

## PROTECT WHAT MATTERS. BE BATTERY SAFE.

# Receiving Materials - Tip Sheet

Thank you for your ongoing commitment to responsible battery management. As a Call2Recycle collection partner, you play a critical role in protecting workers, facilities, communities, and the environment by prioritizing battery safety during the [material receiving process](#).

Let's work together to create a safer environment by incorporating this Be Battery Safe checklist into your daily operations.

## Battery Safety Checklist: When Receiving Materials



### INSPECT

All incoming batteries to ensure they meet the program guidelines (weight, size, application).



### SORT

Place batteries in containers sorted by chemistry (lithium-ion, alkaline, etc.) for proper handling and storage.



### PROTECT TERMINALS

Batteries must be terminally protected to meet Transport Canada's short circuit protection requirements. Individually bag or tape lithium-ion (Li-Ion), small sealed lead acid (SSLA), lithium, alkaline over 12V, and button/coin cells. Refer to the [terminal protection guidelines](#).



## **CHECK FOR DAMAGED/DEFECTIVE/RECALLED (DDR) BATTERIES**

Place batteries in containers sorted by chemistry (lithium-ion, alkaline, etc.) for proper handling and storage.



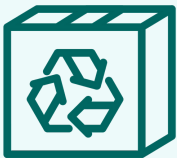
## **VERIFY WEIGHT**

Batteries over 5 kg are NOT accepted, except for those used to power e-mobility devices (e-bikes, e-scooters, hoverboards, or e-skateboards). Follow special handling procedures [here](#).



## **REMOVE NON-CONFORMING MATERIALS**

Industrial batteries (especially over 5 kg), wet cell batteries, needles, bullets, vapes, electronics, or other hazardous materials are strictly prohibited. Remove these and all other non-conforming items.



## **SECURE STORAGE**

Move accepted materials to a safe storage area (away from heat sources and flammable materials) for shipment preparation.

## **Additional Resources**

- Prepare Batteries for Shipping & Recycling: [Guidelines for Bulk Shipping](#)
- Order more collection material: [Re-Order Collection Materials](#)
- Safety Resources: [Safety Resources](#)
- Request Program Assistance: [customerservice@call2recycle.ca](mailto:customerservice@call2recycle.ca)