



Call2Recycle Canada, Inc. Provincial Annual Report **BRITISH COLUMBIA 2024**

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Submitted to: Director, Extended Producer Responsibility
Ministry of Environment and Parks

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1. Executive Summary

Call2Recycle is pleased to provide this report on the performance of its battery recycling program in British Columbia from January 1, 2024 to December 31, 2024. Throughout this document, Call2Recycle presents actual performance against the provincially approved targets set out in its 2020-2024 Extended Producer Responsibility (EPR) plan, approved in 2024 by British Columbia's Ministry of Environment and Parks.

All information in this annual report has been subject to a third-party audit of non-financial information. It has been reviewed by an independent auditor and verified as fairly stated according to the audit criteria. Please see [Appendix F](#) and [Appendix G](#) for the complete auditor's reports.

Products within plan	Dry-cell, primary and rechargeable consumer batteries sold as a stand-alone product or for replacement purposes only and weighing less than five (5) kilograms.	
Program website	www.call2recycle.ca www.call2recycle.ca/british-columbia	
Recycling Regulation Reference	Topic	Summary (5-bullet maximum)
Part 2, section 8(2)(a)	Public Education Materials and Strategies	<ul style="list-style-type: none"> • Launched new consumer brand, Recycle Your Batteries, Canada!, supported by branded Smart collection containers, boxes and television ads, as well as online and outdoor promotions to underscore key recycling messages. • Leveraged partnership with soccer star, brand ambassador and BC native Christine Sinclair to elevate the <i>Recycle Your Batteries, Canada!</i> message. • Sponsored various BC sports organizations, including Burnaby and Kamloops Blaze Soccer Clubs, North Vancouver FC, Peninsula FC, Richmond FC, and more. • Call2Recycle continues to partner with 12 other Producer Responsibility Organizations to support the First Nations Recycling Initiative (FNRI), which aims to increase awareness about recycling programs in First Nations communities in BC. • Conducted annual national campaigns around National Battery Day (February), Earth Month (April), and Circular Economy Month and Waste Reduction Week (October).

Recycling Regulation Reference	Topic	Summary (5-bullet maximum)
Part 2, section 8(2)(b)	Collection System and Facilities	<ul style="list-style-type: none"> • Call2Recycle offers public and private battery collection boxes within manufacturing, retail/wholesale, public agency, and business services settings, including the IC&I sector. • Call2Recycle rolled out a new generation of Smart Containers across the province, the most advanced in North America, equipped with heat and fill sensors to increase safety and efficiency. • In 2024, active Call2Recycle collection facilities increased by 4% in BC, from 1,769 in 2023 to 1,833. Of these, 792 locations were public collection facilities, up 39 and surpassing the target of 600 established in the EPR plan. • An active collection facility must meet at least one of the following criteria: it has enrolled in the program during the calendar year; or it has shipped batteries (a minimum of one box or one bulk shipment) during the calendar year; or it has ordered a replacement box within the calendar year. • Call2Recycle drop-off locations remain highly accessible to BC residents with 96% of people having a public collection facility within 15 km of their home.
Part 2, section 8(2)(c)	Product Environmental Impact Reduction, Reusability and Recyclability	<ul style="list-style-type: none"> • Batteries collected by Call2Recycle in BC are typically consolidated and sorted within the province at Cirba Solutions (formerly Retrie) in Trail, BC or GFL in Delta, BC. Batteries are then sent to one of Call2Recycle's contracted processors based on their chemistry and the processor's capacity.

Part 2, section 8(2)(d)	Pollution Prevention Hierarchy and Product / Component Management	<ul style="list-style-type: none"> Call2Recycle continues to be the only battery recycling organization in Canada certified to four internationally recognized standards for battery collection, transportation and recycling safety: R2v3, ISO 14001, ISO 45001 and ISO 9001. These certifications affirm its commitment to the highest operational, environmental and occupational health and safety standards.
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Recycling Regulation Reference	Topic	Summary (5-bullet maximum)
Part 2, section 8(2)(e)	Product Sold and Collected and Recovery Rate	<ul style="list-style-type: none"> Call2Recycle collections in BC surpassed one million kilograms for the first time (1,026,305 kg), increasing 8% over 2023 collection numbers. Based on sales data reported by obligated producers¹, an average of 2,442,216 kg of batteries were sold in British Columbia from 2021 to 2023. The Call2Recycle program collected 1,026,305 kg of used batteries in 2024, reflecting a recovery rate of 42%. This is a 2% increase over the previous year.
Part 2, section 8(2)(e.1)		<ul style="list-style-type: none"> See Section 7 for breakdown of collections per regional district
Part 2, section 8(2)(f)	Summary of Deposits, Refunds, Revenues and Expenses	<ul style="list-style-type: none"> Call2Recycle collected Environmental Handling Fees (EHFs) on all primary and rechargeable stand-alone/replacement batteries in 2024. Fees vary based on battery type (primary or rechargeable) and size. \$6,430,597 in revenue (British Columbia) \$6,415, 916 in expenses (British Columbia)

¹ Call2Recycle uses sales of primary and rechargeable batteries based on number of units reported by producer members. Units are then converted to weights based on industry standards.

Comparison of Key Performance Targets		
Part 2 section 8(2)(g); See full list of targets in Plan Performance		
EPR Targets and Commitments	Performance	Strategies for Improvement
1. Recovery Rate – 52%	42%	<ul style="list-style-type: none"> BC collections reached new record-breaking numbers, increasing by 8% over the previous year and the recovery rate is increasing, up 2% from the previous year. Call2Recycle will continue to promote the new <i>Recycle Your Batteries, Canada!</i> consumer brand and host collection events in partnership with BC municipalities and businesses to drive battery collection activity. Leveraging the results of its Ipsos consumer survey, Call2Recycle will plan and develop targeted promotions to address demographic gaps and non-recycling behaviours.

Comparison of Key Performance Targets		
Part 2 section 8(2)(g); See full list of targets in Plan Performance		
EPR Targets and Commitments	Performance	Strategies for Improvement
2. Number of Public Collection Facilities – Minimum 600	792	<ul style="list-style-type: none"> Target exceeded. Call2Recycle strives to optimize the number and efficiency of its collection facilities, seeking to achieve optimal distribution around the province, greatest accessibility to residents, collection performance, and the ability to host collection events (if applicable).
3. 95% of British Columbians living within 15 km of a public collection facility	96%	<ul style="list-style-type: none"> Target exceeded.
4. Maintain an awareness level of 87% or higher	86%	<ul style="list-style-type: none"> Overall awareness of battery recycling in British Columbia remained stable (rising slightly by 1% over the previous year). Although the target was not achieved, the actual awareness percentage is very close to the target. Call2Recycle will continue to actively promote the new <i>Recycle Your Batteries, Canada!</i> program and call to action, particularly among younger BC residents (18-34 years), who show lower levels of awareness compared to older BC residents.

Comparison of Key Performance Targets		
Part 2 section 8(2)(g); See full list of targets in Plan Performance		
EPR Targets and Commitments	Performance	Strategies for Improvement
5. Percentage of British Columbians who recycle all of their batteries - 54%	44%	<ul style="list-style-type: none"> Continue to reinforce messaging that is resonating with consumers to “Collect, Protect, and Drop off” batteries, with an increased emphasis on “at least every 3 months” to deter storing batteries. Further build awareness of Call2Recycle’s new easy-to-remember consumer brand, <i>Recycle Your Batteries, Canada!</i> and its website, recycleyourbatteries.ca, to increase public education. Informed by Call2Recycle’s most recent Ipsos consumer survey, identify new, convenient collection options and incentives for lagging younger demographic.
6. Recycling Efficiency Rate: Alkaline, Carbon Zinc, Zinc Air – 75% Lithium – 50% Ni-Cd – 65% Ni-Mh – 70% Li-Ion – 70% Small Sealed Lead Acid – 70%	Alkaline, Carbon Zinc, Zinc Air: 80-95% Lithium: 0% Ni-Cd: 72-73% Ni-Mh: 77-92% Li-on: 72% SSLA: 72%.	<ul style="list-style-type: none"> All Targets met, with the exception of lithium primary. Call2Recycle has become aware that its contracted lithium primary processor is not operating within the program’s standards, and a solution is being enacted.

2. Program Outline

Call2Recycle operates Canada's first and largest national battery collection and recycling program. Recently re-branded *Recycle Your Batteries, Canada!*, the program safely collects, transports and recycles consumer batteries weighing under five kilograms (5 kg) on behalf of battery manufacturers, retailers, distributors and other obligated producers. Call2Recycle has operated in Canada for more than 28 years and is the provincially approved EPR program for batteries in British Columbia. It safely maximizes the diversion of batteries from landfills through a vast network of collection partners operating 1,833 active collection facilities across the province as of December 31, 2024. Through these collectors and a series of battery sorting and processing partnerships, Call2Recycle offers a transparent and cost-effective end-of-life battery management for consumers and manufacturers alike.

Adhering to the highest standards for safety and operations and in full compliance with provincial regulations, Call2Recycle's program collects all household batteries, regardless of the battery chemistry, and sorts and processes the components for reuse. No battery collected through the program that can be recycled goes to landfills. The reclaimed materials are instead used in the manufacturing of new products, such as new batteries, cookware and appliances, thereby contributing to a strong Canadian circular economy.

3. Public Education Materials and Strategies

Call2Recycle is continually dedicated to building awareness of battery recycling and encouraging consumers to divert their used batteries from landfills. To this end, it executes a range of national outdoor, online and television promotional campaigns in support of such events as National Battery Day (in February) and Waste Reduction Week (in October), as well as regional campaigns targeted specifically to BC residents.

In 2024, Call2Recycle rolled out its new consumer brand, *Recycle Your Batteries, Canada!*, designed to increase its awareness with Canadian consumers and encourage battery recycling behaviours. This included a robust awareness campaign and distributing new boxes, posters, and easel cards to collection partners across its network. The new boxes and collateral include QR codes that allow consumers to learn more about battery recycling and to enter contests.

Call2Recycle also significantly increased its program's visibility and collections through its new brand ambassador, Canadian soccer legend and BC native Christine Sinclair, who was featured in various campaigns to raise awareness of *Recycle Your Batteries, Canada!* and encouraged Canadians to recycle their used batteries.

3.1. Website & Social

Online traffic originating from British Columbia increased in 2024 as Call2Recycle rolled out its new consumer brand and website, RecycleYourBatteries.ca, and introduced a consumer promotion featuring Christine Sinclair.

The new website features robust information designed to educate consumers about the three steps in safely recycling batteries through "Collect, Protect, Drop Off." The site also includes information on the environmental benefits of battery recycling, how batteries are recycled as well as additional safety information regarding the safe handling of lithium-ion and Damaged, Defective and Recalled (DDR) batteries.

The legacy Call2Recycle website continued to attract 9,921 visitors from BC in 2024, while RecycleYourBatteries.ca drew 75,104 visitors, and our online contest website attracted another 47,449 BC residents. Combined, the three sites accumulated 132,474 visits from BC residents, surpassing the 2023 total (83,192) by 59%. Call2Recycle anticipates online visits to RecycleYourBatteries.ca to continue to grow as the new consumer brand gains further traction with Canadians.

3.2. Campaigns

In 2024, Call2Recycle successfully executed high-impact digital and television campaigns to promote *Recycle Your Batteries Canada!*, raise awareness of battery recycling, and promote recycling behaviours.

In February 2024, consumers were introduced to the new brand through a bold television campaign that was advertised on National Television, including two appearances on the Oscars. New commercials titled "Decisions, Decisions" depicted the morality play that consumers experience when they decide between throwing batteries into the trash, or recycling responsibly.

In April, during Earth Month, digital ads encouraged consumers to enter the Earth Month Contest and recycle their batteries for a chance to win cash prizes. Consumers entered the contest by scanning QR codes printed on the new branded boxes and Smart Containers when they dropped off their batteries. Call2Recycle also posted additional educational content throughout Earth Month including consumer-focused blogs, social media posts and videos

In October, brand ambassador Christine Sinclair headlined our *Circular Economy Month* campaign, appearing in new TV commercials that inspired consumers, youth, and communities to increase their battery recycling practices. Commercials featuring Christine Sinclair were broadcast on national television and digital channels, encouraging Canadians to recycle their used batteries. Once again, consumers were invited to enter a contest by scanning a QR code on collection boxes and smart containers.

3.3. Sponsorships, Partnerships and Events

Extending our national campaign, featuring Christine Sinclair, to local communities, *Recycle Your Batteries, Canada!* proudly sponsored various **soccer clubs** across British Columbia in 2024, including the Burnaby Soccer Club, Kamloops Blaze Soccer Club, North Vancouver FC, Peninsula FC, and Richmond FC, encouraging BC youth to acquire early recycling habits. The *Recycle Your Batteries, Canada!* logo was proudly sported on numerous team uniforms and social media assets featuring Christine Sinclair were shared with local clubs to post to their own social media channels.

Throughout the year, Call2Recycle collaborated with regional and local BC governments and businesses to encourage battery recycling and create new battery drop-off locations. New **local collection partnerships** were formed with the cities of Burnaby, Delta, Richmond, the District of Kitimat-Stikine and Capital Regional District, and the University of British Columbia. Call2Recycle also collaborated with the District of Squamish on the [province's first curbside battery collection events](#) in June and November.

In total, Call2Recycle worked with various partners to organize and execute the following **battery collection events** across the province in 2024:

Location	Date
District of Squamish	June 3-7
Vancouver Landfill Open Day	June 7-8
Fraser Valley	Sept 14
Fraser Valley	Sept 15
Fraser Valley	Sept 21
McBride	Sept 21
Prince George	Sept 28
Township of Langley	Oct 19-20
District of Squamish	Nov 4-8

In addition, Call2Recycle worked with the Stewardship Agencies of BC, the BC Product Stewardship Council and the First Nations Recycling Initiative (FNRI) to further its collaboration on battery collection events.

Call2Recycle also continued its longstanding **school partnership** with Earth Rangers to educate Canadian youth about the importance of battery recycling through the Battery Blitz program. In 2024, 16 elementary schools across British Columbia participated in the Battery Blitz program and recycling competition, collecting more than 3,200 kilograms of used batteries.

