

****Le message en français suivra****



COLLECTOR NEWSLETTER

Issue: September 9, 2025

Thanks for being such an important partner in the *Recycle Your Batteries, Canada!* program. Because of your efforts, we've safely collected and recycled **over 55 million kilograms of batteries, that's more than 2.3 billion AA batteries !**

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New Safety Training

At Call2Recycle Canada, your team's safety is our top priority. We're excited to share our new revamped Safety Training for Collection Sites. A practical resource covering safe battery acceptance, sorting, packing, storage, and shipping, plus guidance on incident prevention. Because handling batteries requires up-to-date knowledge and it's your responsibility, we ask all staff at your site to review the material and share it with anyone who handles batteries on your premises. Please take a moment to explore the training and keep the link handy. Access the training [here](#) (click on read-only).

Thank you for partnering with us to Be Battery Safe and Protect What Matters.

R2 Certification Renewal

Following a successful independent audit, Call2Recycle has renewed its R2 (Responsible Recycling) certification, an essential building block of our trusted, nationwide battery stewardship program. This renewal reinforces our commitment to safe handling, environmental protection, and responsible downstream management across the battery lifecycle.

[Learn more.](#)

Enhancing Battery Safety During Transportation

Call2Recycle has received approval from CANUTEC, and their 24/7 emergency response telephone number will now appear on all our battery shipping documents moving forward. CANUTEC, the Canadian Transport Emergency Centre operated by Transport Canada, was established in 1979 and is a cornerstone safety program that serves the public interest by promoting a safe, secure transportation system in Canada. Their vision is to advance public safety as recognized leaders in chemical emergency response advice, supporting preparedness and response across the transportation of dangerous goods sector nationwide. You don't need to take any action for shipments handled through our program; however, if your organization also consigns dangerous goods independently, Canadian consignors can register online to use CANUTEC's free, 24-hour emergency telephone number on your own shipping documents.

Understanding Auto Replenishment: An Easy Way to Stay Stocked



At Call2Recycle, we know how important it is for you to always have battery collection boxes on hand without the extra hassle of placing orders. That's why we created our Auto Replenishment System (ARS). The Auto Replenishment System (ARS) keeps your collection boxes stocked by automatically sending you new boxes, after we receive boxes that have been shipped by you. [Learn more.](#)

Return Your Batteries



Get ready for our Circular Economy Month promotion by getting rid of collected batteries and making room for new collections.

If your containers are full - send them back now, and start the Fall season off right away.

[Schedule a pick-up](#)

[Order more collection boxes](#)

Circular Economy Month Promotion

October is Circular Economy Month, and Call2Recycle is launching a national promotion with Christine Sinclair to raise awareness, drive traffic to drop-off locations, and boost battery collections. All October, [new TV and digital ads](#) will show Christine coaching a Canadian family to “Collect, Protect, and Drop Off” used batteries, and will direct consumers to enter a contest by recycling. One winner and a guest will receive a trip to Vancouver to meet Christine, round-trip airfare, hotel accommodations, and \$500 spending money included. As a valued partner, you can take advantage of the campaign using our ready-to-go materials to advertise your participation. Posters and customizable social media toolkits are available now in the [Resources section](#) of the Call2Recycle website, and new contest posters featuring Christine are included with all nested box shipments from August through October. You can also download and [print posters](#) or [contact us](#) to learn more.

Please place Boxes, Smart Containers, and posters in visible, consumer-accessible areas to make contest entry and battery recycling easy.

Learn more about how to leverage the campaign [here](#).



Christine Sinclair appears in new commercials promoting the contest

Important Reminders for Ontario Collectors

We want to remind all Ontario collection sites of the following requirements, as per provincial regulations:

- If your battery collection site is not part of a retail location, your site must accept all batteries.
- If your battery collection site is part of a retail location, your site must accept, at a minimum, all batteries that fall into the same category and are similar in size and function to the batteries supplied by the producer at that location.
- Your battery collection site must be readily accessible to the public and must be operated and accept batteries during normal business hours.
- Your battery collection site must accept, at a minimum, up to 15 kilograms of batteries per day from any person.
- If a battery collection site is not part of a retail location and accepts more than 15 kilograms of batteries from a person on a single day, the operator of the site must record the person's name, contact information, any unique identifier, and the weight of batteries accepted.

- Information regarding safety, Damaged/Defective/Recalled (DDR) procedures, terminal protection, shipping preparation, and bulk/box shipping procedures is [available on our website.](#)

Thank you for supporting safe battery recycling!

The Call2Recycle Team



call2recycle.ca