As we look forward and the Memorandum of Understanding comes to term, we expect to continue discussions with the government to identify the best approach to support battery collection growth in the province and ensure a long-term, sustainable program.

NEW BRUNSWICK BY THE NUMBERS

Collection Sites

232 total
(69 public, 163 private)

New 2018 Sites

56

Accessibility Rating

76%

Collections (kg)

78,580

Battery hoarding happens.
Break the battery hoarding habit.

For more information: Visit call2recycle.ca/2018springhoarder

1-888-224-9764 • call2recycle.ca



#batteryhoarder



■ Print ad from the “Battery Hoarding Happens” campaign encouraging consumers to seek out forgotten batteries and drop them off for recycling



2018 CALL2RECYCLE INDUSTRY STEWARDS & PARTNERS

3M Automotive Aftermarket Division	Audioprothèse Morency Inc.	Canadian Tire Corporation, Ltd.
3M Commercial Solutions Division (CSD)	Audioprothésistes Milot & Tremblay Inc.	Canon Canada Inc.
3M Construction & Home Improvement Markets Division	Auditio Clinique Auditive	Cantin et Fils Limitée
3M Personal Safety Division	Aures Solution Auditive Inc.	Cardinal Health Canada Inc.
625705 B.C. Ltd.	Baccus Global LLC	Carl Zolov Entreprises Ltd.
9097-2517 Qc Inc. (La Source)	Bass Pro Shops Canada ULC	Carry's Company (2797836 Canada Inc.)
9117-4227 Québec Inc. - Addison Electronique Montréal	Batteries du Québec Inc.	CDE Électrique
A2Z Development Center Inc.	Batteries Illimitées Inc.	CellFurb Inc.
Abbotsford Hearing Clinic	Batteries Included	Centre Auditif Lotbinière Inc.
Accès Audition Inc.	Batteries St-Eustache Inc.	Centres auditifs Amer-Ouali Inc.
Access Hearing Care	Battery Canada	Centres Masliah Inc.
Acer America Corporation	Battery World Corp.	Century Optronic Inc.
Acklands-Grainger Canada Inc.	Bay6 Computer Services	Chantal Rivest Audioprothésiste Inc.
Add-Tronique Inc.	Bayco Products, Inc.	Château Manis Electronics Inc.
Agilent Technologies Inc.	BC Fasteners & Tools (2000) Ltd.	Chervon KH Limited
Aida Calderon Audioprothésiste	BDKS Ent. Inc.	Cisco Systems Inc.
Aircraft Modelers Research Inc.	Beau Photo Supplies Inc.	Claude Forest, Audioprothésiste
All Battery Ltd.	Beaudry Roy Audioprothésistes Inc.	Cleva North America, Inc.
Alyn Simard Audioprothésiste Inc.	Bed Bath and Beyond Canada L.P.	Clinique Annie Dumontier audioprothésiste
Amazon.com, Inc.	Bell Canada	Clinique Auditive Bouchard, Tremblay & Associés, Audioprothésistes Inc.
Amazon.com.ca, Inc.	Bergeron Audioprothésistes Inc.	Clinique Auditive Bougie, Audioprothésistes
American Lawn Mower Company	Bérubé Brassard Beauce Inc.	Clinique auditive Dumais & Laporte audioprothésistes
André Lamy Audioprothésiste	Best Buy Canada Ltd.	Clinique auditive Généreux Gaudreault et Rhéaume Inc.
Anne E. Legault audioprothésiste	Best Buy Co., Inc.	Clinique Auditive Gougeon (9332-2030 Québec Inc.)
APC America Inc. and Schneider Electric IT Corporation	Bissell Homecare, Inc.	Clinique auditive Ioannoni Inc.
Apple, Inc.	Boostmi Technologies Inc.	Clinique Auditive Laniel Inc.
Arlo Technologies, Inc.	Bose Corporation	Clinique Auditive Mathieu Baribeau, Audioprothésiste
Army & Navy Department Store Ltd.	Brother International Corporation	Clinique Bergeron Audioprothésistes Inc.
Arris Group, Inc.	Buropro Citation Inc.	Clinique Danie Jean Audioprothésistes
Asus Computer International, Inc.	Buy-Low Foods LP	Clinique de l'Audition Décarie
Audio Video D.G. Enr. (Gestion Quémar Inc.)	Canac-Marquis Grenier Ltée	
	Canada Computers Inc. / Ordinateurs Canada	
	Canadian Energy and Power Corporation	