3.4. Consumer Awareness Assessment

Call2Recycle annually surveys British Columbia residents to assess their recycling awareness and habits. From 2023 to 2024, consumer awareness that household batteries can be recycled rose by 1% to 86%. This is within the margin of error of both last year's number and the target noted in the EPR plan and represents stable awareness across BC residents. Awareness of Call2Recycle's "Collect, Protect and Drop off" phrase rose significantly (by 11%), with 35% of respondents very or somewhat familiar with the phrase.

The overall recycling rate for household batteries slightly decreased from 75% in 2023 to 74% in 2024. Fewer residents (61% compared to 65% in 2023) are storing their batteries, and significantly fewer (63% compared to 72% in 2023) are storing them for a time when it is more convenient for them to recycle them, suggesting that more BC residents are recognizing and acting on convenient options for battery recycling. More than half (55%) of survey respondents were somewhat or very familiar with battery storage safety precautions.

Consumer Awareness and Recycling Incidences Targets ²	Target	2024 Actual
Percentage of British Columbians who are aware that consumer batteries can be recycled	87%	86%
Percentage of British Columbians who recycle <u>all</u> ³ of their consumer batteries (%)	54%	44%

The survey also found that while BC residents aged 18-34 are significantly more likely than older groups to have seen battery recycling ads online or on television, this age group is recycling less than their older counterparts. A notable portion of this younger demographic expressed interest in incentives like coupons or at-home recycling services and preferred modern drop-off solutions, such as subway stations or delivery services.

4. Collection System and Facilities

In 2024, Call2Recycle rolled out a new generation of Smart Containers for battery collection and transport. These Smart Containers are the most advanced in North America, equipped with heat and fill sensors for safety and efficiency. Over 150 Smart Containers were distributed to BC retail locations, including London Drugs, Save-On-Foods and Staples. Call2Recycle also expanded its automatic pick-up service in the Greater Vancouver Area, increasing the speed and efficiency of battery collection and processing in the province.

In addition to retail drop-off locations, the BC Call2Recycle collection network includes locations in business services, public agencies, manufacturing, and wholesale collectors.

² Based on a sample of 1,000 B.C. residents surveyed online via the Ipsos I-Say panel from February 4 to March 1, 2025. Online poll precision is measured using a credibility interval. Results are considered accurate to within +/- 3.5 percentage points, 19 times out of 20, of what the results would have been had all British Columbian adults been surveyed.

³ The survey also reported that 74% of British Columbians reported recycling some or all of their primary and rechargeable batteries in 2024. The 44% reported in the table represents the percentage of residents who recycled all of their batteries.

The number of active collection facilities in BC increased by 4% in 2024 to 1,833 from 1,769 in 2023, primarily driven by growth in the retail and business services sectors. A collection facility is considered active if it joined the Call2Recycle program in 2024 *or* returned a full box/bulk shipment of batteries during the year *or* ordered a replacement collection box during 2024.

2024 Active Call2Recycle Collection Facilities

Public	792
Private	1,041
Total	1,833

The following table lists the active collection facilities by sector. Full lists of Call2Recycle collection facilities are provided in [Appendix C](#) and [Appendix D](#).

2024 Active Collection Facilities by Sector

Sector	2024	2023	Change (#)	Change (%)
Business Services	409	382	27	7%
Public Agencies	682	677	5	1%
Manufacturing	58	60	-2	-3%
Retail	683	648	35	5%
Consumer	1	1	0	0%
Other	0	1	-1	-100%
Total	1,833	1,769	67	4%

Call2Recycle participates in the annual waste composition studies conducted in various regions of the province by the Stewardship Agencies of BC (SABC). Waste composition data typically provides a snapshot of the waste stream during each sampling period. Other stewardship agencies also manage batteries or products containing batteries in the province, therefore, changes in the number of batteries found in the waste stream during such studies cannot be solely attributed to Call2Recycle's program. However, the information from these audits informs areas for improvement.

In 2024, SABC retained Tetra Tech Canada to conduct four waste composition studies across Cowichan Valley Regional District (July 23 – August 2, 2024), District of Squamish and Squamish-Lillooet Regional District (September 9 – 17, 2024), City of Surrey (October 28 – November 2, 2024)

and Thompson-Nicola Regional District (December 9 – 13, 2024). Extrapolating the findings from each study, Tetra Tech Canada estimates that 0.2 kilograms of batteries were disposed of per capita across the province.

5. Product Environmental Impact Reduction, Reusability and Recyclability

Recycling is the most effective and practical way to divert used batteries from landfills and contribute to the circular economy. Whenever possible, Call2Recycle uses local service providers to minimize its environmental footprint. Call2Recycle's approved sorters and processors use state-of-the-art techniques to reclaim materials following the highest environmental, transportation, health and safety, and financial operations standards.

Please see [Appendix E](#) for Call2Recycle's sorters and processors flow chart.

6. Pollution Prevention Hierarchy and Product/Component Management

Call2Recycle is steadfastly committed to operating the safest, most efficient, transparent and socially responsible battery collection, transportation and recycling program in Canada. To this end, it was the first program of its kind to achieve Responsible Recycling (R2) certification, the electronics recycling industry's leading certification, and continues to be the only battery recycling organization in Canada certified to four standards for battery collection, transportation and recycling safety: R2v3, ISO 14001, ISO 45001 and ISO 9001. These distinctions confirm Call2Recycle's continued strict adherence to stringent requirements regarding safe, secure battery collection and processing, and proper downstream management of its battery collections, which includes not exporting to developing countries or sending materials to local landfills, and its commitment to the environment and occupational health and safety.

Call2Recycle manages batteries in accordance with the Pollution Prevention Hierarchy (PPH):

<p><i>(a) reduce the environmental impact of producing the product by eliminating toxic components and increasing energy and resource efficiency;</i></p>	<p>Call2Recycle encourages producers to manufacture batteries that have high efficiency, are energy-dense, and have a longer lifespan. This reduces the number of units introduced into the market.</p>
<p><i>(b) redesign the product to improve reusability or recyclability;</i></p>	<p>Call2Recycle encourages battery producers to design batteries in a manner that improves reusability and recyclability.</p>
<p><i>(c) eliminate or reduce the generation of unused portions of a product that is consumable;</i></p>	<p>This level of the PPH does not apply to program materials managed by Call2Recycle, as batteries are not consumable products.</p>
<p><i>(d) reuse the product;</i></p>	<p>Rechargeable batteries, by design, can be reused until they can no longer hold a reliable charge.</p> <p>In the context of battery refurbishment as a form of reuse, lithium-based rechargeable batteries are the most commonly eligible for refurbishment. Best practices and manufacturer recommendations stipulate that refurbished lithium batteries should undergo testing in accordance with UL 1642 standards. Call2Recycle is unable to guarantee compliance with these standards by lithium battery refurbishers. Given the importance of public safety, Call2Recycle does not endorse the practice of battery refurbishment at this time.</p> <p>Similarly, there are no official guidelines regarding refurbishing other rechargeable batteries; therefore, Call2Recycle does not support these activities due to safety risks and a lack of standards.</p>

(e) <i>recycle the product;</i>	<p>The single-use batteries collected as part of the program are recycled, as, by design, they cannot be reused. Rechargeable batteries enter Call2Recycle's stream at the end of life. Batteries that are collected as part of the program are recycled.</p> <p>Call2Recycle facilitates connections between interested battery processors and battery manufacturers, promoting the reuse of reclaimed materials from recycled batteries to produce new ones.</p> <p>Other materials recovered through the recycling process (e.g. metals) are sold as commodities for use in the manufacturing of new products.</p>
(f) <i>recover material or energy from the product;</i>	<p>Any battery component that cannot be recycled will be managed via waste to energy.</p>
(g) <i>otherwise, dispose of the waste from the product in compliance with the Act.</i>	<p>In rare instances where Call2Recycle downstream processors have exhausted all the above options, any residual material will be disposed of in compliance with the Act.</p>

The first of the following charts shows how the various materials extracted from the recycling process are managed, and the subsequent chart provides the Recycling Efficiency Rates (RER). Call2Recycle records RER by chemistry to illustrate the quantity of material reclaimed for use in secondary products from each battery chemistry relative to Call2Recycle's provincial EPR plan targets.

Product End Fate for Data Year Ending December 31, 2024

Component Chemistry	Reuse	Recycle	Energy Recovery	Landfill	Other
Nickel Cadmium (Ni-Cd)	N/A	Yes	No	No	No
Nickel Metal Hydride (Ni-MH)	N/A	Yes	No	No	No
Lithium Ion (Li-Ion)	N/A	Yes	No	No	No
Small Sealed Lead Acid (SSLA)	N/A	Yes	No	No	No
Alkaline	N/A	Yes	No	No	No
Lead Carbonate	N/A	Yes	No	No	No
Lithium	N/A	No	No	Yes	No
Mercury	N/A	Yes	No	No	No
Nickel Iron	N/A	Yes	No	No	No
Silver Oxide	N/A	Yes	No	No	No
Zinc Carbon (mercury)	N/A	Yes	No	No	No
Zinc Carbon (no mercury)	N/A	Yes	No	No	No
Cardboard Boxes	No	Yes	No	No	No
Box Liner	Yes	Yes	No	No	No
Bags	No	Yes	No	No	No
Drums*	Yes	Yes	No	No	No
Non-Conforming**	No	Yes	No	Yes	No

*Drums are reused by the sorter to send materials to the appropriate processor. If not suitable for reuse, then the metal is recycled.

Call2Recycle met or exceeded RER targets for all battery chemistries, with the exception of lithium primary. The 2024 RER for all battery chemistries collected by Call2Recycle under the approved EPR plan are outlined below. Call2Recycle has updated its RER calculation chart to be more consistent with industry standards and best practices.

Recycling Efficiency Rates for 2024

Without Processors Identified

	Rechargeable Battery Chemistry						Primary Chemistry					
Battery Type	Ni-Cd		Li-ON	Ni-MH		SSLA	Alkaline					Lithium
Metals	73%	72%	72%	77%	92%	68%	22%	30%	18%	10%	54%	0%
Plastics	0%	0%	0%	0%	0%	4%	0%	0%	0%	0%	2%	0%
Electrolytes/Secondary Recovery	0%	0%	0%	0%	0%	0%	0%	0%	0%	22%	4%	0%
Black Mass	0%	0%	0%	0%	0%	0%	73%	52%	62%	56%	45%	0%
Total Material Recovery (%)	73%	72%	72%	77%	92%	72%	95%	82%	80%	88%	95%	0%
Unrecovered Material (%) / non-recovered for use in Secondary Market during Recycling Process: Water, Oxygen, Plastics, Organics (Carbon, Electrolytes)	27%	28%	28%	23%	8%	28%	5%	18%	20%	12%	5%	100%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Recycling Efficiency Rates (RER)

Battery Chemistry	RER Target	Status	Battery Chemistry	RER Target	Status
Alkaline, Carbon Zinc, Zinc Air	75%	Exceeded	Ni-Cd	65%	Exceeded
Lithium	0%	Below	Ni-MH	70%	Exceeded
Small Sealed Lead Acid	70%	Exceeded	Li-Ion	70%	Exceeded

7. Product Sold and Collected and Recovery Rate

Call2Recycle monitors its battery collections across BC, tracking annual and year-over-year collection performance. In 2024, the program's total battery collections in the province continued its record-

breaking trajectory, increasing for the seventh consecutive year and surpassing one million kilograms for the first time ever. Collections grew by 8% over 2023's historic numbers to reach 1,026,305 kg. Although the quantity of single-use batteries collected in 2024 dipped slightly from 2023, these batteries still made up the bulk of collections (62%), while rechargeable batteries represented higher year-over-year growth, increasing by 35%.

Call2Recycle 2024 Collections by Weight (kg)

Type	2024	2023	% Change
Single Use (Primary)	633,949	663,154	-4%
Rechargeable	392,356	291,420	35%
Total	1,026,305	954,574	8%

The recovery rate is a percentage calculated based on the volume of the batteries collected during the year, by weight, divided by the average weight sold into the market in the preceding three years (2021 through 2023). The weight sold is based on quantity information reported to Call2Recycle by its members through remittance of Environmental Handling Fees (EHFs). These are converted into weights based on industry standards.

Call2Recycle achieved a recovery rate of 42% in 2024. While collections in BC continue to break records, this recovery rate is shy of the 52% target in the EPR plan. Call2Recycle will analyze its annual consumer survey results and research data to identify the contributing factors and address barriers to recycling that are contributing to this shortfall. This analysis, along with our continued promotion of the *Recycle Your Batteries, Canada!* brand, and our partnerships to expand collection events and consumer awareness will help the program attain its EPR targets.

2024 Recovery Rate

Total Weight Collected in BC in 2024 (kg)	Avg. Total Weight Sold in BC from 2021-2023 (kg)	Recovery Rate (%)
1,026,305	2,442,216	42%

Across the province, the average collections per facility increased by 10.8 kg to 550.4 in 2024 from 539.6 kg in 2023. Two regions with small population sizes—Stikine, with two collection facilities, and Northern Rockies, with four facilities—did not return any boxes during this reporting period. Less

populous, remote communities like these often take longer than a year to generate enough used batteries to fill the 30 kg-capacity collection box for return to Call2Recycle. Without a box return, the facility is deemed “inactive” for that year, but becomes active again when its box reaches capacity and the collection site returns it to Call2Recycle. As a result, year-to-year fluctuations in the active vs. inactive status of some facilities are expected, even though it may create the misconception that there is no activity in the region. In the Northern Rockies, for example, one facility was “active” this year, either requesting a new collection box or being a new addition to the Call2Recycle program.

On a per capita and per facility basis, Central Okanagan significantly outperformed all other regions in collections, collecting twice as many batteries per 1,000 people (546.8 kg) than the following highest regions: Comox Valley (265.1 kg), Sunshine Coast (262.1 kg), and Capital (258.5 kg). The Sunshine Coast and Fraser Valley had the highest per-facility collections after Central Okanagan, at 815.1 kg and 803.1 kg, respectively. Returns from Squamish-Lillooet and Bulkley-Nechako increased significantly in 2024, at 89% and 65% respectively, thanks to the launch of the curbside collection weeks in the District of Squamish, to the addition of four new collection sites (transfer stations) in Bulkley-Nechako. Call2Recycle held two multi-day collection events in Squamish in June and November, respectively, contributing to these strong returns.

