

PROTECT WHAT MATTERS. BE BATTERY SAFE.

Battery Safety Tips for Fire Services

As firefighters, you are on the frontlines, responsible for keeping people and property safe. You understand the unique and sometimes dangerous risks associated with batteries, particularly lithium-ion batteries. At Call2Recycle, we share your commitment to protecting what matters – the safety of your community residents, their property and the environment. That’s why we are proud to work in partnership with you by sharing recommended strategies and resources to help prevent battery-fire incidents and deal with any post-event clean-up requirements.



Staff Training

- Ensure that batteries, especially lithium-ion batteries, are part of your department’s training, including knowing how to identify, contain, and ship.



Public Education

- Help prevent battery-related incidents by raising awareness in your community. Incorporate educational materials from the ‘**Protect What Matters. Be Battery Safe.**’ toolkit in your community outreach initiatives.
- Incorporate battery safety and recycling messages in upcoming community outreach efforts and events involving Call2Recycle. For more information, contact communications@call2recycle.ca.
- Direct residents to find a Recycle Your Batteries, Canada! drop-off location at recycleyourbatteries.ca.
- For more battery safety information, direct residents to visit: recycleyourbatteries.ca/battery-safety/.



Collection & Storage

- If you aren't already a Call2Recycle collection site, consider registering with us. Call2Recycle can help you manage the safe collection and recycling of used batteries in your community. Encourage other businesses/organizations in your community to do so as well. Become a collection partner [here](#).



Post-Incident Support

- After an incident, you may be left with a battery-powered device or battery that needs to be properly disposed of.
- Once the battery has been in an 'event', it is now considered 'damaged' and requires special handling, containers, and shipping.
- A battery involved in an incident can and should be recycled.
- Call2Recycle is the only program in Canada that:
 - Can provide a cost-effective solution to handle damaged-defective-recalled (DDR) batteries including those powering e-mobility devices (e-bikes, e-scooters, and hoverboards) and electric vehicles (EV).
 - Is equipped with a suite of safety products, including fire suppressant material, fire blankets, high temperature fire gloves, damaged/defective battery kits, etc.
 - Has capabilities to provide solutions for logistics and safe disposal post-incident.
- If you need recycling services or products, have a compromised battery, or require post-incident clean-up, contact Call2Recycle at customerservice@call2recycle.ca. Our well-trained team can assist you with the information and services you need.

**For more information,
visit Call2Recycle's Safety Resources at:
call2recycle.ca/safety**