Clinique de l'oreille St-Pierre Inc.	Elgered Tv Sales & Services Ltd.	GMS Lobe Inc.
Clinique Entendre	Elite Tools Inc.	Google, Inc.
Connect Hearing Canada	Enerco Group Inc.	Grand & Toy Ltd.
Core-Mark International Inc.	Energizer Canada Inc.	Graybar Canada Limited
Corporate Express Canada Inc.	Energizer Holdings, Inc.	Groupe Access Electronique Inc.
Costco Wholesale Ltd.	EnerSys Delaware Inc.	Groupe Archambault Inc.
Couche-Tard Inc.	Epson America, Inc.	Groupe Blais Inc.
CTG Brands Inc.	Équipement industriel Polar Inc.	Groupe BMR Inc.
Daphné Godin Blouin Audioprothésistes	Équipement Polar Saguenay s.e.n.c.	Groupe JSV Inc.
Deere & Company	Équipements Confortek Inc.	Groupe MEB Inc.
Dell Canada Inc.	Équipements Industriels Joliette Inc.	Guillevin International Cie
Descair Inc.	Eve-Marie Gaudreault & Linda Rhéaume Audioprothésistes Inc.	Harris Corporation
Deschenes & Fils Ltée - Division Montréal	Familiprix Inc.	HD Santé Auditive
Deschenes & Fils Ltée - Division Québec	Fastenal Canada, Ltd.	HearingLife Canada Ltd..
Désilets Galarneau Audioprothésistes Inc.	FDK America, Inc.	Henry's (A Division of Cranbrook Glen Enterprises Ltd..)
Diane Monette Audioprothésiste	Federated Co-Operatives Limited	Hewlett Packard Inc.
Digi-Key Corporation	Fédération Québécoise des coopératives en milieu scolaire	Hilti Canada Corporation
Distribution aux Modélistes Inc.	Ferronnerie Sept Iles Inc.	Hinse & Harnois Audioprothésistes Inc.
Distribution Industrielle GC Inc.	Finish Thompson, Inc.	Hitfar Concepts Ltd..
Distribution Voltimage Inc.	Furniture de Bureau Denis Inc.	Home Depot of Canada Inc.
Distributions Franco	Franklin Empire Inc.	Home Hardware Stores Limited
Distributions Johnson Inc.	Frederick Deslauriers Inc.	HoMedics USA, LLC
DMS Industriel	Fujitsu America	Honeywell International Inc.
Dollar Tree Stores Canada Inc.	Fujitsu Canada Inc.	HP Inc.
Dollarama L.P.	FuturPlus (Division of Cathelle Inc.)	HRS Global
Dominique Landry Audioprothésiste Inc.	G & S Distributors	Hudson's Bay Company
Dubo Électrique Ltée	Gaétan Noël Audioprothésiste Inc.	Husqvarna Canada Corp.
Dupont & Gignac Audioprothésistes	Garmin International, Inc.	IDX System Technology Inc.
Durabook Americas, Inc.	Garrett Industriel Inc.	Ikea Canada
Duracell Canada Inc.	Gauthier Gasnal Audioprothésiste	Importation Sobel Imports Inc.
Dynabook Canada Inc.	GE Healthcare Canada, Inc.	Indigo Books and Music Inc.
EB Horsman & Son	Gescan (Sonepar Canada)	Inspired Energy, LLC
Edma Marketing Ltd.	Gestion Bérubé Brassard Inc.	Intec Industries Co., Ltd.
Edmonds Batteries Ltd.	Gestion Big Audio Inc.	Inter Trade Canada Ltd.
Edouard Beauchesne (1985) Inc.	Giant Tiger Stores Limited	Interstate All Battery Centre of Kelowna
EECOL Electric ULC	Gilles & Marie-Josée Tremblay Audioprothésistes	Interstate Batteries Inc.
Electrimat Ltée	Global Technology Systems, Inc.	Invacare Corporation
Electro-5 Inc.		Invox Hardware Limited
Electronique Raybel Inc.		