Call2Recycle Collections by Region

Regional District	Active ⁴ Collection Facilities	2024 Total (kg)	2023 Total (kg)	Yr. to Yr % Change	Avg (Mean) Collections Per Facility (kg)	Collections Per 1,000 people ⁵ (kg)
Alberni-Clayoquot	24	4,073	4,089	0%	169.7	112.5
Bulkley-Nechako	25	7,448	4,503	65%	297.9	189.0
Capital	225	119,010	103,775	15%	528.9	258.5
Cariboo	17	5,108	6,364	-20%	300.5	76.5
Central Coast	1	9	616	-98%	9.4	2.3
Central Kootenay	51	7,603	9,371	-19%	149.1	110.6
Central Okanagan	59	137,637	92,036	50%	2332.8	546.8
Columbia Shuswap	34	9,127	9,746	-6%	268.5	146.3
Comox Valley	30	21,018	19,023	10%	700.6	265.1
Cowichan Valley	32	23,536	19,529	21%	735.5	247.1
East Kootenay	39	4,143	7,931	-48%	106.2	57.1
Fraser Valley	87	73,889	60,668	22%	849.3	203.8
Fraser-Fort George	47	14,222	15,012	-5%	302.6	133.9
Greater/Metro Vancouver	808	467,199	468,399	0%	578.2	150.3
Kitimat-Stikine	23	4,331	4,793	-10%	188.3	104.5
Kootenay Boundary	21	5,604	6,237	-10%	266.9	158.5
Mount Waddington	10	501	829	-40%	50.1	43.9
Nanaimo	54	38,647	36,137	7%	715.7	207.6
North Coast	4	1,828	2,456	-26%	457.0	95.8
North Okanagan	31	14,268	14,824	-4%	460.3	143.0
Northern Rockies	1	0	0	0	0.0	0.0
Okanagan-Similkameen	33	5,832	7,070	-18%	176.7	62.1
Peace River	20	3,787	8,247	-54%	189.3	56.2
Quathet/Powell River	9	2,846	4,154	-32%	316.2	123.4
Squamish-Lillooet	21	10,659	5,632	89%	507.6	188.9
Stikine Region	0	0	0	0	0	0.0
Strathcona	23	10,925	10,792	1%	475.0	212.3
Sunshine Coast	10	8,966	12,282	-27%	896.6	262.1
Thompson-Nicola	77	23,209	20,058	16%	301.4	146.1
(Blank)	17	881	-	-	-	-
Total B.C.	1,833	1,026,305	954,574	7%	564.7	179.9

⁴ An active collection facility must meet one of the following criteria: enrolled in the program during the calendar year; has shipped a at least 1 box or 1 bulk shipment during the calendar year; or has ordered a replacement box within the calendar year. While this chart depicts the collection facilities that sent in a shipment in 2024, Call2Recycle has other facilities registered that may ship on an infrequent basis.

⁵ Population numbers based on the *Municipal and Sub-Provincial Areas and Population, 2011-2024 report provided by the [Government of British Columbia](#).*

8. Summary of Deposits, Refunds, Revenues and

Expenditures

Primary and rechargeable stand-alone or replacement batteries sold in BC are subject to an Environmental Handling Fee (EHF), a fee per unit sold. [EHFs](#) are calculated based on the cost of managing the collection and responsible recycling of each battery by specific type. Call2Recycle collected EHF from producer members who reported sales between January 1 and December 31, 2024. Thanks to effective cost mitigation strategies, Call2Recycle will retain the existing EHF fee levels in British Columbia in 2025. As always, it will continue to monitor revenues to ensure the fee structure accurately reflects program costs. Please see [Appendix G](#) for Call2Recycle's audited financial statements.

9. Plan Performance

Performance Measures	2024 Results	Strategies for Improvement
Primary batteries collected	633,949 kg	<ul style="list-style-type: none"> Call2Recycle will continue to promote the consumer brand <i>Recycle Your Batteries, Canada!</i>, leveraging brand ambassador Christine Sinclair, and drive awareness of ideal battery recycling behaviour by emphasizing the convenience and ease of recycling through <i>Recycle Your Batteries, Canada!</i> program and other Call2Recycle collection activities. Call2Recycle will continue to prioritize developing and enhancing partnerships with local governments and business partners to expand opportunities for consumers to recycle their used batteries. Call2Recycle will leverage the data and feedback from its consumer surveys to identify demographic gaps and successfully target its promotional efforts to address them. Continue building on opportunities to add collection facilities where people live and shop (e.g. condominiums and local grocers) to optimize convenience for BC residents.
Rechargeable batteries collected	392,356 kg	
Total batteries Collected	1,026,305 kg	
Total Number of Collection Facilities (Private and Public)	1,833	

Performance Against EPR Plan Targets

Performance Measures	2024 Target	2024 Results	Strategies for Improvement
Recovery Rate	52%	42%	<ul style="list-style-type: none"> Continue the ongoing deployment of Smart Containers across the province, alongside collaboration with sorting and processing partners to strengthen Call2Recycle's infrastructure. Leverage the findings of Call2Recycle's annual Ipsos survey of BC residents to identify new opportunities for removing mental and behavioural barriers to recycling. Call2Recycle will continue to promote the <i>Recycle Your Batteries, Canada!</i> brand and emphasize the "Collect, Protect and Drop Off" message to prompt consumers to take action on battery recycling at least every three months.
Accessibility	95%	96%	<ul style="list-style-type: none"> Target exceeded Call2Recycle will continue to strategically position public collection facilities to ensure accessibility and optimal collection productivity. This will include identifying high-traffic, repeat-visit locations for new facilities, such as retailers, and in-home and near-home facilities around multi-unit dwellings.

Performance Measures	2024 Target	2024 Results	Strategies for Improvement
Total Number of Public Collection Facilities	600 minimum	792 (active)	<ul style="list-style-type: none"> Target exceeded
Consumer Awareness	87%	86%	<ul style="list-style-type: none"> Call2Recycle will continue to promote its new consumer branding, <i>Recycle Your Batteries, Canada!</i>, which inherently calls consumers to action on battery recycling and will help drive consumer recall. Continue developing and enhancing partnerships with local governments and businesses to expand opportunities for consumers to recycle their used batteries. Leverage the data and feedback from its consumer surveys to successfully target its promotional and operational efforts at specific underperforming demographics. Build on Call2Recycle’s “Collect, Protect and Drop Off” campaign to reinforce the message of the ease and importance of safe battery recycling practices.
Percentage of British Columbians who Recycle all their Consumer Batteries	54%	44%	<ul style="list-style-type: none"> As noted previously, Call2Recycle will continue its consumer education campaigns in 2025. It will also continue to monitor consumer awareness through in-depth surveys on battery recycling attitudes and behaviours across BC.
Recycling Efficiency Rate	Alkaline – 75% Lithium – 50% Ni-Cd – 65% Ni-MH – 70% Li-Ion- 70% SSLA – 70%	Alkaline: 80-95% Lithium: 0% NiCd: 72-73% NiMH: 77-92% Li-ion: 72% SSLA: 72%.	<ul style="list-style-type: none"> All Targets exceeded, with the exception of lithium primary. Call2Recycle has become aware that its contracted lithium primary processor is not operating within the program’s standards, and a solution is being enacted.

Appendix A – Board of Directors as of December 31, 2024

Call2Recycle Canada, Inc.'s Board of Directors is comprised of:

David Collie, Chair, Independent

Joe Borsellino, Chateau Manis Electronics Inc.

Annalise Czerny, Independent

Peter Daley, Dollarama Inc.

Tammy Giroux, General Motors of Canada

Marc Guitor, Panasonic Canada Inc.

Raman Johal, London Drugs Ltd.

Kevin Rejent, Energizer Holdings, Inc.

Paul Neilsen, Live to Play Sports

James McPhedran, Independent

Alan Moyer, Independent

Alma Obeid, Canadian Tire Corporation (CTC)

Tim Reuss, Canadian Automobile Dealers Association

Brian Temins, Cassels Brock & Blackwell LLP

Harriet Velazquez, Velazquez Consulting Inc. (Independent)

Appendix B – Call2Recycle British Columbia Members

As of January 1, 2025

3M Canada Company	Core-Mark International Inc
Access Hearing Care	Costco Wholesale Canada Ltd
Acer America Corporation	Country Wide Printing/The Source
Acklands-Grainger Canada Inc.	CTG Brands Inc
ACS Distributing	Cycles Devinci Inc.
ADI Global	Cycles Lambert Inc./HLC
Aimlite Lighting Products	D'Amour Bicycle & Sports Inc.
All Battery Ltd.	Dell Canada Inc.
AMAZON.COM.CA ULC	Dollar Tree Stores Canada Inc.
Amplifon - Miracle Ear	Dollarama L.P.
Apple Canada Inc	Dynabook Canada Inc
Bass Pro Shops Canada ULC	Dyson Canada Limited
Batteries Included Inc.	E.B. Horsman & Son
Battery Canada	East Penn Canada
Battery World Corporation	ECHO Power Equipment (Canada)
BC Fasteners and Tools (2000) Ltd	Edma Marketing Ltd
BDI, a division of Bell Mobility	Edmonds Batteries Ltd. - Langley
Beau Photo Supplies Inc	EECOL Electric ULC
Best Buy Canada Ltd. 1000	BC
Bike Co LLC	Epic Cycles Inc.
BISSELL Canada Corporation	Fastenal Canada, Ltd. ON100
Bose Limited	Federated Co-Operatives Limited
Buy-Low Foods LP	FERMETCO INC.
Cabela's	FuturPlus Division of Cathelle Inc.
Canada Computers Inc	Gazelle USA, LLC
Canadian Energy and Power Corporation	GE Healthcare Canada, Inc.
Canadian Tire Corporation, Ltd	Gescan (Division of Sonepar)
Canadian Tire Petroleum	Giant Bicycle Canada Inc.
Canon Canada Inc	Google Canada Corporation
Cardinal Health Canada Inc.	Grand & Toy Ltd.
Cervelo Cycles Inc.	Graybar Canada Limited
Chateau Manis Electronics	Green Light Cycle Ltd.

Gregg Distributors Limited Partnership
 Grin Technologies Ltd.
 Groupe BBH Inc.
 Guillevin International Cie
 HAWTHORNE CANADA LIMITED
 HearingLife Canada Ltd
 Henry's Enterprises Inc.
 Hilti Canada Corporation
 Hitfar Concepts Ltd.
 Home Hardware Stores Limited
 HRS Global
 Hudsons Bay Company
 Husqvarna AB
 IBS BRITISH COLUMBIA
 IBS COASTAL BRITISH COLUMBIA
 IKEA Supply AG
 Imperial Dade Canada Inc.
 Indigo Books and Music Inc
 Inter Trade Canada Ltd
 Interstate All Battery Center - Kelowna
 Isaac Instruments Inc.
 John Deere Canada ULC
 Johnston Drug Wholesale Ltd
 Kerrisdale Cameras
 KMS Tools and Equipment Ltd
 Kranked Bikes
 L3Harris Technologies Inc.
 Lee Valley Tools Ltd
 Lego Brand Retail
 Lenovo (Canada) Inc.
 Live to Play Sports Group Inc.
 Loblaws Inc.
 London Drugs Limited
 Lordco Parts Ltd.

Louis Garneau Sports Inc.
 Mac's Convenience Stores Inc.
 Magnacharge Battery Corp.- West Hub
 Makita Canada, Inc.
 Marin Bikes Canada
 Mark's / L'Equipeur
 MasterMind LP
 McKesson Canada
 Metalic Safety Supply Ltd
 Mica Sport Canada Inc.
 Michaels Stores Inc.
 Microsoft Corporation
 Miele Canada
 Mills Office Productivity
 Monk Office Supply Ltd
 Motorola Solutions Canada
 Mountain Equipment Company Ltd
 MSA Safety Sales LLC
 National Hearing (Connect Hearing)
 Nedco West Division
 Newell Brands Canada
 NexGen Healthcare Management c/o Hearinglife
 Canada Ltd.
 Nikon Canada Inc
 Novexco Inc./ Hamster (Bureau plus)
 On the edge Canada Inc
 Onlybatteries.com - Technologies Duslan Inc
 Oracle Canada ULC
 Orgill Inc
 Outdoor Gear Canada
 Pattison Food Group Ltd.
 Peavey Industries Limited
 Praxis Works
 Premier Tech Ltd.

Prime Deals International Ltd
 Princess Auto Ltd
 Proflash Technologies Inc.
 Rad Power Bikes LLC
 Rexel Canada Electrical Inc
 Riese & Müller GmbH
 Robert Bosch Tool Corporation
 Rocky Mountain, Div. of Industries RAD Inc.
 (Procycle)
 RONA Inc.
 S.P.Richards Co. Canada, Inc.
 Santa Cruz Bicycles, LLC
 Scotts Canada Ltd.
 SharkNinja Operating LLC
 Shimano Canada LTD
 Shopper+Inc
 Shoppers Drug Mart Inc
 Simply Computing Inc
 Slegg Building Materials
 Snap-On Tools of Canada Ltd
 Sobeys Capital Inc
 Sonos Inc.
 Specialized Bicycle Components Canada
 SPI Santé Sécurité Inc.
 Standard Products Inc.
 Stanley Black & Decker Canada
 Staples Canada ULC
 Staples Professional, Inc.
 Steelcase Canada Ltd
 Stihl Limited

Summit Tools
 TD SYNnex CANADA ULC
 TELUS Mobility
 Tenaquip Limited
 The Home Depot of Canada, Inc.
 The Stevens Medical Company
 ToolTown Inc
 Toys R Us Canada, LTD
 Trek Bicycle Canada ULC
 UAP Inc
 UBC Bookstore
 Uline Canada Corporation
 uniPHARM Wholesale Drugs Ltd.
 Uni-Select Canada Inc.
 Vancouver Bike Share, Inc.
 Velec Inc.
 Veritas Technologies LLC
 Voltage Bikes Ltd. (Pedego Can)
 Wallace & Carey Inc
 Walmart Canada
 Wavefront Centre
 Wesco Distribution Canada LP
 Westburne Electric
 Wisdom Electronics Inc
 Wurth Canada Limited
 Yamaha Motor Canada
 Yeti Cycling LLC.

Appendix C – Call2Recycle Public Collection Facilities in British Columbia

Gold Trail Recycling LTD	100 Mile House
Save On Foods #929	100 Mile House
Abbotsford Mission Recycling	Abbotsford
Abbotsford Tool Centre	Abbotsford
Best Buy 992	Abbotsford
Best Western Plus Regency Inn & Conference Centre	Abbotsford
Blackwood Building Centre	Abbotsford
Canadian Tire #434	Abbotsford
Clearbrook Return-It Depot Ltd.	Abbotsford
Edmonds Batteries Ltd.	Abbotsford
Home Depot #7141	Abbotsford
Life Cycles Bike Shop	Abbotsford
London Drugs #16	Abbotsford
Mobile Klinik Sevenoaks	Abbotsford
Princess Auto	Abbotsford
Regional Recycling Abbotsford	Abbotsford
RONA Abbotsford	Abbotsford
RONA+ Abbotsford	Abbotsford
Save On Foods #2208	Abbotsford
Save On Foods #904	Abbotsford
Save On Foods #981	Abbotsford
Staples Canada	Abbotsford
Terra Recycling	Abbotsford
Westburne Abbotsford	Abbotsford
Sevenoaks Shopping Centre	Abbotsford
Agassiz Bottle Depot	Agassiz
Aldergrove Return-it Depot	Aldergrove
Cranky's Bike Shop	Aldergrove
Langley Recycling & Waste Centre	Aldergrove
Save On Foods #902	Aldergrove
Shepherd's Home Hardware	Armstrong
Ashcroft Library	Ashcroft
M & G Anderson Builders Ltd	Ashcroft
Barriere Bottle Depot	Barriere

Barriere Library	Barriere
District of Barriere	Barriere
Thorsen Creek Waste And Recycling Depot	Bella Coola
Rexall West Saanich	Brentwood Bay
Best Buy 973	Burnaby
Burnaby - Bill Copeland Sports Centre	Burnaby
Burnaby - Bonsor 55+ Centre	Burnaby
Burnaby - Bonsor Rec Complex	Burnaby
Burnaby - Cameron Rec Complex	Burnaby
Burnaby - Christine Sinclair Com. Centre	Burnaby
Burnaby - Confederation Seniors' Centre	Burnaby
Burnaby - Edmonds Community Centre	Burnaby
Burnaby - Eileen Dailly Pool	Burnaby
Burnaby - Kensington Complex	Burnaby
Burnaby - Laurel Works Yard	Burnaby
Burnaby - Lougheed Cameron	Burnaby
Burnaby - Rosemary Brown Rec Centre	Burnaby
Burnaby - Still Creek Works Yard	Burnaby
Burnaby - Willingdon Community Centre	Burnaby
Buy Low Foods Kings Crossing	Burnaby
Buy Low Foods Royal Oak	Burnaby
Canadian Tire #603	Burnaby
City of Burnaby - Eco Depot	Burnaby
East Hastings Bottle Return-it Depot	Burnaby
H.P. Electronics	Burnaby
HearingLife Canada	Burnaby
Hilti (Canada)	Burnaby
Home Depot #7047	Burnaby
J&R Phoenix Enterprises Ltd. DBA Metrotown Return It	Burnaby
Kensington Return It	Burnaby
Kitchener (Brentwood) Bottle Depot	Burnaby
Lee's Bottle Depot	Burnaby

London Drugs #06	Burnaby
London Drugs #25	Burnaby
London Drugs #56	Burnaby
London Drugs #71	Burnaby
Mobile Klinik Metrotown	Burnaby
Nester's Market	Burnaby
Regional Recycling Burnaby	Burnaby
Rexall Station Square	Burnaby
RONA Burnaby	Burnaby
Save On Foods #2221	Burnaby
Save On Foods #2225	Burnaby
Save On Foods #2228	Burnaby
Save On Foods #907	Burnaby
Save On Foods #996	Burnaby
Staples Canada	Burnaby
Staples Canada	Burnaby
Trek Bicycle Burnaby	Burnaby
Westburne Burnaby	Burnaby
Westcoast Tool Sales & Service Ltd	Burnaby
Buy Low Foods Parkcrest	Burnaby
Buy Low Foods SFU	Burnaby
Burns Lake Home Hardware	Burns Lake
Burns Lake Recycling Depot LTD.	Burns Lake
Regional District of Bulkley-Nechako	Burns Lake
Save On Foods #2212	Burns Lake
Southside Transfer Station	Burns Lake
TNRD - Boston Flats	Cache Creek
Campbell River Waste Management Centre	Campbell River
Canadian Tire #437	Campbell River
Home Depot #7221	Campbell River
Island Return-it - Campbell River	Campbell River
London Drugs #73	Campbell River
North Island Communications	Campbell River
Save On Foods #955	Campbell River
Staples Canada	Campbell River
The Source	Campbell River
Canadian Tire #492	Castlegar

Castlegar Bottle Depot	Castlegar
City of Castlegar Fire Dept.	Castlegar
City of Castlegar Public Works	Castlegar
Pharmasave	Castlegar
West's Home Hardware	Castlegar
Chase Public Library	Chase
Village of Chase	Chase
Pharmasave	Chemainus
Rexall Willow St	Chemainus
Best Buy 703	Chilliwack
Canadian Tire #433	Chilliwack
Chilliwack Bottle Depot	Chilliwack
Fortin's Home Hardware	Chilliwack
Home Depot #7273	Chilliwack
London Drugs #41	Chilliwack
Sardis Bottle Depot Ltd	Chilliwack
Save On Foods #2213	Chilliwack
Save On Foods #2237	Chilliwack
Save On Foods #944	Chilliwack
Save On Foods #952	Chilliwack
TNRD Clearwater Library	Clearwater
TNRD-Clearwater Eco-Depot	Clearwater
Save On Foods #2215	Cloverdale
Fisher Road Recycling	Cobble Hill
RONA Cobble Hill	Cobble Hill
Blacks Cycle	Comox
Comox Bike Company	Comox
Pharmasave	Comox
Pharmasave	Comox
Rexall Port Augusta	Comox
Best Buy 958	Coquitlam
Bissett Fasteners Ltd.	Coquitlam
Canadian Tire #608	Coquitlam
Home Depot #7045	Coquitlam
London Drugs #15	Coquitlam
Lougheed Return-It Depot	Coquitlam
Milwaukee Factory Service Centre - Coquitlam	Coquitlam

Mobile Klinik Coquitlam	Coquitlam
Orkin Coquitlam	Coquitlam
Princess Auto	Coquitlam
RONA Coquitlam	Coquitlam
RONA Coquitlam (Austin)	Coquitlam
Save On Foods #2290	Coquitlam
Save On Foods #991	Coquitlam
Save On Foods #998	Coquitlam
Staples Canada	Coquitlam
United Boulevard Recycling & Waste Centre	Coquitlam
Value Village	Coquitlam
Coquitlam Shopping Centre	Coquitlam
Best Buy 706	Courtenay
Canadian Tire #350	Courtenay
Courtenay Return-It Depot	Courtenay
HearingLife Canada	Courtenay
Home Depot #7177	Courtenay
London Drugs #67	Courtenay
Monk Office	Courtenay
Rexall Cliff Ave	Courtenay
Staples Canada	Courtenay
Canadian Tire #395	Cranbrook
Cranbrook Home Hardware Building Centre	Cranbrook
Cranbrook Transfer Station	Cranbrook
Home Depot #7255	Cranbrook
Kootenay Communications	Cranbrook
RDEK	Cranbrook
Samsung Enterprises Inc (Cranbrook Depot)	Cranbrook
Save On Foods #915	Cranbrook
Staples Canada	Cranbrook
The Source	Cranbrook
Home Hardware Bldg Centre	Creston
Letric Avenue Electronics	Creston
Save On Foods #2216	Creston
Summit Cycles and Sports	Creston
Town of Creston	Creston
Comox WMC	Cumberland

Canadian Tire #661	Dawson Creek
DC Campbell Recycling Center	Dawson Creek
Save On Foods #2202	Dawson Creek
Chetwynd Landfill	Dawson Creek
BentallGreenOak	Delta
Cap's South Shore Cycles	Delta
City of Delta - Ladner Leisure Centre	Delta
Corporation of Delta Municipal Hall	Delta
Delta Firehall #1-Ladner	Delta
Kennedy Senior Centre	Delta
Ladner Bottle Depot	Delta
Ladner Leisure Centre	Delta
London Drugs #17	Delta
London Drugs #37	Delta
Magnacharge Battery Corp.- West Hub	Delta
McKee Senior's Rec Centre	Delta
North Delta Rec Centre	Delta
Pharmasave	Delta
Save On Foods #936	Delta
Save On Foods #943	Delta
Save On Foods #963	Delta
South Delta Recreation Centre	Delta
Staples Canada	Delta
Sungod Recreation Centre	Delta
Tsawwassen Return-it	Delta
Vancouver Landfill	Delta
Winskill Aquatic & Fitness Centre	Delta
Denman Island Recycling Centre	Denman Island
Shearwater Resort	Denny Island
Sylvester Road Transfer Station (Event)	Dewdney
All Battery Duncan	Duncan
Best Buy 708	Duncan
Bings Creek SWMC	Duncan
Canadian Tire #466	Duncan
Cowichan Valley Regional District	Duncan
Cycle Therapy	Duncan
GFL Environmental – Duncan	Duncan

Home Depot #7272	Duncan
Island Return-it - Duncan	Duncan
London Drugs #77	Duncan
NexGen Hearing (Duncan) Inc.	Duncan
Save On Foods #933	Duncan
Staples Canada	Duncan
The Source	Duncan
UltiMac Technologies Inc	Duncan
District of Elkford	Elkford
Elkford Transfer Station	Elkford
Enderby Return-It Recycling Depot	Enderby
Westshore Bottle Depot	Esquimalt
Canadian Tire #635	Fernie
City of Fernie	Fernie
City of Fernie - Leisure Services	Fernie
Fernie Bottle Depot	Fernie
Save On Foods #982	Fernie
Pharmasave	Fort Langley
Save On Foods #2217	Fort Nelson
Canadian Tire	Fort St John
Swagelok Fort. St. John	Fort St John
Westburne Fort St John	Fort St John
District of Fort St. James	Fort St. James
Fort St. James Transfer Station	Fort St. James
Save On Foods #2223	Fort St. James
Fort St. John Home Hardware Building Ctr	Fort St. John
R3 Recycle-It	Fort St. John
Save On Foods #2220	Fort St. John
Staples Canada	Fort St. John
Fraser Lake Bottle Depot	Fraser Lake
Fraser Lake Transfer Station	Fraser Lake
Gabriola Island Recycle Organization	Gabriola
Galiano Island Recycling Resources	Galiano
Gibsons Recycling Depot	Gibsons
London Drugs #61	Gibsons
Village of Gold River	Gold River
Golden Home Building Centre	Golden

RONA Golden	Golden
Save On Foods #2222	Golden
Telus	Golden
The Source	Golden
City of Grand Forks-Public Works Dept	Grand Forks
Grand Forks Bottle Depot	Grand Forks
Grand Forks Home Hardware	Grand Forks
Pharmasave	Grand Forks
Save On Foods #2214	Grand Forks
The Source	Grand Forks
Granisle Transfer Station	Granisle
TNRD-Heffley Creek Eco-Depot	Heffley Creek
Pacific Mattress Recycling Inc.	Hope
Pharmasave	Hope
Save On Foods #2257	Hope
Sunshine Valley Transfer Station (Event)	Hope
Hornby Island Recycling	Hornby Island
Country Wide Printing/The Source	Houston
Houston Transfer Station	Houston
Tower Communications	Houston
District of Hudson's Hope	Hudson's Hope
Invermere Hardware & Bldg Supply Co Ltd.	Invermere
RONA North Star Building Supplies	Invermere
Best Buy 14	Kamloops
Brown's Repair	Kamloops
Canadian Energy & Power	Kamloops
Canadian Tire #355	Kamloops
City of Kamloops	Kamloops
City of Kamloops-Mission Flats Landfill	Kamloops
Dr. Phone Fix Kamloops	Kamloops
Home Depot #7144	Kamloops
Interior Crafts	Kamloops
Kamloops Communications Inc.	Kamloops
London Drugs #35	Kamloops
Lorne Street Bottle Depot	Kamloops
Mobile Klinik Aberdeen Mall	Kamloops

North-Wood Environmental Services	Kamloops
Princess Auto	Kamloops
Rexall Princeton Kamloops Hwy	Kamloops
RONA Kamloops	Kamloops
Save On Foods #2206	Kamloops
Save On Foods #2209	Kamloops
Save On Foods #2210	Kamloops
Save On Foods #2211	Kamloops
Save On Foods #931	Kamloops
Staples Canada	Kamloops
Walco Radio & Electronics Ltd.	Kamloops
Westburne Kamloops	Kamloops
Home Hardware	Kaslo
Battery Drs/ Kelowna Recycling	Kelowna
Best Buy 914	Kelowna
Best Western Plus Kelowna Hotel & Suites	Kelowna
Canadian Tire #353	Kelowna
Columbia Bottle Depot	Kelowna
Columbia Bottle Depot	Kelowna
Columbia Bottle Depot	Kelowna
Dr. Phone Fix Kelowna	Kelowna
Fresh Air Concept	Kelowna
Home Depot #7032	Kelowna
Interstate All Battery Center - Kelowna	Kelowna
KMS Tools & Equipment Ltd.	Kelowna
LD Cellular	Kelowna
London Drugs #12	Kelowna
Mobile Klinik Orchard Park	Kelowna
Mountain Equipment Company	Kelowna
Nucor Rebar Fabrication	Kelowna
Orkin Kelowna	Kelowna
Princess Auto	Kelowna
Rexall Butt Road & Westbank	Kelowna
Save On Foods #2224	Kelowna
Save On Foods #2229	Kelowna
Save On Foods #932	Kelowna
Save On Foods #980	Kelowna