iRobot Corporation
 J.P. Hearing Care Centre
 Jacques Boucher Audioprothésiste Inc.
 Jacques Laferté Ltée
 JC Technology, Inc. dba Ace Computers
 Jean-Claude Genest Audioprothésiste
 Jiawei Technologies (USA) Ltd.
 John Deere Canada ULC
 Johnston Drug Wholesale Ltd.
 J-P Denis Audioprothésiste, solutions
 auditives Inc.
 Julie Kovacs Audioprothésiste
 Julie Rodier Audioprothésiste Inc.
 Julie Sabourin Audioprothésiste
 Karmin Industries
 Kerrisdale Cameras
 KMS Tools and Equipment Ltd.
 Koki Holdings Canada Co., Ltd.
 Kwonne Electrical Products Ltd.
 L. Villeneuve et Cie (1973) Ltée
 L.L.Lozeau Ltée
 Laflamme & Associés, Audioprothésistes
 Inc.
 Laliberté d'Entendre Inc.
 Landco Import International Inc.
 Le Groupe Jean Coutu (PJC) Inc.
 Ledvance Ltd.
 Ledvance, LLC.
 Lego Brand Retail, Inc.
 Lenovo (Canada) Inc.
 Lenovo (United States) Inc.
 Les magasins Korvette
 Les pièces d'Auto Transit Inc.
 Les Variétés P. Prud'homme Inc.
 LG Electronics Canada, Inc.
 Librairie Renaud-Bray Inc.
 Liliun-Tech Corporation Ltd..
 L'Image Home Products Inc.
 Linda Rhéaume audioprothésiste Inc.
 Loblaws Inc.
 Logitech Inc.
 London Drugs Limited
 Longtest Inc.
 Lowe's Canada ULC
 Lumen
 M&M Nord-Ouest Inc.
 M. Lemieux Inc.
 Macao Commercial Offshore Ltd
 Maddison Electronique Inc.
 Madeleine Trudel Inc.
 Magasins Hart Inc.
 Magnacharge Battery Corporation
 Makita Canada Inc.
 Marcel Baril Limitée
 Marie-Eve Trudel audioprothésiste Inc.
 Marie-Josée Paul Audioprothésistes
 Marie-Josée Paul Clinique Auditive
 Martine Brassard Audioprothésiste
 Mastermind LP
 Matériaux Bonhomme Inc.
 Matériaux Laurentiens Inc.
 Mattel, Inc.
 MB Battery Distributors Inc.
 McKesson Canada
 McMahon Distribution Pharmaceutique
 McMunn and Yates
 Metabo Corporation
 Metalic Safety Supply Ltd.
 Métro Richelieu Inc.
 Michael Rossy Ltée
 Michaels Stores Inc.
 Michèle Dufour Audioprothésiste
 Microsoft Corporation
 Miller Manufacturing Company
 Mills Office Productivity
 Mitchell & Bonhomme Audioprothésistes
 Monk Office Supply Ltd.
 Morgan's Battery Store
 Motorola Mobility, LLC
 Motorola Solutions, Inc.
 Mountain Equipment Co-op
 MTRLC LLC
 Myriam Brunel Audioprothésiste
 Nadia Pozzoli
 Nedco Québec
 Nedco West Division
 Neptune Technology Group Inc.
 Nest Labs, Inc.
 Netgear, Inc.
 NexGen Hearing Group
 NII Northern International Inc.
 Nikon Canada Inc.
 Nippon Primex Inc.
 NIS Northern Industrial Sales
 Noble Gift Packaging Inc.
 Nouvelle Electronique
 Novexco Inc.
 Olympus Corp. of the Americas
 Onlybatteries.com
 Oracle America, Inc.
 Outibo Inc.
 Outillage Placide Mathieu
 Outil-Pac Inc.
 Outils Mag Inc.
 Outils Pierre Berger Inc.
 Panasonic Canada Inc.
 Panasonic Corporation
 Patrick Morinc Inc.
 Paulette Girard Audioprothésiste Inc.
 Peavey Industries Limited
 Pelican Products, Inc.
 Performance/Laliberté Électronique Inc.
 Philips Consumer Electronics
 Photo Central Inc.
 Plantronics, Inc.
 Polar Battery Ltd.
 Polycom, Inc.
 Positec Tool Corporation