Staples Canada	Kelowna
UBC-HSE	Kelowna
Westburne Kelowna	Kelowna
Pharmasave	Keremeos
eTrikes Canada	Kimberley
Kimberley Transfer Station	Kimberley
Save On Foods #2260	Kimberley
KUTE Recycling Depot	Kitimat
Save On Foods #930	Kitimat
Westburne Kitimat	Kitimat
Junction Bottle Depot	Ladysmith
Peerless Road Recycling	Ladysmith
Pharmasave	Ladysmith
Save On Foods #934	Ladysmith
Oyama Services	Lake Contry
Lake Country Home Hardware Building Centre	Lake Country
Pedego Oyama	Lake Country
Save On Foods #2226	Lake Country
Winfield Return it Center	Lake Country
Meade Creek Recycle Drop Off	Lake Cowichan
Save On Foods #2227	Langford
Best Buy 929	Langley
Buy Low Foods Langley City Square	Langley
Canadian Tire #426	Langley
Home Depot #7041	Langley
Interstate Batteries of British Columbia	Langley
Langley Bottle Depot	Langley
London Drugs #18	Langley
Metro Mobile Radio Sales Inc.	Langley
Mobile Klinik Willowbrook Centre	Langley
Mountain Equipment Company	Langley
Nedco Langley branch	Langley
Pharmasave National	Langley
Princess Auto	Langley
Purolator Willowbrook	Langley
Real Canadian Superstore	Langley
RONA Langley Bypass	Langley

Rona Walnut Grove	Langley
Salvation Army Langley	Langley
Save On Foods #2242	Langley
Save On Foods #984	Langley
Save On Foods #992	Langley
Staples Canada	Langley
Value Village	Langley
Walnut Grove Bottle Depot	Langley
Lax kw'alaams Transfer Station	Lax kw'alaams
Gold Bridge Transfer Station	Lillooet
Lillooet TimberMart	Lillooet
Lillooet Landfill & Recycling Centre	Lillooet
TNRD Library System	Logan Lake
TNRD-Louis Creek Eco-Depot	Louis Creek
Venture Bottle Depot	Lumby
Hagen's Home Hardware Building Centre	Mackenzie
GRIPS	Madeira Park
Malahat Metal Recycling	Malahat
Canadian Tire #481	Maple Ridge
Haney Bottle Depot	Maple Ridge
London Drugs #47	Maple Ridge
Maple Ridge Bottle Depot	Maple Ridge
Ridge Meadows Recycling	Maple Ridge
RONA Maple Ridge	Maple Ridge
Save On Foods #928	Maple Ridge
Save On Foods #935	Maple Ridge
Save On Foods #938	Maple Ridge
Staples Canada	Maple Ridge
North Coast Supply Company Ltd.	Masset
Mayne Island Recycling Society	Mayne Island
McBride Transfer Station	McBride
Canadian Tire #696	Merritt
Merritt Home Hardware	Merritt
Merritt Return-It Depot	Merritt
Pharmasave	Merritt
Save On Foods #2243	Merritt
TNRD Library System Merritt Brand	Merritt

Pharmasave	Mill Bay
London Drugs #55	Mission
Mission Recycle Centre	Mission
RONA Fraser Valley	Mission
Save On Foods #946	Mission
Staples Canada	Mission
Value Village	Mission
Wenting's Cycle Shop Ltd.	Mission
Village of Montrose	Montrose
Mt. Currie Transfer Station	Mt. Currie
Save On Foods #2247	Nakusp
BC E Bike	Nanaimo
Best Buy 240	Nanaimo
Best Buy 9	Nanaimo
HearingLife Canada	Nanaimo
HearingLife Canada	Nanaimo
Home Depot #7040	Nanaimo
Island Cellular Comm. Ltd.	Nanaimo
London Drugs #36	Nanaimo
London Drugs #72	Nanaimo
Mobile Klinik Woodgrove Centre	Nanaimo
Nedco Nanaimo branch	Nanaimo
Pharmasave	Nanaimo
Regional Recycling Nanaimo	Nanaimo
Rexall Boundary/Bowen	Nanaimo
Rexall Tenth St	Nanaimo
Rock City Cycles	Nanaimo
RONA Nanaimo	Nanaimo
RONA+	Nanaimo
Save On Foods #947	Nanaimo
Save On Foods #948	Nanaimo
Save On Foods #951	Nanaimo
Staples Canada	Nanaimo
Staples Canada	Nanaimo
The Source	Nanaimo
Value Village	Nanaimo
Westburne Nanaimo	Nanaimo
Cowan Office Supplies	Nelson

Gerick Cycle and Ski	Nelson
Nelson Home Hardware Centre	Nelson
Nelson Leafs Bottle Depot	Nelson
Pharmasave	Nelson
S.H.A.R.E. Nelson	Nelson
Save On Foods #953	Nelson
South Kootenay Electronics Limited	Nelson
Starlight Tool Services Ltd.	Nelson
District of New Hazelton	New Hazelton
Hazelton Bottle Depot	New Hazelton
Cap's Bicycle Shop	New Westminster
HearingLife Canada	New Westminster
London Drugs #03	New Westminster
Lowe's Queensborough	New Westminster
Mobile Klinik Royal City Centre	New Westminster
QB Return-It (Queensborough Landing)	New Westminster
Sapperton Return-It Depot	New Westminster
Save On Foods #916	New Westminster
Save On Foods #919	New Westminster
Save On Foods #941	New Westminster
The Source	New Westminster
Chaumox Landfill (Event)	North Bend
BC Communications Inc.	North Vancouver
Buy Low Foods Dollarton	North Vancouver
Canadian Tire #601	North Vancouver
Giant Bicycle Canada Inc.	North Vancouver
LoLo Return-It Express Plus	North Vancouver
London Drugs #05	North Vancouver
Nedco North Vancouver branch	North Vancouver
North Shore Bottle Depot	North Vancouver
North Shore Recycling & Waste Centre	North Vancouver
North Van Recycling LTD	North Vancouver
OBSESSION:BIKES	North Vancouver
Pearson's Home Hardware	North Vancouver
Purolator Lonsdale	North Vancouver
RONA North Vancouver	North Vancouver
RONA North Vancouver	North Vancouver

Save On Foods #2249	North Vancouver
Save On Foods #2289	North Vancouver
Save On Foods #990	North Vancouver
Save On Foods #999	North Vancouver
Staples Canada	North Vancouver
Waste Control Services (WCS)	North Vancouver
Westburne North Vancouver	North Vancouver
Osoyoos Bottle Depot	Osoyoos
Pharmasave	Osoyoos
Canadian Tire #490	Parksville
Parksville Bottle & Recycling Centre Ltd.	Parksville
Parksville Home Building Centre	Parksville
Parksville Home Hardware	Parksville
Pharmasave	Parksville
Save On Foods #954	Parksville
Pemberton Recycling Centre	Pemberton
Squamish-Lillooet Regional District	Pemberton
Pender Island Recycling	Pender Island
Home Hardware	Penticton
J & C Bottle Depot	Penticton
London Drugs #70	Penticton
Nedco Penticton branch	Penticton
Regional District of Okanagan-Similkameen	Penticton
RONA Penticton	Penticton
Save On Foods #962	Penticton
Staples Canada	Penticton
Pitt Meadows Recycling	Pitt Meadows
Save On Foods #995	Pitt Meadows
Alberni-Clayoquot Regional District	Port Alberni
Alberni-Clayoquot Regional District	Port Alberni
Alberni-Clayoquot Regional District	Port Alberni
Canadian Tire #488	Port Alberni
Catalyst Paper Corp - Division Port Alberni	Port Alberni
City of Port Alberni	Port Alberni
Save On Foods #909	Port Alberni
Staples Canada	Port Alberni
Village of Port Clements Fire Dept	Port Clements

Canadian Tire #609	Port Coquitlam
Happy Stan's Recycling Services Ltd	Port Coquitlam
Home Depot #7145	Port Coquitlam
Live to Play Sports Group Inc. (Vancouver)	Port Coquitlam
Pharmasave	Port Coquitlam
PoCo Return-It Depot (Biggar Enterprises)	Port Coquitlam
Save On Foods #942	Port Coquitlam
Save On Foods #957	Port Coquitlam
Trek Bicycle Port Coquitlam	Port Coquitlam
Monk Office	Port Hardy
Rexall Granville St	Port Hardy
Triport Recycling	Port Hardy
Regional District of Mount Waddington	Port McNeill
Augusta Recyclers Inc	Powell River
Canadian Tire #480	Powell River
RONA Powell River	Powell River
Save On Foods #985	Powell River
Staples Canada	Powell River
Sunshine Disposal and Recycling	Powell River
Best Buy 700	Prince George
BK Two Way Radio Ltd.	Prince George
Canadian Tire #360	Prince George
Hart Home Hardware	Prince George
Hart Return It Depot	Prince George
Home Depot #7171	Prince George
Home Hardware Central Builder's Supply	Prince George
Interstate Batteries of Eastern British Columbia	Prince George
London Drugs #51	Prince George
Mobile Klinik Pine Centre	Prince George
Nedco Prince George branch	Prince George
Orkin Prince George	Prince George
PG Recycling Return-it	Prince George
Princess Auto	Prince George
Regional District of Fraser - Ft. George	Prince George
Salvation Army	Prince George

Save On Foods #965	Prince George
Save On Foods #966	Prince George
Save On Foods #967	Prince George
Save On Foods #968	Prince George
Staples Canada	Prince George
The Source	Prince George
Vallen	Prince George
Westburne Prince George	Prince George
Dr. Phone Fix Prince George	Prince George
Pine Centre Shopping Centre	Prince George
NCRD	Prince Rupert
The Source	Prince Rupert
Save On Foods #964	Princeton
TNRD-South Thompson Eco-Depot	Pritchard
Dolly's Home Hardware	Qualicum Beach
Pharmasave	Qualicum Beach
Andre's Electronics	Quesnel
Canadian Tire #487	Quesnel
Nedco Quesnel branch	Quesnel
RONA Quesnel	Quesnel
Save On Foods #972	Quesnel
Staples Canada	Quesnel
HearingLife Canada	Revelstoke
Ministry of Forests - Revelstoke	Revelstoke
Pharmasave	Revelstoke
Revelstoke Bottle Depot (B&D Bottle LTD)	Revelstoke
Tantrum Ride Company	Revelstoke
Save On Foods #2245	Revelstoke
Apple Store	Richmond
Best Buy 941	Richmond
City of Richmond – Richmond Recycling Depot	Richmond
D&H Canada New Energy Technology Co. Ltd	Richmond
Davis Trading & Supply - Richmond	Richmond
Home Depot #7043	Richmond
Ironwood Bottle Depot	Richmond
Krusty's Bicycles Ltd.	Richmond
London Drugs #11	Richmond

London Drugs #52	Richmond
Mitchell Metal Recycling	Richmond
Nedco West (Richmond Branch)	Richmond
Ok Bottle Depot	Richmond
Pharmasave	Richmond
Pharmasave	Richmond
Regional Recycling Richmond	Richmond
RONA Richmond	Richmond
Save On Foods #2252	Richmond
Save On Foods #2287	Richmond
Save On Foods #969	Richmond
Save On Foods #971	Richmond
Staples Canada	Richmond
Staples Canada	Richmond
Riondel Fire Department	Riondel
Specialized - Rosedale	Rosedale
Rossland Public Library	Rossland
Home Depot #7055	Saanich
Save On Foods #977	Saanich
Central Saanich Home hardware	Saanichton
DL BINS LTD	Saanichton
Salmo Return it Depot	Salmo
Canadian Tire #482	Salmon Arm
Columbia Shuswap Regional	Salmon Arm
Okanagan College - Salmon Arm	Salmon Arm
Salmon Arm Landfill	Salmon Arm
Save On Foods #975	Salmon Arm
Staples Canada	Salmon Arm
Vella Radio	Salmon Arm
HearingLife Canada	Salt Spring Island
Mouat's Home Hardware	Salt Spring Island
Pharmasave	Salt Spring Island
Salt Spring Garbage & Recycling	Salt Spring Island
Salt Spring Island Recycling	Salt Spring Island
Staples Canada	Sardis
Savona Library	Savona
Canadian Tire #636	Sechelt
Salish Soils	Sechelt

Sunshine Coast Regional District (SL)	Sechelt
HearingLife Canada	Sidney
HearingLife Canada	Sidney
Home Hardware	Sidney
Monk Office	Sidney
Russ Hays Sidney Cycles	Sidney
Save On Foods #922	Sidney
Sidney Return-it	Sidney
Slegg Building Materials	Sidney
Silverton Building Supply	Silverton
BC Web	Smithers
Bulkley Valley Bottle Depot (2021) Ltd.	Smithers
Smithers Home Hardware	Smithers
Malcolm Island Recycling Depot	Sointula
A&P Disposal and Recycling	Sooke
Sooke Home Hardware	Sooke
Save On Foods #978	Sparwood
Sparwood Communications	Sparwood
Sparwood Transfer Station	Sparwood
Canadian Tire #483	Squamish
District of Squamish	Squamish
GFL Squamish	Squamish
Home Depot #7053	Squamish
London Drugs #80	Squamish
Nesters Market	Squamish
RONA Squamish	Squamish
Save-On-Foods	Squamish
ASM Scrap Metal Squamish	Squamish
Pharmasave	Summerland
Retirement Concepts / Summerland Senior Village	Summerland
Summerland Bottle Depot LTD.	Summerland
Summerland Home Hardware	Summerland
The Source	Summerland
AirFast Distributors	Surrey
Alien E-bikes and Scooters	Surrey
Best Buy 600	Surrey
Best Buy 701	Surrey

Best Western - Peace Arch Inn	Surrey
Buy Low Foods Fraser Heights	Surrey
Buy Low Foods Gateway	Surrey
Canadian Tire #622	Surrey
Central Surrey Recycling & Waste Centre	Surrey
Cloverdale Pharmasave	Surrey
Double Crown Investments Inc.- Newton BD	Surrey
Dr. Phone Fix	Surrey
Ever Recycling Inc.	Surrey
Fleetwood Bottle Return Depot	Surrey
Guildford Bottle Depot	Surrey
Home Depot #7044	Surrey
Home Depot #7046	Surrey
Home Depot #7122	Surrey
Home Hardware - Cloverdale	Surrey
London Drugs #08	Surrey
London Drugs #09	Surrey
London Drugs #42	Surrey
London Drugs #75	Surrey
London Drugs #81	Surrey
Mobile Klinik Guildford Town Centre	Surrey
Nedco Surrey branch	Surrey
North Surrey Recycling & Waste Centre	Surrey
Panorama Village Return-it	Surrey
Pharmasave	Surrey
Pharmasave	Surrey
Phil's Batteries & More	Surrey
Quantum Lifecycle Partners LP - Surrey	Surrey
Recycle It Canada	Surrey
Regional Recycling Cloverdale	Surrey
Rexall #7141	Surrey
Rexall Fraser Heights	Surrey
Rexall Kerrisdale	Surrey
Rexall Peach Arch	Surrey
RONA Surrey (Fleetwood)	Surrey
RONA Surrey (South Surrey)	Surrey