Power Battery Sales Ltd. o/a East Penn Canada
 Prairie Battery Ltd.
 Premier Montréal Inc.
 Premier Québec Inc.
 Prévost Audioprothésistes Inc.
 Prime Deals International Ltd.
 Princess Auto Ltd.
 Proflash Technologies Inc.
 ProTeam, Inc.
 René Leclair Audioprothésiste
 Réseau Vos Oreilles Parent-Sasseville ap.
 Ricoh Imaging Americas Corporation
 Riese Und Muller GmbH
 Robert Bosch Inc. (Canada)
 Robert Bosch LLC
 RONA Inc.
 S.P. Richards Canada
 SAIL plein-air Inc.
 Save On Foods Limited Partnership
 Scosche Industries, Inc.
 Scotts Canada Ltd.
 SDI Technologies Inc.
 Sébastien Lauzon audioprothésiste Inc.
 SEKA - 10405795 Canada Inc.
 Services Informatiques YJS Inc.
 SGB Enterprises Ltd. dba Dollar Smart
 SharkNinja Operating LLC
 Shenzhen Grepow Battery Co., Ltd..
 Shopper+Inc.
 Shoppers Drug Mart Inc.
 Sigma Corporation
 Simply Computer Inc.
 Slegg Construction Materials
 SLHCA Inc. (Groupe Forget)
 Snap-on Inc.
 Sobeys Capital Inc.
 Sobeys Quebec Inc.
 Solution Oreille Inc.

Sonia Guertin Audioprothésiste
 Sophie Gagnon Audioprothésiste Inc.
 Sophie Gamache Audioprothésiste
 Southwick Technologies Inc.
 Southwire Company, LLC
 Spectrum Brands, Inc.
 SPI Santé Sécurité Inc.
 Standard Products Inc.
 Stanley Black & Decker Canada
 Stanley Black & Decker, Inc.
 Staples Canada Inc.
 Stihl Limited
 StorTronics
 Streamlight Inc.
 Summer Infant, Inc.
 Summit Tools
 Sunbeam Corporation (Canada) Ltd.
 Super Thrifty Drug Stores
 Supreme Basics
 Surplus Général Tardif
 Sylvain Daoust Audioprothésiste
 Synnex Canada Ltd.
 TCED INTL Inc.
 TCT Mobile Inc.
 Techtronic Industries GmbH
 Techtronic Trading Ltd.
 Telus Communications Company
 Tenaquip Limited
 Test-O-Son
 Texas Instruments Inc.
 The Battery Man
 The Medical Battery Corporation
 The North West Company
 The Source (Bell) Electronics Inc.
 The Stevens Medical Company
 The Toro Company
 Tip Top Electronics Supply Ltd.
 TomTom Inc.
 ToolTown Inc.

Toys R Us Canada, Ltd.
 Tradelco Inc.
 Transcosmos America, Inc.
 Traxxas, L.P.
 Trek Bicycle Corporation
 Turcotte Habel, audioprothésiste CH Inc.
 Turcotte Habel, audioprothésiste SL Inc.
 UAP Inc.
 UBC Bookstore
 Uline Canada Corporation
 Ultralife Corporation
 Uniden America Corporation
 uniPHARM Wholesale Drugs Ltd.
 Uniprix Inc.
 Vancouver Battery Corp.
 Variétés B. Desmarais 1992 Inc.
 Veritiv Canada Inc.
 Vibratex, Inc.
 VTech Telecommunications Ltd.
 Wacom Technology Corporation
 Wallace and Carey Inc.
 Walmart Canada
 Wesco Distribution Canada
 Westburne Division (Québec)
 Westburne Electric
 Westburne Midwest Division
 Wisdome Electronics Inc.
 Wurth Canada Ltd.
 XM Wholesale & Trade Corporation
 Xplore Technologies Corporation
 Zebra Technologies Corporation
 Zippo Manufacturing Company

CALL2RECYCLE CANADA, INC.

Statement of Financial Position

December 31, 2018 and 2017

ASSETS	2018	2017
	(\$'000)	
Cash	\$ 1,106	\$ 1,731
Accounts Receivable	6,013	5,521
Marketable Securities	17,757	8,575
Other Assets	160	98
Total Assets	\$ 25,036	\$ 15,925
LIABILITIES & NET ASSETS:		
Accounts Payable and Accrued Expenses	\$ 2,689	\$ 2,203
Net Assets		
Undesignated	7,006	5,389
Board Designated	15,341	8,333
Total Net Assets	22,347	13,722
Total Liabilities & Net Assets	\$ 25,036	\$ 15,925

INDEPENDENT AUDITORS' REPORT

Board of Directors, Call2Recycle Canada, Inc.

Opinion

The accompanying summary financial statements, which comprise the summary statement of financial position as of December 31, 2018 and the summary statement of operations and net assets for the year ended, are derived from the audited financial statements of Call2Recycle Canada, Inc. for the year ended December 31, 2018. We expressed an unmodified audit opinion on those financial statements in our report dated June 13, 2019.

In our opinion, the accompanying summary financial statements are a fair summary of the organization's audited financial statements, on the basis described in the Note to the Financial Statements.

Summary Financial Statements

The summary statements do not contain all the statements and disclosures by Canada accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Call2Recycle Canada, Inc.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary of audited financial statements on a basis as described in Note to Summary Financial Statements.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Audit Standards (CAS 810, 'Engagements to Report on Summary Financial Statements').

BDO Canada LLP

Chartered Professional Accountants
Brandon, Manitoba

June 13, 2019

CALL2RECYCLE CANADA, INC.

Statement of Operations and Changes in Net Assets

For the Year-ended December 31, 2018 and 2017

Revenue	2018	2017
	(\$'000)	
Steward Fees	\$ 22,773	\$ 19,964
Investment Income/(loss)	(308)	75
Other	363	224
Total Revenue	\$ 22,828	\$ 20,263
Expenses		
Material Management and Processing	\$ 9,417	\$ 7,800
Public Education & Awareness	2,071	1,191
Other (Salary, Professional, Admin)	2,715	2,265
Total Expenses	14,203	11,256
Excess Revenue Over Expense	\$ 8,625	\$ 9,007
Net Assets, Beginning of Year	13,722	-
Capital Contribution	-	4,715
NET ASSETS, END OF YEAR	\$ 22,347	\$ 13,722