Save On Foods #2235	Surrey
Save On Foods #2255	Surrey
Save On Foods #2263	Surrey
Save On Foods #2267	Surrey
Save On Foods #903	Surrey
Save On Foods #910	Surrey
Save On Foods #918	Surrey
Save On Foods #939	Surrey
Scott 72 Return It Centre	Surrey
Scott Road Bottle Depot	Surrey
Semiahmoo Bottle Depot	Surrey
Staples Canada	Surrey
Staples Canada	Surrey
Surrey Central Return-It	Surrey
The Bike Zone	Surrey
The Source	Surrey
Westburne Langley/Surrey	Surrey
White Rock Return-It Depot	Surrey
Buy Low Foods Riverside	Surrey
Canadian Tire #486	Terrace
City of Terrace	Terrace
City Of Terrace - City Hall	Terrace
Coast Mountain Wireless Comm.	Terrace
Do Your Part Recycling Corp.	Terrace
Regional District of Kitimat-Stikine	Terrace
Save On Foods #983	Terrace
Sienna Networks Ltd.	Terrace
Staples Canada	Terrace
Best Western Plus - Tin Wis Resort	Tofino
Tofino Consumers Co-operative-Hardware	Tofino
BV Communications	Trail
Canadian Tire #665	Trail
Gerick Sports	Trail
Regional District of Kootenay Boundary	Trail
Trail Bottle Depot	Trail
Vallen	Trail
Best Service Pros	Tsawwassen

RONA Tsawwassen	Tsawwassen
Staples Canada	Tsawwassen
District of Tumbler Ridge	Tumbler Ridge
Tumbler Ridge Public Works	Tumbler Ridge
Black Rock Resort	Ucluelet
Windsor Plywood	Ucluelet
Home Hardware	Valemount
Valemount Recycling Centre	Valemount
Valemount Transfer Station	Valemount
Apple Store	Vancouver
Best Buy 705	Vancouver
Best Buy 952	Vancouver
Best Buy 994	Vancouver
Bikes For All	Vancouver
Blight's Home Hardware	Vancouver
Buy Low Foods Fraser St.	Vancouver
Buy Low Foods Main St.	Vancouver
Buy Low Foods Woodward's	Vancouver
Buy Low Foods Seymour	Vancouver
Canadian Tire #389	Vancouver
Canadian Tire #604	Vancouver
Canadian Tire #605	Vancouver
Carnegie Community Centre	Vancouver
City of Vancouver - Zero Waste Centre	Vancouver
Comor Sports Kitsilano	Vancouver
Davie Village Home Hardware	Vancouver
Davis Trading & Supply - Vancouver	Vancouver
DeWalt Factory Service (Canada)	Vancouver
Dunbar Cycles	Vancouver
Gandy's Home Hardware	Vancouver
Go Green Bottle Depot	Vancouver
Go Wireless Inc	Vancouver
Health Canada (HC)	Vancouver
Hewer Home Hardware	Vancouver
Home Depot #7042	Vancouver
Home Depot #7259	Vancouver
K&J Bottle Depot Ltd DBA Powell Street Return-It Depot	Vancouver

Kerrisdale Cameras	Vancouver
London Drugs #02	Vancouver
London Drugs #04	Vancouver
London Drugs #07	Vancouver
London Drugs #10	Vancouver
London Drugs #19	Vancouver
London Drugs #28	Vancouver
London Drugs #50	Vancouver
London Drugs #53	Vancouver
London Drugs #74	Vancouver
London Drugs #78	Vancouver
London Drugs #82	Vancouver
London Drugs #88	Vancouver
London Drugs #90	Vancouver
Magnet Home Hardware	Vancouver
Miele Vancouver Experience Centre	Vancouver
Mills Basics	Vancouver
Mount Pleasant Return It - KRJ International Marketing Ltd.	Vancouver
Mountain Equipment Company	Vancouver
Nedco Vancouver branch	Vancouver
Ray-Cam Co-operative Centre	Vancouver
Recycling Alternative	Vancouver
Regent College	Vancouver
Regional Recycling Vancouver	Vancouver
Rexall Fraser & 50th	Vancouver
Rexall Granville & Pender	Vancouver
Rexall Royal Centre	Vancouver
Rexall Tinseltown	Vancouver
Rexall Waterfront Centre	Vancouver
RONA+ Vancouver - Grandview	Vancouver
Save On Foods #2219	Vancouver
Save On Foods #2241	Vancouver
Save On Foods #2244	Vancouver
Save On Foods #2246	Vancouver
Save On Foods #620	Vancouver
Save On Foods #937	Vancouver
Save On Foods #940	Vancouver

Save On Foods #961	Vancouver
Save On Foods #993	Vancouver
South Van Bottle Depot	Vancouver
Spectrum 4	Vancouver
Staples Canada	Vancouver
Staples Canada	Vancouver
Staples Canada	Vancouver
Staples Canada	Vancouver
Staples Canada	Vancouver
Staples Canada	Vancouver
Steed Cycles	Vancouver
UBC Bookstore Main Campus	Vancouver
UBC-CIRS	Vancouver
Vancouver Central Bottle	Vancouver
Vancouver Coastal Health	Vancouver
Vancouver West Bottle	Vancouver
Wavefront Centre for Communication Accessibility	Vancouver
Buy Low Foods Broadway	Vancouver
db Central Computers & Design	Vanderhoof
Taylor Bros. Home Hardware	Vanderhoof
Best Buy 232	Vernon
Best Buy 704	Vernon
Chasers Bottle Depot	Vernon
Dr. Phone Fix Vernon	Vernon
HearingLife Canada	Vernon
Home Depot #7084	Vernon
Interior Freight & Bottle	Vernon
Kirbys Kiosk	Vernon
London Drugs #39	Vernon
Nedco Vernon branch	Vernon
Olympia Cycle & Ski	Vernon
Pharmasave	Vernon
Quality Inn and Suites	Vernon
RONA Vernon	Vernon
Save On Foods #2248	Vernon
Save On Foods #988	Vernon
Staples Canada	Vernon
Vernon & District Association for Community Living	Vernon

Village Green Centre	Vernon
All Battery Ltd.	Victoria
Bay Street Castle Building Centre	Victoria
Best Buy 10	Victoria
Best Buy 239	Victoria
Best Buy 702	Victoria
BSL Business System Lustre	Victoria
Camosun College	Victoria
Canada Scooters	Victoria
Canadian Tire #365	Victoria
Canadian Tire #366	Victoria
Canadian Tire #368	Victoria
Canadian Tire #369	Victoria
Capital Regional District - Hartland Landfill	Victoria
Capitol Iron	Victoria
Cedar Hill Recreation Centre	Victoria
City of Victoria - Crystal Pool	Victoria
Cook Street Castle	Victoria
District of Saanich - Public Works	Victoria
District of Saanich Annex Building	Victoria
Dr. Phone Fix Victoria	Victoria
Ellice Recycle Ltd	Victoria
GFL Environmental Inc. (Alpine Recycling)	Victoria
Gordon Head Recreation Centre	Victoria
Grainger Branch - Victoria	Victoria
HearingLife Canada	Victoria
HearingLife Canada	Victoria
HearingLife Canada	Victoria
HearingLife Canada	Victoria
Home Depot #7074	Victoria
Island Batteries Inc.	Victoria
London Drugs #14	Victoria
London Drugs #29	Victoria
London Drugs #46	Victoria
London Drugs #54	Victoria
Mobile Klinik Hillside Shopping Centre	Victoria
Monk Office	Victoria

Monk Office	Victoria
Monk Office	Victoria
Nedco Victoria branch	Victoria
Oak Bay Home Hardware	Victoria
Oaklands Community Centre	Victoria
Orkin Victoria	Victoria
Pedego Electric Bikes Victoria	Victoria
Pharmasave	Victoria
Pharmasave	Victoria
Pharmasave	Victoria
Radioworks	Victoria
Rexall Admirals Walk	Victoria
Rexall Cook Street	Victoria
Rexall Douglas & Courtney	Victoria
Rexall Sooke	Victoria
Rexall Tuscany Village	Victoria
RONA+	Victoria
RONA+	Victoria
Ross Bay Home Hardware	Victoria
Saanich Commonwealth Place	Victoria
Saanich Community Health Services	Victoria
Save On Foods #2250	Victoria
Save On Foods #921	Victoria
Save On Foods #923	Victoria
Save On Foods #973	Victoria
Staples Canada	Victoria
Staples Canada	Victoria
The Corporation of the District of Saanich	Victoria
The Source	Victoria
The Source	Victoria
The Source	Victoria

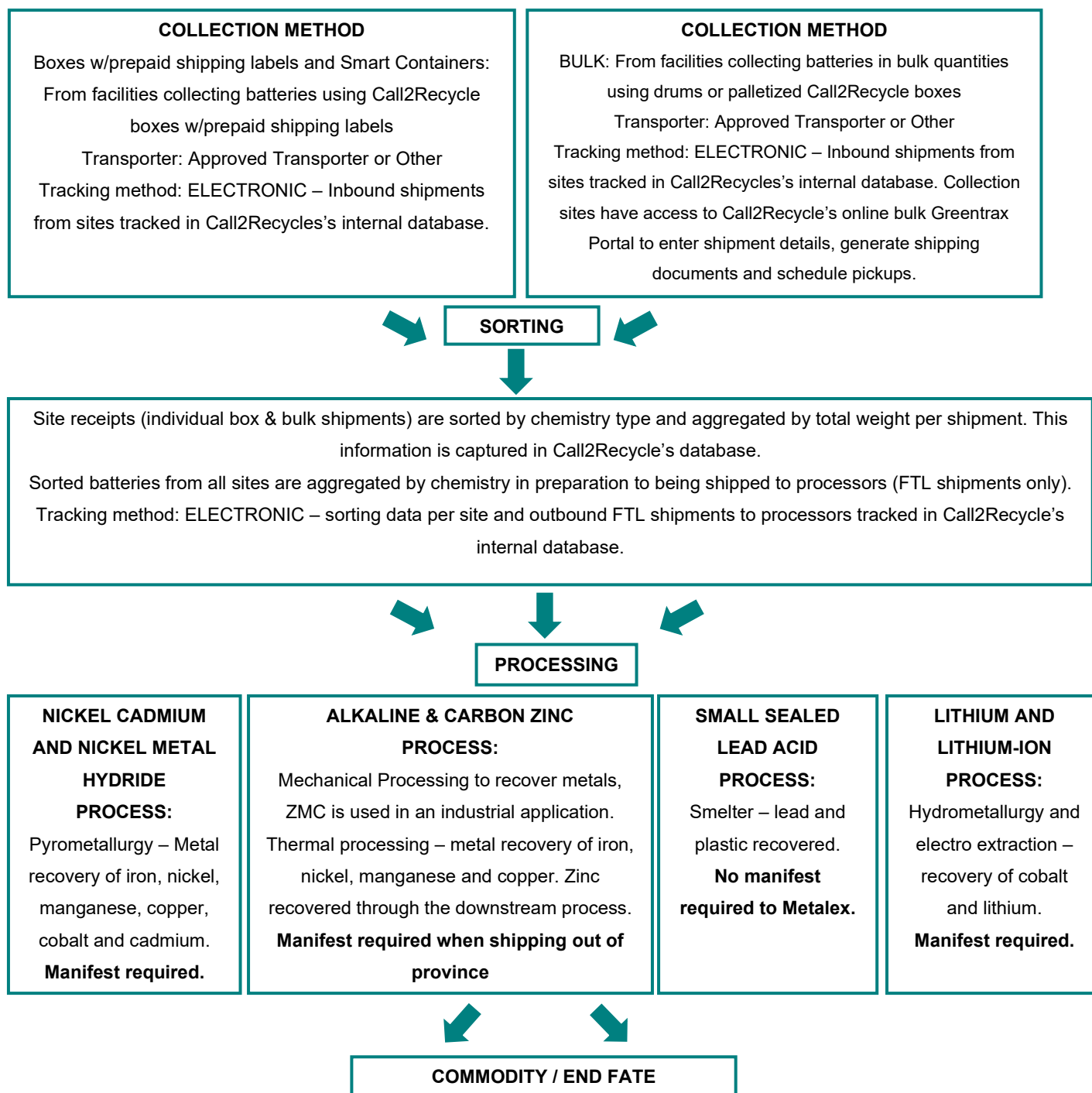
Value Village	Victoria
Westburne Victoria	Victoria
Westcan-ACS	Victoria
Boucherie Bottle Depot (Fridrich Ent LTD)	West Kelowna
Home Hardware	West Kelowna
Planet Earth Recycling Ltd	West Kelowna
Best Buy 13	West Vancouver
Home Depot #7035	West Vancouver
London Drugs #44	West Vancouver
Mobile Klinik Park Royal	West Vancouver
Pharmasave	West Vancouver
Simpson Home Hardware	West Vancouver
Staples Canada	West Vancouver
Home Depot #7252	Westbank
London Drugs #76	Westbank
Save On Foods #956	Westbank
FanatykCo Ski & Cycle	Whistler
Function Junction SW Depot	Whistler
Regional Recycling Whistler	Whistler
Whistler Public Library	Whistler
Rexall Morrow Falk	White Rock
Techshop Computers	White Rock
Canadian Tire #911	Williams Lake
Cariboo Regional District	Williams Lake
Central Cariboo Transfer Station	Williams Lake
CP Electronics/Thomas Comm.	Williams Lake
RONA Williams Lake	Williams Lake
Save On Foods #987	Williams Lake
Staples Canada	Williams Lake
Williams Lake Return It Depot	Williams Lake
Slocan Valley Home Hardware	Winlaw

Appendix D – Private British Columbia Collection Facilities

100 Mile House	1	Esquimalt	2	Nakusp	2
Abbotsford	22	Fernie	5	Nanaimo	26
Agassiz	3	Fort Nelson	1	Naramata	1
Aldergrove	3	Fort St James	1	Nelson	15
Alert Bay	1	Fort St John	5	Nelson	1
Anmore	1	Fort St. John	2	New Denver	1
Armstrong	1	Gibsons	1	New Hazelton	1
Bella Coola	1	Golden	1	New Westminster	18
Brackendale	1	Grand Forks	4	North Saanich	10
Brentwood Bay	2	Hedley	1	North Vancouver	35
Burnaby	92	Honeymoon Bay	1	Oliver	1
Burns Lake	2	Invermere	4	Osoyoos	1
Cache Creek	2	Invermere	1	Parksville	3
Campbell River	14	Kaleden	1	Parson	1
Canyon	1	Kamloops	37	Peachland	1
Cassidy	1	Kaslo	2	Pemberton	1
Castlegar	10	Kelowna	44	Penticton	18
Cawston	1	Kelowna	1	Pitt Meadows	5
Chetwynd	1	Keremeos	2	Port Alberni	13
Chilliwack	13	Kimberley	4	Port Alice	1
Clearwater	3	KITIMAT	2	Port Coquitlam	16
Cobble Hill	1	Kitwanga	1	Port Hardy	3
Coldstream	2	Ladysmith	4	Port McNeill	1
Comox	2	Lake Country	1	Port Moody	5
Coombs	1	Lake Cowichan	1	Powell River	7
Coquitlam	36	Langford	1	Prince George	29
Cortes Island	1	Langley	43	Prince Rupert	1
Courtenay	12	Langley Twp	1	Qualicum Beach	1
Cranbrook	11	Lazo	2	Queen Charlotte	1
Creston	1	Logan Lake	1	Quesnel	2
Cumberland	1	Mackenzie	2	Radium Hot Springs	2
Cumberland	1	Maple Ridge	18	Revelstoke	5
Dawson Creek	7	Masset	1	Richmond	70
Delta	48	Mcbride	1	Saanich	1
Duncan	7	Merritt	6	Saanichton	11
Elkford	1	Mill Bay	1	Salmon Arm	21
Enderby	3	Mission	11	Salt Spring Island	2

Sechelt	5	Summerland	2	Vanderhoof	6
Shawnigan Lake	1	Surrey	90	Vernon	16
Sicamous	4	Tahsis	1	Victoria	170
Sidney	6	Telkwa	1	West Kelowna	7
Smithers	5	Terrace	10	West Vancouver	6
Sooke	2	Tofino	1	Westbank	1
Sooke	1	TRAIL	10	Whistler	1
Sparwood	2	Ucluelet	3	White Rock	3
Squamish	7	Vancouver	1	Williams Lake	8
Stewart	1	Vancouver	247	Woss	1

Appendix E - Recycling Process – Downstream Flow Chart



Appendix F – Auditor's Report on Non-Financial Information

Independent Practitioner's Reasonable Assurance Report

To the Directors of Call2Recycle Canada, Inc.

We have undertaken a reasonable assurance engagement of the accompanying Management Assertion in Appendix A related to the Call2Recycle Canada Inc. ("Call2Recycle" or the "Entity") Recycling Program Disclosures, comprised of the following disclosures within Call2Recycle's Annual Report to the Ministry of Environment & Parks in Appendix B (the "subject matter information") for the year ended December 31, 2024:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of BC Regulation 449/2004 (the "Recycling Regulation");
- The Entity's description of how recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The Entity's description of total amounts of product sold and collected and recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and
- The Entity's description of performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

Management's responsibility

Management is responsible for the preparation of the subject matter information in accordance with the evaluation criteria as listed in Appendix B (the "applicable criteria"). Management is also responsible for such internal control as management determines is necessary to enable the preparation of the subject matter information such that it is free from material misstatement, whether due to fraud or error.

Management is responsible for the selection of suitable evaluation criteria in accordance with the Recycling Regulation Guidance on Third Party Assurance for Non-Financial Information in Annual Reports 2024 Reporting Year, dated November 2024 ("assurance requirements"), pursuant to Section 8(2)(h) of the Recycling Regulation made under the Environmental Management Act of the Province of British Columbia.

Our responsibilities

Our responsibility is to express a reasonable assurance opinion on the subject matter information based on the evidence we have obtained. We conducted our reasonable assurance engagement in accordance with Canadian Standard on Assurance Engagements 3000 (CSAE 3000), *Attestation Engagements other than Audits or Reviews of Historical Financial Information*. This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether the subject matter information is prepared, is free from material misstatement.

Reasonable assurance is a high level of assurance, but is not a guarantee that an engagement conducted in accordance with this standard will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of our report. The nature, timing and extent of procedures selected depends on our professional judgment, including an assessment of the risks of material misstatement, whether due to fraud or error, and involves obtaining evidence about the preparation of the subject matter information in accordance with the applicable criteria.

The main elements of our work were:

- Obtain an understanding of internal control over the preparation of the subject matter information to assist in risk assessment and the design of assurance procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control over the subject matter information

- Identify and assess the risks of material misstatement in the subject matter information
- Design and perform procedures responsive to those risks and obtain sufficient, appropriate evidence to support our opinion, including selecting samples of transactions for review of substantive support
- Evaluate the sufficiency and appropriateness of evidence obtained in the context of the engagement.

We believe the evidence we obtained is sufficient and appropriate to provide a basis for our opinion.

Our independence and quality management

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior.

Our firm applies Canadian Standard on Quality Management (CSQM) 1, *Quality Management for Firms that Perform Audits and Reviews of Financial Statements, or Other Assurance or Related Services Engagements*, which requires the firm to design, implement and operate a system of quality management, including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Significant inherent limitations

Due to the nature of non-financial information, there are inherent limitations to this information and it cannot be tested with the same level of precision and clarity as financial and quantitative information. Further, there are varying approaches in how non-financial reporting can be tested and audited, whereas for financial reporting, rigorous and standardized procedures have been established. As such, the relevance, completeness, reliability, neutrality, and understandability of the criteria selected are dependent on the reader's perception. As such, this report should be read keeping in mind the specific evaluation criteria that has been identified in Appendix B.

Opinion

In our opinion, the Management Assertion in Appendix A related to the Call2Recycle's Recycling Program Disclosures, comprised of the disclosures within Call2Recycle's Annual Report to the Ministry of Environment & Parks in Appendix B for the year ended December 31, 2024 is prepared, in all material respects, in accordance with the applicable criteria presented in Appendix B.

Specific purpose of applicable criteria

The subject matter information has been prepared in accordance with the applicable criteria referred to above. As a result, the subject matter information may not be suitable for another purpose.

BDO Canada LLP

Chartered Professional Accountants, Licensed Public Accountants

Toronto, Ontario
June 27, 2025

Appendix A

Management Assertion

We have prepared the Recycling Program Disclosures, comprised of the following disclosures within Call2Recycle Canada Inc's Annual Report to the Ministry of Environment and Parks ("subject matter information") for the year ended December 31, 2024:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of BC Regulation 449/2004 (the Recycling Regulation);
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The description of the total amount of the producer's product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- The description of the performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

We confirm, to the best of our knowledge and belief, that:

- (a) The subject matter information was prepared in accordance with the Evaluation Criteria stated in Appendix B (the "applicable criteria").
- (b) we are responsible for implementing internal controls necessary to enable the preparation of the subject matter information such that it is free from material misstatement, whether due to fraud or error.
- (c) We are responsible for the selection of suitable evaluation criteria in accordance with the Recycling Regulation Guidance on Third Party Assurance for Non-Financial Information in Annual Reports 2024 Reporting Year, dated November 2024 ("Assurance Requirements"), pursuant to Section 8(2)(h) of the Recycling Regulation made under the Environmental Management Act of the Province of British Columbia.



Michael Partab, CFO
Call2Recycle Canada Inc.

Appendix B

Recycling Program Disclosures

Assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation

Specific Disclosures in the annual stewardship report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference (Page No.)
2024 Active Collection Sites by Sector - 1,833 sites	Pages 14-15 - Collection System and Facilities
Increase in the number of sites in 2024 - total of 67 sites or 4% more than prior year.	Page 15 - Collection System and Facilities

Evaluation Criteria

The following evaluation criteria were applied to the assessment of the location of collection facilities and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- The collection facility met the definition of an active collection facility in accordance with the Recycling Regulations, i.e., a site that has shipped at least one receipt within the calendar year, ordered a replacement collection box within the calendar year, or any site that has enrolled in the program during the calendar year regardless of receipt;
- The number of active collection facilities in the listing of active collection facilities agree to the number reported in the Annual Report; and
- The difference in the number of active collection facilities in the current year's listing of active collection facilities and the prior year's listing of active collection facilities agree to the change in the number of active collection facilities reported in the Annual Report.

Assessment of the description of how the recovered product was managed in accordance with the pollution prevention hierarchy under Section 8(2)(d) of the Recycling Regulation

Specific Disclosures in the annual stewardship report for which evaluation criteria were developed	
Disclosure per annual report	Reference (Page No.)
Acknowledgements of the Pollution Prevention Hierarchy	Pages 16-18
Product management process employed	Page 16
Processor Efficiency Rates by Battery Type and Processor	Page 20 - Recycling Efficiency Rates for 2024

Under Call2Recycle's Extended Producer Responsibility ("EPR") plan the Entity collects and recycles primary and rechargeable consumer batteries that are sold as stand-alone product or for replacement purposes. Call2Recycle accepts dry-cell batteries weighing less than five (5) kilograms each.

Evaluation Criteria

The following evaluation criteria were applied to the assessment of the description of how the recovered product was managed in accordance with the pollution prevention hierarchy under Section 8(2)(d) of the Recycling Regulation.

- The Pollution Prevention Hierarchy described in the Annual Report, and related processes, agree to the descriptions stated in the ERP Plan;
- Third party accreditors have certified that Call2Recycle are compliant with R2v3, ISO 9001, ISO 14001, ISO 45001 for the audit period; and
- Third party processors who received batteries collected in BC from Call2Recycle have provided their RERs for the audit period.

Assessment of the description of total amounts of the producer's product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation

Specific Disclosures in the annual stewardship report for which evaluation criteria were developed	
Disclosure per annual report	Reference (Page No.)
Processor Efficiency Rates by Battery Type and Processor	Page 20 - Recycling Efficiency Rates for 2024
Average weight of batteries sold in BC from 2021-2023 2,442,216KG, Primary batteries collected in 2024: 663,949KG, Rechargeable batteries collected in 2024: 392,356KG, Total batteries collected in 2024: 1,026,305KG.	Pages 6 and 20-23

Call2Recycle collected the environmental handling fee for recyclable and primary batteries from members. Members report their sales of recyclable and primary batteries sold in BC on a monthly basis using a portal.

Call2Recycle's internal database maintains a list of product shipments from collection facilities, stratified by regional district, for the reporting year under review and includes the following information:

- The Collection Facility name/address.
- The date of collection from the facility.
- The consolidation site or processor to which the product was delivered.
- The date of delivery to the consolidation site or processor.
- The amount of product collected (in units and in weight, where applicable).

Evaluation Criteria

The following evaluation criteria were applied to the assessment of the description of total amounts of the producer's product sold and collected and, if applicable, the producer's recovery in accordance with Section 8(2)(e);

- The amount of product sold has been calculated using source data from independent sources;
- The source data for the amount of product sold is complete;
- The amount of product sold reconciles to the amounts published in the Annual Report;
- The environmental handling fees received for the amount of product sold reconciles to the Call2Recycle's audited financial statements;
- Third party processors who received batteries collected in BC from Call2Recycle have provided their RERs for the audit period; and
- The batteries collected weights reported in the annual report are based on received and recorded sorted battery chemistries by weight at consolidation/sorting facilities and do not include packaging (boxes, pallets, drums, non-conforming items). Collection totals are stated in the annual report are supported by documentation such as shipping documentation and receipt reports.

Assessment of the description of performance for the year in relation to targets in the approved EPR Plan under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation

Specific Disclosures in the annual stewardship report for which evaluation criteria were developed			
Performance Measure	Plan Target	2024 Result	Reference
Recovery Rate	52%	42%	Page 24 - Plan Performance Table
Public collection sites	600	792	Page 15 - Collection System and Facilities Page 25 - Plan Performance Table
Recycling Efficiency Rate	Alkaline 75-95% Lithium 50-65% Ni-Cd 65-80% Ni-MH 70-85% Li-Ion 70-95% SSLA 70-95%	Alkaline 80-95% Lithium 0% Ni-Cd 72-73% Ni-MH 77-92% Li-Ion 72% SSLA 72%	Page 26 - Plan Performance Table

For the year ending December 31, 2024, Call2Recycle did not establish specific performance criteria in their EPR plan in relation to Sections 8(2)(d) of the Recycling Regulation.

Evaluation Criteria

The following evaluation criteria were applied to the assessment of the description of performance for the year in relation to targets in the approved EPR plan under Section 8(2)(b) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation in the approved EPR plan.

- The list of targets in the ERPPlan agrees to the list of targets reported in the Annual Report;
- The targets are neutral and consistent with the targets approved in the stewardship plan;
- The performance of the targets is supported by evidence; and
- The performance of the targets is calculated accurately.

Appendix G – Audited Financial Statement

Call2Recycle Canada, Inc.
Financial Statements
For the Year Ended December 31, 2024



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BDO Canada LLP
222 Bay Street
Suite 2200, PO Box 131
Toronto, ON M5K 1H1 Canada

Independent Auditor's Report

**To the Members of
Call2Recycle Canada, Inc.**

Opinion

We have audited the financial statements of Call2Recycle Canada, Inc. (the "Entity"), which comprise the statement of financial position as at December 31, 2024, and the statements of changes in net assets, operations and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Entity as at December 31, 2024, and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Entity in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

Management is responsible for the other information. The other information comprises the information included in the Annual Report but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on this other information, we conclude that there is a material misstatement of this other information, we are required to report that fact in this auditor's report. We have nothing to report in this regard.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.