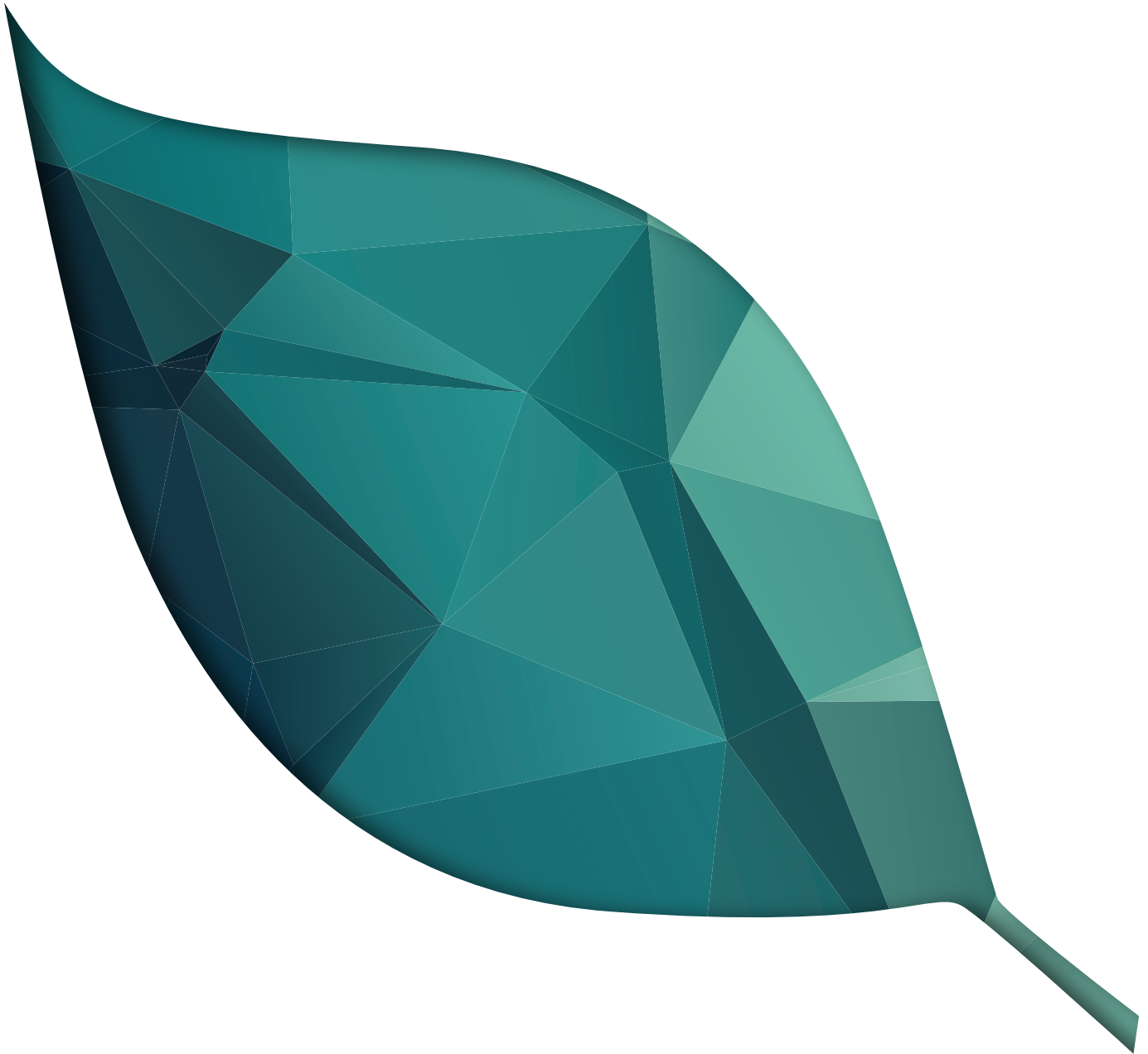
NOTE TO SUMMARY FINANCIAL STATEMENTS

Management is responsible for the preparation of summary financial statements. The summary presentation included only the summary statement of financial position and the summary statement of operations and changes in net assets. It does not include any other schedules, the significant accounting policies and notes to the statements. The summary statements of financial position and operations and net assets are presented in the same detail as the audited financial statements, except the note referencing has been removed and the statements of operations and net assets have been combined into one schedule.

Copies of the audited December 31, 2018 financial statements are available at the organization's office at 5140 Yonge Street, Suite 1570, Toronto, ON M2N 6L7.

Call2Recycle Canada, Inc.

Changing habits. Inspiring action.™



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