-
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

BDO Canada LLP

Chartered Professional Accountants, Licensed Public Accountants

Toronto, Ontario
June 18, 2025

Call2Recycle Canada, Inc. Statement of Financial Position

December 31	2024	2023
Assets		
Cash (Note 2)	\$ 3,292,795	\$ 2,141,682
Accounts receivable	8,460,093	5,709,862
Marketable securities (Note 3)	24,215,362	29,250,959
Other assets	715,975	540,795
	<u>\$ 36,684,225</u>	<u>\$ 37,643,298</u>
Liabilities and Net Assets		
Accounts payable and accrued liabilities (Notes 4 & 8)	<u>\$ 8,551,679</u>	<u>\$ 5,711,095</u>
Unrestricted Net Assets		
Undesignated	10,430,905	8,969,026
Board Designated (Note 5)	17,701,641	22,963,177
	<u>28,132,546</u>	<u>31,932,203</u>
	<u>\$ 36,684,225</u>	<u>\$ 37,643,298</u>

The accompanying notes and schedules are an integral part of these financial statements.

Call2Recycle Canada, Inc.
Statement of Changes in Net Assets

For the year ended December 31	Undesignated	Board Designated	2024 Total	2023 Total
Balance, beginning of the year	\$ 8,969,026	\$ 22,963,177	\$ 31,932,203	\$ 36,890,818
Excess (deficiency) of revenues over expenses	1,461,879	(5,261,536)	(3,799,657)	(4,958,615)
Balance, end of the year	\$ 10,430,905	\$ 17,701,641	\$ 28,132,546	\$ 31,932,203

The accompanying notes and schedules are an integral part of these financial statements.

Call2Recycle Canada, Inc. Statement of Operations

For the year ended December 31	2024	2023
Revenues		
Steward fees	\$ 34,727,143	\$ 27,508,479
Investment income	1,844,053	1,850,542
Other	894,417	240,177
	<u>37,465,613</u>	<u>29,599,198</u>
Expenses		
Material management and processing (Note 6)	27,228,644	22,742,710
Public education and awareness	6,491,928	5,017,534
Other (salary, professional, administrative)	7,544,698	6,797,569
	<u>41,265,270</u>	<u>34,557,813</u>
Deficiency of revenues over expenses	<u>\$ (3,799,657)</u>	<u>\$ (4,958,615)</u>

The accompanying notes and schedules are an integral part of these financial statements.

Call2Recycle Canada, Inc. Statement of Cash Flows

For the year ended December 31	2024	2023
Cash flows from operating activities:		
Deficiency of revenues over expenses	\$ (3,799,657)	\$ (4,958,615)
Items not affecting cash:		
Net realized and unrealized (gain) loss on investments	(944,557)	(1,028,928)
	(4,744,214)	(5,987,543)
Changes in non-cash working capital:		
Accounts receivable	(2,750,231)	1,292,531
Accounts payable and accrued liabilities	2,840,584	108,582
Other assets	(175,180)	(117,554)
	(4,829,041)	(4,703,984)
Cash flows from investing activities:		
Marketable securities	5,980,154	2,535,654
Net increase (decrease) in cash	1,151,113	(2,168,330)
, beginning of the year	2,141,682	4,310,012
, end of the year	\$ 3,292,795	\$ 2,141,682

The accompanying notes and schedules are an integral part of these financial statements.

Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2024

1. Significant Accounting Policies

Nature and Purpose of Operations

Call2Recycle Canada, Inc. (the "Entity") is a not-for-profit organization formed on January 1, 2017. The Entity's head office is registered in Toronto Ontario, and conducts its operations throughout all of Canada.

The Entity's purpose is to promote social welfare by addressing environmental concerns related to the recycling or proper disposal of consumer batteries. The Entity operates battery collection and recycling programs and educates the public with respect to the proper disposal and recycling of batteries, and related products.

The Entity seeks to be the leader in the environmentally sound collection, transportation and recycling of batteries and related products. The Entity is committed to a cleaner, healthier environment through public education on battery recycling. All aspects of the Entity's business are conducted in an environmentally sensitive manner, as the Entity is convinced that sound environmental product stewardship and sound business practices go hand in hand.

The Entity is exempt from income tax under Section 149(1) of the Income Tax Act (Canada).

Basis of Accounting

The financial statements have been prepared using Canadian accounting standards for not-for-profit organizations.

Revenue Recognition

The Entity follows the deferral method of accounting for revenues.

Unrestricted revenues are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured. Restricted revenues are recognized as revenue in the year in which the related expenses are incurred.

Steward fees are received from legally obligated stewards in regulated provinces (QC, ONT, BC, MB, PEI, SK and NS), and from non-legally obligated battery manufacturers in all other jurisdictions based on sales into those jurisdictions. The Entity recognizes these fees as revenue in the year that battery units are sold by the stewards to consumers and businesses.

The costs of the corresponding collection and recycling for some of these batteries may occur in future years, and those associated costs are reported as expenses of the Entity in the year that they are incurred. Call2Recycle Canada, Inc. is committed to the collection and recycling of these batteries.

Call2Recycle Canada, Inc.

Notes to Financial Statements

December 31, 2024

1. Significant Accounting Policies (continued)

Revenue Recognition - Continued	<p>Unrestricted net investment income is recognized as revenue when earned.</p> <p>Unrestricted revenues from the sales of recycled materials are recognized in income when the recovered materials are sold and the amount to be recovered can be estimated and collection is reasonable assured.</p>
Financial Instruments	<p>Financial instruments are recorded at fair value at initial recognition.</p> <p>In subsequent periods, equities traded in an active market and derivatives are reported at fair value, with any change in fair value reported in income. All other financial instruments are reported at cost or amortized cost less impairment. Transaction costs on the acquisition, sale or issue of financial instruments are expensed for those items measured at fair value and charged to the financial instrument for those measured at amortized cost.</p> <p>Financial assets are tested for impairment when indicators of impairment exist. When a significant change in the expected timing or amount of the future cash flows of the financial asset is identified, the carrying amount of the financial asset is reduced and the amount of the write-down is recognized in net income. A previously recognized impairment loss may be reversed to the extent of the improvement, provided it is not greater than the amount that would have been reported at the date of the reversal had the impairment not been recognized previously, and the amount of the reversal is recognized in net income.</p>
Use of Estimates	<p>The preparation of the financial statements requires management to make estimates and assumptions that affect certain reported amounts and disclosures. Items subject to such estimates and assumptions include:</p> <ul style="list-style-type: none">- accrued expenses- allocation of expenses- allowance for doubtful accounts
Accounts Receivable	<p>Uncollectable amounts receivable are written off at the time the accounts are determined to be uncollectable. There is no allowance for doubtful accounts at December 31, 2024 as management of the Entity considers any possible bad debts to be negligible.</p>
Expenses	<p>Material management and processing costs are recorded when the collection and processing services (freight, handling, recycling of materials) has been provided. Other expenditures are recognized as incurred.</p>

Call2Recycle Canada, Inc.

Notes to Financial Statements

December 31, 2024

2. Cash

The Entity maintains the majority of its cash balance in a Canadian financial institution. The Canada Deposit Insurance Corporation (CDIC) insures this account up to \$100,000 for this financial institution. From time to time the aggregate funds held in this institution may exceed the CDIC insured limits and may not be covered by CDIC insurance. Management does not anticipate any material effect on the financial position of the Entity as a result of this concentration.

3. Marketable Securities

The carrying amounts of investments are comprised of the following:

	2024	2023
At fair value:		
Cash held for long-term investment	\$ 1,288,669	\$ 889,018
Bonds	15,215,224	17,451,919
Equity investments	5,188,026	8,528,393
Real estate funds	1,179,394	1,335,543
Hedge fund investments	1,233,290	920,999
Precious metals and commodity funds	110,759	125,087
	<u>\$ 24,215,362</u>	<u>\$ 29,250,959</u>

Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2024

4. Government Remittances

Included in accounts payable and accrued liabilities are government remittances payable of \$297,817 (2023 - \$147,899).

5. Board Designated Net Assets

The Entity's governing board has designated \$17,701,641 (2023 - \$22,963,177) as of December 31, 2024 for future use in the regulated provinces of Quebec, Ontario, British Columbia, Manitoba, Prince Edward Island, Saskatchewan and Nova Scotia. The designated balances by regulated province are as follows:

	2024	2023
Quebec	\$ 10,452,773	\$ 12,035,871
Ontario	(4,649,997)	(244,067)
British Columbia	8,148,982	8,175,136
Manitoba	2,388,077	2,388,515
Prince Edward Island	(170,352)	(181,468)
Saskatchewan	1,239,176	789,190
Nova Scotia	292,982	-
Total	<u>\$ 17,701,641</u>	<u>\$ 22,963,177</u>

6. Material Management and Processing

Material management and processing is comprised of the following:

	2024	2023
Material management and processing	\$ 28,587,793	\$ 23,735,105
Recycled materials income	(1,359,149)	(992,395)
	<u>\$ 27,228,644</u>	<u>\$ 22,742,710</u>

Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2024

7. Allocation of Expenses

Expenses are charged directly to their respective jurisdiction based on actual costs as incurred. When expenses are not identified to a specific jurisdiction, but benefit all jurisdictions, they are allocated among the jurisdictions based on the Entity's allocation methodology. Collections and processing costs are allocated based on battery collections for each jurisdiction. Salary and benefits are allocated based on employee time allocation by jurisdiction. Other expenses, including professional fees, general marketing, communication and promotion, shared service costs, office supplies, and occupancy, which cannot be identified with a specific jurisdiction are allocated based on the total population at the end of the year in the jurisdiction.

8. Significant Contractual Arrangements

The Entity is governed by a Board of Directors that is separate and independent of its former parent entity, but continues to contract IT services (2023 included accounting and managerial services) from Call2Recycle, Inc. US. Fees paid for contracted services to Call2Recycle, Inc. US for 2024 were CDN \$1,004,074 (2023 - \$1,075,586). This fee is assessed to the Entity net of a US \$Nil (2023 - \$272,187) fee recovery collected by Call2Recycle, Inc. US for battery sale license fees collected from US battery companies who are selling into certain Canadian markets. Included in accounts payable and accrued liabilities is CDN \$Nil (2023 - \$199,742) in respect of these contracted services.

Call2Recycle Canada, Inc.

Notes to Financial Statements

December 31, 2024

9. Financial Instruments

Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. The Entity is exposed to credit risk resulting from the possibility that the registrants of the Entity defaults on their financial obligations; if there is a concentration of transactions carried out with the same counterparty; or of financial obligations which have similar economic characteristics such that they could be similarly affected by changes in economic conditions. The Entity's financial instruments that are exposed to concentrations of credit risk relate primarily to its accounts receivable. The Entity's registrants are numerous and diverse, which reduces the concentration of risk. Management closely evaluates the collectibility to mitigate this risk.

Market Risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices.

The Entity is exposed to financial risk that arises from fluctuations in the sale of recyclable batteries and consumer electronic products. This risk is minimized by an expected corresponding decrease in program delivery and recycling process expenses and by the regulations established by the respective Department of the Environment in each jurisdiction in which the Entity operates.

The Entity is exposed to market risk through its investment in marketable securities, the value of which changes through fluctuations in market values. The investment policies of the Entity are designed to mitigate this risk through diversification of the portfolio.

Currency Risk

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Entity is exposed to currency risk as a result of its significant contractual arrangement for IT services (2023 - including accounting and managerial services) with a US organization and its stock portfolio holdings denominated in US currency.

Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2024

10. Commitments

The Entity has entered into various lease commitments for building rentals. Expected payments over the next five years are as follows:

	2025	2026	2027	2028	2029
Quebec	\$ 37,933	\$ 3,178	\$ -	\$ -	\$ -
British Columbia	20,526	-	-	-	-
Ontario	37,215	113,104	116,038	116,772	118,975
	<u>\$ 95,674</u>	<u>\$ 116,282</u>	<u>\$ 116,038</u>	<u>\$ 116,772</u>	<u>\$ 118,975</u>

11. Contingencies

During fiscal 2021, the Entity conducted reviews of various service providers in the Province of Ontario who collected recyclable materials on behalf of the Entity. As a result of the reviews, certain service providers had their contracts terminated for non-compliance with program requirements.

At the time of the terminations one service provider had previously submitted invoices to the Entity for materials collected in the amount of \$1.4 million which are included in accounts payable. Subsequent to the date of termination of the agreement, no further materials have been accepted from the service provider and no further payments have been made against the outstanding accounts payable balance.

Upon termination of the agreement the Entity has demanded a refund of prior amounts paid to the service provider based upon the observations made in its compliance reviews.

In addition to the \$1.4 million in accounts payable in dispute, the service provider has filed a claim for an additional \$10.5 million in costs plus damages. The Entity in turn has filed a claim for \$5.2 million in damages plus interest and costs.

Management is not able to estimate the likelihood of either any recovery or losses as the outcome of this matter and therefore no further provisions have been made in these financial statements. Any gains or losses will be recorded at the time they become known.

The Entity is subject to other possible legal claims of which the legitimacy or magnitude cannot be determined at this time. Subsequent to year end, a legal claim was filed against the Entity for \$15.0 million in damages. As management is not able to estimate the likelihood of any loss at this time, no provision for these claims have been made in these financial statements. Any loss will be recorded at the time they become known.

Subsequent to year end, three of the Entity's members in Ontario are subject to Administrative Penalty Orders from the Regulator amounting to \$2.8 million. These orders are currently being appealed, and the final amount and timing are still uncertain. The Entity could be impacted by the outcome of the appeals. No provisions have been made in the financial statements. Any losses will be recorded at the time they become known.

Call2Recycle Canada Inc.
Schedule of Operations - British Columbia
BC Battery Program

For the year ended December 31	2024	2023
Revenue		
Steward fees	\$ 5,877,396	\$ 5,721,430
Investment income	465,897	402,290
	6,343,293	6,123,720
Expenses		
Material management and processing	3,922,851	3,650,374
Public education & awareness	1,397,420	1,001,094
Other (salary, professional, administration)	1,089,871	902,294
	6,410,142	5,553,762
Excess of revenue over expenses	(66,849)	569,958
Net assets, beginning of year	8,175,136	7,605,178
Net assets, end of year	\$ 8,108,287	\$ 8,175,136